



Middlesex Water Company Affiliates

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CASE MANAGEMENT

2019 OCT 17 A 10:16

BOARD OF PUBLIC UTILITIES  
TRENTON, NJ  
October 16, 2019

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MAIL ROOM

OCT 17 2019

BOARD OF PUBLIC UTILITIES  
TRENTON, NJ

**VIA OVERNIGHT MAIL**

The Honorable Tricia M. Caliguire  
Administrative Law Judge  
New Jersey Office of Administrative Law  
3444 Quakerbridge Road  
Quakerbridge Plaza, Building 9  
Mercerville, NJ 08619

Re: In the Matter of Pinelands Water Company for Approval of an Increase in its Rates for  
Water Service and Other Tariff Changes  
OAL Docket No. PUC 06559-2019S  
BPU Docket No. WR19030417

In the Matter of Pinelands Wastewater Company for Approval of an Increase in its Rates  
for Water Service and Other Tariff Changes  
OAL Docket No. PUC 06560-2019S  
BPU Docket No. WR19030418

Dear Judge Caliguire:

Enclosed for filing please find the original of a Stipulations of Settlement package for the above-referenced docket numbers consisting of the following:

- (1) Cover Letter
- (2) Certificate of Service
- (3) Official Service Lists for the Pinelands Water Company Rate Case (OAL Docket No. 06559-2019S) and the Pinelands Wastewater Rate Case (OAL Docket No. 06560-2019S)
- (4) Pinelands Water Rate Case (OAL Docket No. 06559-2019S) fully-executed Stipulation of Settlement together with Exhibit A (Proof of Revenue) and Exhibit B (Revised Tariff, Clean Version and Redlined Version)
- (5) Pinelands Wastewater Rate Case (OAL Docket No. 06560-2019S) fully-executed Stipulation of Settlement together with Exhibit A (Proof of Revenue) and Exhibit B (Revised Tariff, Clean Version and Redlined Version)

The Stipulations of Settlement for each docket have been executed on behalf of the Pinelands Water Company and Pinelands Wastewater Company, respectively, the Staff of the Board of Public Utilities and the Division of Rate Counsel, who collectively have been the parties ("the Parties") to the above-referenced dockets.

Pinelands Water and Wastewater Companies P.O. Box 400, Iselin NJ 08830  
(800) 782-1116 Tel.

*GMS*  
*S. Stathopoulos, Esq.*  
*P. Patten, Esq.*  
*M. Kammer*

As Your Honor can see from the Stipulations and the enclosed revised tariffs that comprise Exhibit B to the Stipulations, the Parties are endeavoring to have these Stipulations be acted upon by the Board of Public Utilities at its October 25, 2019 Agenda meeting. It is our collective hope that in order to accomplish that, that Your Honor will be able to consider the enclosed and process an Initial Decision as promptly as possible. The Parties stand ready to fully cooperate with any request to assist in accommodating this outcome.

Very truly yours,

A handwritten signature in dark ink, appearing to read "Jay Kooper", written in a cursive style.

Jay L. Kooper  
General Counsel

cc: Service Lists for OAL Docket Nos. 06559-2019S and 06560-2019S (enclosed) (overnight mail)

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CASE MANAGEMENT

STATE OF NEW JERSEY  
BOARD OF PUBLIC UTILITIES  
OFFICE OF ADMINISTRATIVE LAW

2019 OCT 17 A 10:16

BOARD OF PUBLIC UTILITIES

In the Matter of PINELANDS  
WATER COMPANY For  
Approval of An Increase in its Rates  
for Water Service and Other  
Tariff Changes

OAL Docket No. PUC 06559-2019S  
BPU Docket No. WR19030417

CERTIFICATE OF SERVICE

In the Matter of PINELANDS  
WASTEWATER COMPANY For  
Approval of An Increase in its Rates  
for Wastewater Service and Other  
Tariff Changes

OAL Docket No. PUC 06560-2019S  
BPU Docket No. WR19030418

Jay L. Kooper, an Attorney at Law of New Jersey, hereby certifies the following:

On October 16, 2019 I caused to be served by overnight mail a copy of the enclosed Stipulations of Settlement to each party on the attached service lists for the above-referenced dockets including but not limited to the Department of Law and Public Safety at its address at Division of Law, 124 Halsey Street, P.O. Box 45029, Newark, New Jersey 07101 and to the Director, Division of Rate Counsel at its address at State of New Jersey, Division of Rate Counsel, 140 East Front Street - 4th Floor, Trenton, NJ 08625.

  
Jay L. Kooper

Dated: October 16, 2019

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CASE MANAGEMENT



2019 OCT 17 A.M. 11  
State of New Jersey  
OFFICE OF ADMINISTRATIVE LAW  
P.O. Box 049  
Trenton, NJ 08625-0049  
BOARD OF PUBLIC UTILITIES  
TRENTON, NJ

SERVICE LIST  
OAL DOCKET NO. PUC 06559-2019 S

Karriemah Graham, Chief  
Office of Case Management  
Board of Public Utilities  
PO Box 350  
Trenton, NJ 08625-0350

Jay L. Kooper, Esq.  
General Counsel  
Middlesex Water Company  
485C Route One South, Suite 400  
Iselin, NJ 08830

Susan E. McClure  
Assistant Deputy Rate Counsel  
Division of Rate Counsel  
140 East Front Street, P.O. Box 003  
Trenton, NJ 08625

Debra F. Robinson  
Managing Attorney  
NJ Division of Rate Counsel  
140 East Front Street, 4th Floor  
Trenton, NJ 08625-0003

Patricia Krogman, DAG  
Division of Law  
124 Halsey St.  
PO Box 45029  
Newark, NJ 07101

Peter Van Brunt, DAG  
Division of Law  
124 Halsey Street  
P.O. Box 45029  
Newark, NJ 07101



RECEIVED  
CASE MANAGEMENT

2019 OCT 17 A 10:17

BOARD OF PUBLIC UTILITIES  
TRENTON, NJ



State of New Jersey  
OFFICE OF ADMINISTRATIVE LAW  
P.O. Box 049  
Trenton, NJ 08625-0049

SERVICE LIST  
OAL DOCKET NO. PUC 06560-2019 S

Karriemah Graham, Chief  
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PO Box 350  
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**STATE OF NEW JERSEY  
BOARD OF PUBLIC UTILITIES**

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CASE MANAGEMENT

2019 OCT 17 A 10:17

BOARD OF PUBLIC UTILITIES  
**In the Matter of Pinelands  
Water Company for Approval  
of an Increase in its Rates for Water  
Service and Other Tariff Changes**

**BPU Docket No. WR19030417  
OAL Docket No. PUC 06559-2019S**

**STIPULATION OF SETTLEMENT**

**APPEARANCES:**

Jay L. Kooper, Esq., General Counsel, and Stephen B. Genzer, Esq., Saul Ewing Arnstein & Lehr, LLP, on behalf of Pinelands Water Company, Petitioner

Peter Van Brunt, Deputy Attorney General, for the Staff of the New Jersey Board of Public Utilities (Gurbir S. Grewal, Attorney General of the State of New Jersey)

Debra F. Robinson, Esq., Deputy Rate Counsel and Susan McClure, Esq. Assistant Deputy Rate Counsel, on behalf of the Division of Rate Counsel (Stefanie A. Brand, Director)

**TO THE HONORABLE TRICIA M. CALIGUIRE, ALJ AND THE BOARD OF PUBLIC UTILITIES:**

This Stipulation of Settlement resolves all issues in BPU Docket No. WR19030417 and OAL Docket No. PUC 06559-2019S in which Pinelands Water Company (the "Company" or "Petitioner") seeks to increase its rates for water service and other tariff changes. The parties to this Stipulation of Settlement ("Stipulation") are the Company, the Division of Rate Counsel ("Rate Counsel"), and the Staff of the Board of Public Utilities ("Staff") (collectively, the "Signatory Parties"). As a result of an analysis of Petitioner's pre-filed testimony and exhibits, extensive discovery conducted, conferences, negotiations, and a public hearing held on July 8, 2019 in Southampton, New Jersey, the Signatory Parties have come to an agreement on the issues in dispute in this matter. The Signatory Parties hereto agree and stipulate as follows:

The procedural history of this matter is as follows:

On March 29, 2019, Petitioner, a public utility corporation of the State of New Jersey, pursuant to N.J.S.A. 48:2-21, N.J.A.C. 14:1-5.11 and N.J.A.C. 14:1-5.12, filed a petition to increase rates for water service and to make other tariff changes. Specifically, the Company requested a rate increase of \$189,104 or approximately 22.49% above the adjusted annual level of revenues for the test year ending September 30, 2019. The Board of Public Utilities ("Board") transferred this matter to the Office of Administrative Law as a contested case on April 5, 2019 where it was assigned to Administrative Law Judge Tricia M. Caliguire ("ALJ Caliguire"). On May 8, 2019, the Board issued an Order suspending the Company's proposed rate increase until August 29, 2019. Thereafter, the Board further suspended the proposed rate increase to December 29, 2019. On June 10, 2019, ALJ Caliguire issued an Order of Consolidation in which she consolidated this matter with the matter examining Pinelands Wastewater Company's petition to increase rates for wastewater service (BPU Docket No. WR19030418 and OAL Docket No. PUC 06560-2019S).

After proper notice, a public hearing was held on July 8, 2019 at Laurel Hall located in the Leisuretowne Association at 236 Huntington Drive in Southampton, New Jersey, with ALJ Caliguire presiding. Members of the public appeared and their comments were heard by the Signatory Parties and ALJ Caliguire. Approximately 28 individuals spoke at the public hearing. Their comments generally concerned the magnitude of the increase requested. The Board also received numerous petitions in opposition to the proposed increase from members of LeisureTowne, Inc., which constitutes a portion of the Petitioner's customer base. Subsequently, settlement discussions were held, and agreements reached during those discussions have resulted in the following Stipulation by the Signatory Parties:

1. The Company's total rate base for purposes of this proceeding is agreed to be \$2,731,974. The Signatory Parties agree to an overall rate of return of 8.30%, which is based on a capital structure of 49.92% equity with a cost rate of 9.60% and 50.08% long-term debt with a cost rate of 7.00%.

2. The Signatory Parties stipulate to a revenue increase for the Company of \$133,506, or 16.12% over present revenues of \$828,376, for total proposed annual revenues of \$961,882 (See Exhibit A – Proof of Revenue). The Signatory Parties agree that this revenue requirement represents the level of revenues necessary to ensure that the Company will continue to provide safe, adequate, and proper water service to its customers. No increase will take effect until the Board has had a full opportunity to review and make a determination regarding this stipulation and issues a written order approving any such increase.

3. The Signatory Parties agree that the proposed revised tariff rate pages, together with other revisions, attached hereto as Exhibit B, implementing the terms of this Stipulation, should be adopted by the Board in their entirety.

4. This Stipulation is the product of extensive negotiations by the Signatory Parties, and it is an express condition of the settlement embodied by this Stipulation that it be presented to the Board in its entirety without modification or condition. It is also the intent of the Signatory Parties to this Stipulation that this settlement, once accepted and approved by the Board, shall govern all issues specified and agreed to herein. The Signatory Parties to this Stipulation specifically agree that if adopted in its entirety by the Board, no appeal shall be taken by them from the order adopting same as to those issues upon which the Signatory Parties have

stipulated herein. The Signatory Parties agree that the within Stipulation reflects mutual balancing of various issues and positions and is intended to be accepted and approved in its entirety. Each term is vital to this Stipulation as a whole, since the Signatory Parties hereto expressly and jointly state that they would not have signed this Stipulation had any terms been modified in any way. In the event any particular aspect of this Stipulation is not accepted and approved by the Board, then any Signatory Party hereto materially affected thereby shall not be bound to proceed under this Stipulation. The Signatory Parties further agree that the purpose of this Stipulation is to reach fair and reasonable rates, and that it will avoid protracted and costly litigation of certain issues and that with respect to any policy or other issues which were compromised in the spirit of reaching an agreement, none of the Signatory Parties shall be prohibited from or prejudiced in arguing a different policy or position before the Board in any other proceeding, as such agreements pertain only to this matter and to no other matter.

5. This Stipulation may be executed in as many counterparts as there are Signatory Parties of this Stipulation, each of which counterparts shall be an original, but all of which shall constitute one and the same instrument.

PINELANDS WATER COMPANY

October 10, 2019  
Date

By: Jay L. Kooper  
Jay L. Kooper, Esq.  
General Counsel

GURBIR S. GREWAL  
ATTORNEY GENERAL  
OF NEW JERSEY  
Attorney for the Staff of the New Jersey  
Board of Public Utilities

\_\_\_\_\_  
Date

By: \_\_\_\_\_  
Peter Van Brunt,  
Deputy Attorney General

STEFANIE A. BRAND, ESQ.  
DIRECTOR – RATE COUNSEL

\_\_\_\_\_  
Date

By: \_\_\_\_\_  
Susan McClure, Esq.  
Assistant Deputy Rate Counsel

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General Counsel

GURBIR S. GREWAL  
ATTORNEY GENERAL  
OF NEW JERSEY  
Attorney for the Staff of the New Jersey  
Board of Public Utilities

10-10-2019  
Date

By: Peter Van Brunt  
Peter Van Brunt,  
Deputy Attorney General

STEFANIE A. BRAND, ESQ.  
DIRECTOR - RATE COUNSEL

\_\_\_\_\_  
Date

By: \_\_\_\_\_  
Susan McClure, Esq.  
Assistant Deputy Rate Counsel

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GURBIR S. GREWAL  
ATTORNEY GENERAL  
OF NEW JERSEY  
Attorney for the Staff of the New Jersey  
Board of Public Utilities

10-10-2019  
Date

By: Peter Van Brunt  
Peter Van Brunt,  
Deputy Attorney General

STEFANIE A. BRAND, ESQ.  
DIRECTOR - RATE COUNSEL

10/16/19  
Date

By: Susan McClure  
Susan McClure, Esq.  
Assistant Deputy Rate Counsel



PINELANDS WATER COMPANY

EXHIBIT B

Seventh Revised Title Page  
Canceling  
Sixth Revised Title Page

B.P.U. No. 2 - WATER

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2019 OCT 17 7:10:17  
BOARD OF PUBLIC UTILITIES  
TRENTON, NJ

PINELANDS WATER COMPANY

TARIFF

FOR

WATER SERVICE

APPLICABLE IN

SOUTHAMPTON TOWNSHIP

BURLINGTON COUNTY, NEW JERSEY

RECEIVED  
MAIL ROOM

OCT 17 2019

BOARD OF PUBLIC UTILITIES  
TRENTON, NJ

Date of Issue: March 29, 2019

Effective for service  
Rendered on and after:  
November 4, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Water Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in  
Docket No. WR19030417

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AN INTRODUCTION TO CUSTOMERS

The tariff located here in the Company's offices is available and open for your review. The Company is responsible to maintain its tariff on an absolutely current basis and must, by State law and regulations, maintain it in exactly the same format as its Company's tariff which is on file at the Board of Public Utilities, ., 44 South Clinton Avenue, 9th Floor, Trenton, NJ.

If, after your review of this tariff and discussion with appropriate utility employees, you still have questions regarding clarification or interpretations, please contact the Board of Public Utilities, Division of Water and Sewer, Bureau of Rates and Tariff Design at 1-609-633-9800 or the Board's Division of Customer Assistance at 1-609-341-9188 or 1-800-624-0241 or on their website at [www.nj.gov/bpu/](http://www.nj.gov/bpu/).

As a customer, you have the right to review this tariff at the Company's offices or at the Board's office in Trenton. Your inquiries will be handled by the Board's Staff in an expeditious manner in order to protect your rights as well as those of the water company. Please feel free to exercise this right by telephoning or by visiting the Board's offices at any time between the hours of 9:00 a.m. and 4:00 p.m., Monday through Friday, or by writing a letter. The letter should contain the writer's name, address and phone number. If the writer is a customer of record, the account number should be included.

The Company has available, here in its office, and will provide for your review, a handout entitled "Customer Rights, Responsibilities and Frequently Asked Questions.." This is a summary of the most frequent customer complaints and rights; it does not include all customer rights or utility obligations.

The Board of Public Utilities is responsible for the final interpretation and enforcement of a utility's tariff provisions and rates. The utility is bound by New Jersey's statutes and the Board's regulations. If a conflict should exist, the Board's regulations supersede the tariff provision absent approval to the contrary by the Board.

---

Date of Issue: March 29, 2019

Effective for service  
Rendered on and after:  
November 4, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Water Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in Docket No. WR19030417

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AN OVERVIEW OF COMMON CUSTOMER COMPLAINTS AND CUSTOMER RIGHTS

- (1) No public utility shall refuse to furnish or supply service to a qualified applicant.

DEPOSITS

- (2) If after notice of the methods of establishing credit and being afforded an opportunity, a customer has not established credit, the utility may require a reasonable deposit as a condition of supplying service.

- (3) The utility shall furnish a receipt to each customer that makes a deposit. If the deposit is provided by mail, internet or telephone, the utility may comply with this requirement by displaying the amount of the deposit on the customer's next bill. (N.J.A.C. 14:3-3.4(i)).

Each utility shall review a residential customer's account at least once every year and a nonresidential customer's account at least every two years. If this review indicates that the customer has met the utility's standard requirements for establishing credit, the utility shall refund the customer's deposit. (N.J.A.C. 14:3-3.5(a)).

Interest payments on the customer deposits held to secure residential accounts shall be made to the customer at least once during each 12-month period in which a deposit is held. (N.J.A.C. 14:3-3.5(g)).

When a utility refunds a deposit or pays a customer interest on a deposit, the utility shall offer the customer the option of a credit to the customer's account or a separate check. In either case, the utility shall provide the full refund or payment within one billing period after the review required under N.J.A.C. 14:3-3.5(a) is completed, or after the interest payment is due, as applicable, unless other reasonable arrangements are made between the customer and the utility. (N.J.A.C. 14:3-3.5(h)).

- (4) Where a water or sewer utility furnishes unmetered service, for which payment is received in advance, it may not request a deposit. (N.J.A.C. 14:3-3.4(j)).

DEFERRED PAYMENT ARRANGEMENTS

- (5) A customer is entitled to at least one deferred payment plan in one year. In the case of a residential customer who received more than one utility service from the same utility (ex: water and sewer; gas and electric) and the amount which is in arrears is a combination of those services, the utility shall offer a separate deferred payment agreement for each service based on the outstanding balance for that service. (N.J.A.C. 14:3-7.7(b).2) If the customer defaults on the terms of the agreement, the utility may discontinue service after providing the customer with a notice of discontinuance. In the case of a residential customer who receives more than one utility service from the same utility and has subsequently entered into an agreement for each separate service, default on one such agreement shall constitute grounds for discontinuance of only that service. (N.J.A.C. 14:3-7.7(f))

---

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---

DISCONTINUANCE OF SERVICE

(6)

A utility shall not discontinue service because of nonpayment in cases where a charge is in dispute, provided the undisputed charges are paid and the customer has requested that the Board of Public Utilities investigate the disputed charge. (N.J.A.C. 14:3-3A.2(e)5)

In accordance with N.J.A.C. 14:3-7.6(b) the utility shall notify the customer that they may make a request to the Board of Public Utilities for an investigation of the disputed charge.

(7)

A notice of discontinuance sent to the customer shall be postmarked no earlier than (15) days after the postmark date of the outstanding bill. The notice of discontinuance for nonpayment shall provide the customer with at least 10 days written notice of the utility's intention to discontinue service. (N.J.A.C. 14:3-3A.3)

The utility shall make good faith efforts to determine which of their residential customers are over 65 years of age, and shall make good faith efforts to notify such customers of discontinuance of service by telephone in addition to notice by regular mail. This effort may consist of an appropriate inquiry set forth on the notice informing customers that they may designate a third party to receive notice of discontinuance. (N.J.A.C. 14:3-3A.4(c))

(8) Public utilities shall not discontinue residential service except between the hours of 8:00 AM and 4:00 PM Monday through Thursday, unless there is a safety related emergency. There shall be no involuntary termination of service on Fridays, Saturdays, and Sundays or on the day before a holiday or on a holiday absent such emergency. (N.J.A.C. 14:3-3A.1(c))

(9) The occupant of a multiple family dwelling has the right to be notified of a pending service discontinuance at least fifteen (15) days prior to the service being discontinued. (N.J.A.C. 14:3-3A.6)

(10) A customer has the right to have any complaint against the utility handled promptly by that utility. (Board Order, Docket No. CO8602155)

(11) Each utility shall, upon request, furnish its customers with such information as is reasonable in order that the customers may obtain safe, adequate and proper service. (N.J.A.C. 14:3-3.3(a)) Each utility shall inform its customers, where peculiar or unusual circumstances prevail, as to the conditions under which sufficient and satisfactory service may be secured from its system. (N.J.A.C. 14:3-3.3(c)) Each utility shall supply its customers with information on the furnishing and performance of service in a manner that tends to conserve energy resources and preserve the quality of the environment. (N.J.A.C. 14:3-3.3(d))

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Iselin, New Jersey 08830

---

METERS

- (12) The utility must provide for one free water meter test within a year if the customer so requests it. The customer can request that the Company or the Board test the meter. A meter of a customer who has a complaint filed with the Board reflecting on the accuracy of the meter shall not be removed from service by the utility during the pendency of said complaint or during the following thirty (30) days unless otherwise authorized or directed by the Board. When a billing dispute is known to exist, the utility shall, prior to removing the meter, advise the customer that the meter may be tested by the utility or may have the Board of Public Utilities conduct the test of the meter or witness a testing of the meter by the utility, or the customer may have the test witnessed by a third party. (N.J.A.C. 14:3-4.5) Upon application to the Board, for a meter test, a \$5.00 fee, in accordance with N.J.S.A. 48:2-56, shall be paid by the customer at the time application is made. (N.J.A.C. 14:3-4.5) A meter test arising from a billing dispute may be appropriate in instances which include, but are not limited to, unexplained increased consumption, crossed meters, consumption while an account is vacant or any other instance where the meter's accuracy might be an issue in the bill dispute. (N.J.A.C. 14:3-4.5)
- (13) Whenever a water meter is found to be registering fast by more than one and one-half percent, an adjustment of charges shall be made in accordance with the following: (1) If the date when the meter had first become inaccurate can be definitely ascertained then the adjustment shall be such percentage as the meter is found to be in error at the time of test adjusted on the amount of the bills covering the entire period that the meter has registered inaccurately. In all other cases, the adjustment shall be such percentage as the meter is found to be in error at the time of the test on one-half of the total amount of the billing affected by the fast meter since the previous test. No adjustment shall be made for a period greater than the time during which the customer has received service through that meter. No adjustment shall be made for a meter that is found to be registering less than 100 percent except in the case of meter tampering, non-registering meters or in circumstances in which the customer should reasonably have known that his bill did not reflect his usage. (N.J.A.C. 14:3-4.6)
- (14) A utility must maintain records of customers' accounts for each billing period occurring within a six year period. Such records shall contain all information necessary to permit computation of the bill. (N.J.A.C. 14:3-6.1(b))

---

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FORM OF BILL FOR METERED SERVICE

- (15) Bills rendered must contain the following: (a) the meter readings at the beginning and end of the billing period; (b) the dates on which the meter is read; (c) the number and kind of units measured; (d) identification of applicable rate schedule or a statement that the applicable rate schedule will be furnished on request; (e) the amount of the bill; (f) a distinctive marking to indicate an estimated or average bill; (g) an explanation or statement of any conversion from meter reading to billing units or any other calculations or factors used in determining the bill; and (h) the gross receipts and franchise tax statement. (N.J.A.C. 14:3-7.2)

---

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---

THE UTILITY CUSTOMER'S

## BILL OF RIGHTS

## ESTABLISHED BY THE BOARD OF PUBLIC UTILITIES (BPU)

The following utility Customer's Bill of Rights is a synopsis of the most frequently cited sections of the New Jersey Administrative Code Title 14, Chapter 3. The Utility Customer's Bill of Rights is not meant to replace the regulations contained in N.J.A.C. 14:3 but is intended to give the utility customer a concise plain language guide to the regulations. Any application of the Utility Customer's Bill of Rights must be consistent with the regulations as contained in N.J.A.C. 14:3.

1. You have the right to utility service if you are a qualified applicant.
2. You shall not be asked to pay unreasonably high deposits as a condition of service, nor to make unreasonable payments on past-due bills.
3. You have the right to budget billing, or payment plans if you are a water customer.
4. You are entitled to at least one deferred payment plan in one year.
5. You have the right to have any complaint against your utility handled promptly by that utility.
6. You have the right to call upon the New Jersey State Board of Public Utilities (BPU) to investigate your utility complaints and inquiries. Your service may not be terminated for nonpayment during a BPU investigation.
7. If you suspect it is not working properly, you have the right to have your meter tested, free of charge once a year by your utility. For a \$5 fee the meter test will be conducted under the supervision of the staff of the BPU.
8. You have the right to a written notice of termination, ten days prior to discontinuance of service.

---

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Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in Docket No. WR19030417

B.P.U. No. 2 - WATER

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THE UTILITY CUSTOMER'S

**BILL OF RIGHTS**

(Continued)

9. Residential service may be shut-off, after proper notice, Monday through Thursday, 8:00 a.m. to 4:00 p.m. A utility may not shut-off residential service on Friday, Saturday, Sunday or a holiday or the day before a holiday or if a valid medical emergency exists in your household.
10. If you live in a multi-family dwelling, you have the right to receive posted notice of any impending shutoff. This notice must be posted in a common area and/or sent individually to occupants.
11. You have the right to have a "diversion of service" investigation if you suspect that the level of consumption reflected in your utility bill is unexplainably high.
12. Service shall not be shut-off for non-payment of repair charges, merchandise charges or yellow page charges nor shall notice threatening such discontinuance be given.
13. You have the option of having a deposit refund applied to your account as a credit or of having the deposit refunded by separate check.

**BPU - TELEPHONE NUMBER**

**1-609-777-3300**

**[www.nj.gov/bpu/](http://www.nj.gov/bpu/)**

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Issued by: G. Christian Andreasen, Jr., President  
Pinelands Water Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in  
Docket No. WR19030417

PINELANDS WATER COMPANY

First Revised Sheet No. 1

Canceling

Original Sheet No. 1

B.P.U. No. 2 - WATER



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PINELANDS WATER COMPANY

B.P.U. No. 2 - WATER

EXHIBIT B

First Revised Sheet No. 7

Canceling

Original Sheet No. 7

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TERRITORY SERVED

This tariff shall apply to the service area of the Company which includes retail service to the communities known as Hampton Lakes and LeisureTowne in the Southampton Township in Burlington County.

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STANDARD TERMS AND CONDITIONS

1. DEFINITIONS

- 1.1 TARIFF, as referred to herein, is this entire "Tariff for Water Service" as the same may be amended or revised from time to time.
- 1.2 WATER SERVICE includes all service necessary to supply customers with water at their premises.
- 1.3 A CUSTOMER is a person, partnership, firm, corporation, governmental subdivision or agency receiving water service to premises, as hereinafter defined.
- 1.4 PREMISES include the following:
  - (a) A building under one roof owned or leased by one customer, and occupied as one residence or one place of business.
  - (b) A combination of buildings owned or leased by one customer, in one common enclosure, occupied by one customer.
  - (c) The one side of a double house, having a solid vertical partition wall, or
  - (d) A building owned or leased by one customer having a number of apartments, offices, or lofts which are rented to tenants, using one or more halls and entrances in common.
  - (e) A combination of buildings owned or leased by one customer, in one common enclosure, none of the individual buildings of which is adapted to separate ownership.
  - (f) A cooperative apartment.
  - (g) A condominium unit.
  - (h) A public building.
  - (i) A single plot, such as a park, playground or cemetery.
  - (j) A water utility.

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STANDARD TERMS AND CONDITIONS

1 DEFINITIONS (Continued)

- 1.5 A TRANSMISSION MAIN is a pipe of large diameter which delivers water from wells, pumping stations, and or distribution reservoirs to the distribution mains.
- 1.6 A DISTRIBUTION MAIN is a pipe which delivers water to the service pipes attached thereto to serve the premises of customers.
- 1.7 A TAP or CORPORATION STOP is the valve or fitting on the distribution main to which the service pipe is attached. It is used for shutting off water to the service pipe.
- 1.8 A SERVICE PIPE is a supply pipe leading from the valve or corporation stop at the main to the valve or curb stop at the premises served.
- 1.9 A CURB STOP is the fitting or valve attached to the service pipe at the premises served for turning on and shutting off water.
- 1.10 A CONNECTING PIPE is the supply pipe connected to the service pipe at the curb stop and leading therefrom to the meter on the customer's premises.
- 1.11 A METER is a device which measures and registers the quantity of water supplied to the customer.
- 1.12 A PRESSURE REGULATOR is a device which is placed in pipelines to maintain automatically a given working pressure on its outlet side regardless of the pressure on the inlet side.
- 1.13 A PRESSURE RELIEF VALVE is a device installed in pipelines and other pressure systems to relieve automatically excess house system pressure, above the predetermined setting of the relief valve.

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STANDARD TERMS AND CONDITIONS

1. DEFINITIONS (continued)

- 1.14 A CHECK VALVE is an automatically operated valve designed to permit the flow of water in one direction only.
- 1.15 A BACKFLOW PREVENTER is any effective device, method or construction used to prevent backflow into a public potable water system. The term APPROVED BACKFLOW PREVENTER is a device which has been approved by the licensed operator of the public community water system in accordance with NJAC 7:10-10.2(e) and the Company's Cross Connection Control Plan.
- 1.16 A WATER MAIN EXTENSION is an addition to the existing system of transmission and distribution mains.
- 1.17 A METER ENCLOSURE, is a structure, approved by the Company, designed to contain, protect and provide accessibility for water meters and appurtenances installed outside of a premise.
- 1.18 A LOCK VALVE is a special valve that can be secured in the closed position by a padlock.

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STANDARD TERMS AND CONDITIONS  
APPLICATION FOR ESTABLISHMENT OF SERVICE

2.

- 2.1 Application for water service may be made by telephone, by mail or in person. Such application shall be made, and accepted, and any applicable deposits and fees shall be paid before any service is provided.
- 2.2 Written application is required only for establishment of service to a location not previously served. Application forms, where required, will be provided by the Company upon request.
- 2.3 All applications shall be made by the prospective customer or that customer's duly authorized agent.
- 2.4 A separate application for water service must be made for each water connection, including fire and irrigation service.
- 2.5 Applications for water service are not transferable. Each new owner or occupant of the premises to be supplied is required to make a new application.
- 2.6 Application shall not be accepted from a present or former customer in arrears on a valid bill for water service on any other premises for which the customer had made application for water service except in cases where a mutually agreed payment plan has been established between such customer and the Company for payment of a valid bill which is past due.
- 2.7 Each customer shall notify the Company promptly of any change of ownership of the premises supplied under his application.
- 2.8 Where more than one rate schedule is available to particular customers, the utility shall have at all times the duty to assist such customers in the selection of the rate schedule most favorable for their individual requirements and to make every reasonable effort to insure that such customers are served under the most advantageous schedule.

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STANDARD TERMS AND CONDITIONS

2. APPLICATION FOR ESTABLISHMENT OF SERVICE (Continued)

- 2.9 Application may be made for a new connection and service pipe through which water service is not immediately desired. A special form of agreement shall be entered into, which provides that the customer shall bear the entire expense of making the connection, subject to a refund of the cost of installing the service line from the main to the curb, including the curb stop, whenever regular service is commenced. No refunds will be made after ten years from the date of installation of the connection.
- 2.10 The Company may reject applications for water service where such service is not available, or where such service might affect the supply to other customers or for failure of the applicant to agree to comply with any of these standard terms and conditions.

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STANDARD TERMS AND CONDITIONS3. CUSTOMERS' DEPOSITS

- 3.1 Deposits may be required of any existing customer or any applicant for existing water service who has not established or maintained satisfactory credit. The amount of the deposit will not exceed the estimated average bill for the billing period and type of service under the applicable rate schedule plus one month where monthly billing periods apply or one third when quarterly billing periods apply.
- 3.2 A customer in default in the payment of bills may be required to furnish a deposit or increase the existing deposit in an amount sufficient to secure the payment of future bills. Service may be discontinued for failure to make such deposit, after proper notice.
- 3.3 If a customer who has made a deposit fails to pay a bill, the Company may apply as much of such deposit as is necessary to pay the bill and may require that the deposit be restored to its original amount.
- 3.4 The Company will furnish a receipt to each customer who has made a deposit.
- 3.5 The Company shall review a residential customer's account at least once every year and a non-residential customer's account at least once every two years and if such review indicates that the customer has established credit satisfactory to the Company, then the outstanding deposit shall be refunded to the customer. The Company shall afford its customer the option of having the deposit refund applied to the customer's account in the form of a credit or of having the deposit refunded by separate check in a period not to exceed one billing cycle. (N.J.A.C. 14:3-3.5(a)).
- 3.6 Simple interest at a rate prescribed by the Board of Public Utilities shall be paid by the utility on all deposits held by it as required by N.J.A.C. 14:3-3.5(d). Interest payments shall be made at least once during each twelve-month period in which a deposit is held and shall take the form of credits on bills toward utility service rendered or to be rendered. The effect of this subsection shall be limited to those deposits, if any, held by electric, gas, telephone and water utilities to secure residential accounts (N.J.A.C. 14:3-3.5(g)).

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STANDARD TERMS AND CONDITIONS

3. CUSTOMERS' DEPOSITS (Continued)

- 3.7 Following discontinuance of service, the customer will receive a refund of any deposit, together with outstanding interest, less any amount due for unpaid bills.
- 3.8 Deposits will be required to guarantee the payment for metered water used for construction purposes where no advance payments have been made. These deposits will be based upon the cost of the meter, plus the estimated amount of water which may be used during construction. When the meter is returned to the Company in good condition, the deposit will be refunded together with outstanding interest, less any amount due for unpaid bills.

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STANDARD TERMS AND CONDITIONS4. SERVICE PIPES

- 4.1 The service pipe from the distribution main to the curb line, including the curb stop, meter pit and meter, will be furnished, installed and maintained by the Company at its expense, except as otherwise provided in this Tariff.
- 4.2 Only employees or other persons authorized by the Company will be permitted to make connections to the mains, access meter pits, operate curb stops and remove, service, or repair meters of the Company.
- 4.3 The Company will control the size of the opening to be made in the distribution main and the size of the service pipe to be installed.
- 4.4 No service pipe will be installed until the connecting pipe has been installed and staked by the Customer within 24" of the curb or edge of pavement; or where the connecting pipe is installed in the same trench with sewer pipe, gas pipe, electric conduit or any other facility.
- 4.5 A curb stop and meter pit will be installed by the Company at or near the premises, in such a manner as to permit the attachment of the customer's connecting pipe up to and including 2" diameter pipe. The curb stop or meter pit is available for turning on and shutting off the supply of water in emergencies or for purposes of repair. Only Company employees or persons duly authorized to do so by the Company are permitted to operate the curb stop or meter pit.
- 4.6 No premises shall be supplied by more than one service pipe, unless agreed upon by the Company and the customer.
- 4.7 Where two or more customers are supplied through a single service pipe, the piping of the premises or meter housing shall provide a separate lock valve ahead of the inlet to each customer's meter.
- 4.8 (Reserved for Future Use)

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STANDARD TERMS AND CONDITIONS

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4. SERVICE PIPES (Continued)

- 4.9 Any change requested by the customer in the location or configuration of the existing service pipe, if approved by the Company, shall be made at the expense of the customer including the necessary modifications to comply with the Company's cross connection control and exterior meter enclosure requirements.
- 4.10 Where a service pipe is for temporary use, the customer shall bear the entire expense of making the connection, subject to a refund whenever service is established on a permanent basis.
- 4.11 Where a service pipe is available for a customer's premises, the customer may obtain a larger size service without charge, provided such service is established on a permanent basis. Any subsequent request for a reduction in the size of the meter shall be subject to Company approval and the payment by the customer of the cost of installing the larger size service.
- 4.12 Where a large size service pipe has been installed at the request of a customer, for premises not previously supplied, any subsequent request for a reduction in the size of the meter shall be subject to Company approval and the payment by the customer of the difference between the cost of installing the service pipe and the cost of installing a service line that is usually installed with the new sized meter.
- 4.13 Charges and costs, if any, associated with special road opening and restoration requirements imposed by the governing agency shall be reimbursed by the customer (or prospective customer) requesting said work resulting in the need to open a roadway under moratorium.. This includes fines or charges in excess of normal road opening permit fees, costs for restoration work required, and any other costs incurred by the Company for this work. The burden of obtaining the approval of the governing agency for this road opening, and any costs related to this approval shall be the responsibility of the customer (or prospective customer).
- 4.14 Charges for service pipe installation that are excessive shall be paid by the Customer. The cost of a service pipe installation shall be considered excessive if the cost of the installation exceeds two (2) times the average cost of the same diameter service of the previous 12 month calendar year. The Customer shall reimburse the Company for the difference between the actual installation costs and the amount used to determine if the costs is excessive.

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STANDARD TERMS AND CONDITIONS5. CONNECTING PIPES

- 5.1 A connecting pipe attached to the service pipe shall be installed at the expense of the customer to convey the water supply within the property of the customer.
- 5.2 The connecting pipe is the property of the customer and shall be maintained and kept in repair by the customer. The un-metered length of any connecting pipe shall not exceed 10' in length, as measured from the curb stop or curb line to the proposed point of metering.
- 5.3 The connecting pipe shall be of strength and quality approved by the local municipal construction code or other authority with jurisdiction.
- 5.4 The connecting pipe shall be installed by a licensed plumber or other approved mechanic prior to the installation of the Company's service pipe. The Connecting pipe shall be installed to within 24" of the curb or edge of pavement, the termination point staked and the pipe shall be properly sealed by the plumber or mechanic to prevent the entry of ground water into the pipe. The pipe shall be installed without sharp bends, at right angles to the line of the street, in a trench not less than four feet in depth, to avoid damage and possible interruption to service caused by freezing. The pipe shall not be installed within three feet of any permanent excavation or vault or other subsurface structure. Other utility service pipes, such as sewer or gas, shall not be installed in the same trench.
- 5.5 The Company reserves the right to inspect the installation prior to backfilling the trench and to withhold the supply of water service whenever such installation or any part thereof is deemed by the Company to be leaking, unsafe, inadequate or unsuitable for receiving service, or to interfere with or impair the continuity or quality of service to the customer or to others.
- 5.6 No attachment shall be made to the service or connecting pipe, or any branch thereof, between the meter and the main.
- 5.7 The customer shall make all changes in the connecting pipe due to changes in grade, relocation of mains, or other causes, at the customer's expense, unless the change is instituted by the Company.
- 5.8 Where it is necessary to install a connecting pipe on the property of persons other than the applicant for service, written authority from such property owners, in a form approved by the Company, shall be obtained by the applicant.

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STANDARD TERMS AND CONDITIONS6. METERS

- 6.1 The Company will furnish, install, own, and maintain meters without charge, except as otherwise provided in this Tariff, and will determine the size, type and make of meter to be used, based on the service desired.
- 6.2 No unmetered connections are permitted.
- 6.3 (Reserved for Future Use.)
- 6.4 (Reserved for Future Use.)
- 6.5 The Company may require a remote meter reading device to be installed by the Company at the expense of the Company
- 6.6 (Reserved for Future Use.)
- 6.7 The location of the meter and the arrangement of the fittings and pipe shall be subject to inspection and approval by the Company. Valves are to be installed on the inlet and outlet side of the meter.
- 6.8 Meters shall be installed inside a permanent meter enclosure located no more than 10-feet from the curb stop unless otherwise required or agreed to by the Company. When meters are permitted by the Company to be installed inside the customer's commercial, multi-unit dwelling or industrial building, the meters shall be located in a clean, dry, heated, illuminated, safe place not subject to great variations in temperature, within 5-feet to the point of entrance of the connecting pipe. The location shall be separated from the remainder of the premise by a permanent wall with a single exterior entrance such as to be easily accessible, with a minimum of inconvenience to the Company, for reading, inspecting, testing, changing and making necessary adjustments or repairs. For meters larger than 4" located within the premise, the customer shall provide a paved concrete surface that is readily accessible to self-propelled, mechanical lifting equipment without the need to dismantle or remove any portions of the structure, landscape or features of the property to remove the meter.

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Pinelands Water Company  
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STANDARD TERMS AND CONDITIONS6. METERS (Continued)

- 6.9 For meters one and one-half inches (1-1/2") in size and larger, if requested by the Customer, or when service cannot readily be interrupted for testing or replacing the meter per BPU regulations, or upon the Company's discovery of open bypass, the installation for said meter shall be equipped with metered and cross connection controlled bypass piping of a type and arrangement approved by the Company which will permit the removal or testing of the meter without interruption of water service.
- 6.10 (Reserved for Future Use.)
- 6.11 Where it is necessary to install a meter enclosure outside of the public right-of-way, or in a driveway, roadway, or any other location determined to be unacceptable by the Company the installation is subject to the approval of the Company and the cost of installing, operating and maintaining the meter enclosure shall be the responsibility of the customer. Where it is necessary to set a meter outside of a building, the meter shall be placed in a convenient meter box or vault, referred to as the meter housing. This installation is subject to the approval of the Company. The cost of installing and maintaining the meter housing is the responsibility of the customer. Housing for small meters can be purchased from the Company at cost.
- 6.12 Company installed and owned meter enclosure shall be located in an accessible place, protected from vehicular traffic, away from terraces, fences or other structures and shall be so located that they will not be a hazard to pedestrians.
- 6.13 If the meter enclosure is installed upon property which is not owned by the customer, the customer is required to furnish the Company written permission from the owner of the property which will be binding on the owner, and the owner's administrators, executors, heirs, successors and assigns.
- 6.14 The meter enclosure shall be frost-proof, heated when above-ground and either well drained or watertight and shall be provided with a secure cover or access door with a convenient locking device. Meter enclosures shall be kept clear of snow, ice, dirt, mulch, tress/shrubs, fences, landscaping, vehicles, equipment or any other objects which might prevent ready accessibility for reading, inspecting, testing, changing and making necessary adjustments or repairs of the meter.

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STANDARD TERMS AND CONDITIONS

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6. METERS (Continued)

- 6.15 The Company maintains and repairs meters except in case of misuse or damage by frost, hot water or external causes, in which event the cost of repairing and replacing the meter shall be charged to the customer, said charge to be based on the direct labor and equipment costs of removing, repairing, replacing and/or resetting the meter.
- 6.16 All meters are carefully tested before being placed in service and are inspected periodically while in service. Therefore, the quantity of water recorded by the meter, as ascertained by periodic meter readings, shall be taken to be the amount delivered to the customer, except where the meter has been found to be registering fast or has ceased to register.
- 6.17 Where the meter has ceased to register or where access to the meter cannot be obtained, meter readings may be estimated by a fair and reasonable method based upon the best information available.
- 6.18 If a customer observes an unusual increase over the average quantity of water used, which cannot be accounted for, the customer is to inform the Company immediately.
- 6.19 When a billing dispute is known to exist, the utility shall, prior to removing the meter, advise the customer that the customer may have the meter tested by the utility or may have the Board either conduct a test of the meter or witness a testing of the meter by the utility, and that in any event the customer may have the test witnessed by a third party. (N.J.A.C. 14:3-4.5(c))

A meter test arising from a billing dispute may be appropriate in instances which include, but are not limited to, unexplained increased consumption, crossed meters, consumption while account is vacant or any other instance where the meter's accuracy might be an issue in a bill dispute.

A report giving results of such tests shall be made to the customer, and a complete record of such test shall be kept on file at the office of the utility in accordance with N.J.A.C. 14:3-4.7 Meter records.

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STANDARD TERMS AND CONDITIONS

6. METERS (Continued)

- 6.20 If a meter is found to be registering fast by more than 1 ½ percent, an adjustment of charges will be made.
- 6.21 If a meter, upon test, is found to register within the prescribed limits of accuracy, the Company reserves the right to reset the same meter in the premises from which it was removed.
- 6.22 Only employees or persons authorized by the Company shall remove the meter under any circumstances.
- 6.23 .Tampering with the meter, meter pit, curbstops, or its connections is prohibited.
- 6.24 Winterizing of Irrigation Meters – the Customer shall be responsible for protecting and insuring that meters in meter housings are properly protected when irrigation systems are winterized. Only personnel approved and registered by the Company may work on, remove, and reinstall irrigation meters in accordance with Company requirements. These registered personnel, or any other persons, CANNOT operate the Company's Curb Stop shutoff valve. Only Company personnel, or its agents, may operate the Curb Stop valve.

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STANDARD TERMS AND CONDITIONS

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7. CUSTOMERS' PREMISES

- 7.1 The Company may refuse to provide a water service connection with any customer's piping system or furnish water to any connecting pipe already installed, when the customer's piping system is not installed in accordance with the regulations of the Company (including but not limited to the Cross Connection Control Plan) and of the municipality in which the premises are located; or when the piping system on the premises has not been protected from allowing groundwater/soil to enter the connecting pipe or when it is not at sufficient depth to prevent freezing.
- 7.2 The Company shall have the right of reasonable access to a customer's premises and to all property supplied by it, at reasonable times, for the purpose of inspection incident to the rendering of service, reading meters or inspecting, testing or repairing its facilities used in connection with supplying service, or for the removal of its property.
- 7.3 The customer shall obtain or cause to be obtained, all permits and other authorizations needed by the Company for access to its facilities. The Company, where necessary, will make application for any street opening permits for installing its service connections and shall not be required to furnish service until after such permits are granted. The municipal charge, if any, for permission to open the street shall be paid by the customer.
- 7.4 Reserved.
- 7.5 The customer shall not permit access to the meter or other facilities of the Company except to authorized employees of the Company, duly authorized state regulatory officials and the customer's certified backflow prevention device testers..
- 7.6 In case of defective service, the customer shall not interfere with the apparatus or appliances belonging to the Company but shall notify the Company immediately.
- 7.7 All piping within a customer's premises shall comply with State, municipal and other regulations in force with respect thereto.

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STANDARD TERMS AND CONDITIONS7. CUSTOMERS' PREMISES (Continued)

- 7.8 Physical connections, such as cross connections, either permanent or temporary, between pipes on a customer's premises supplied by the Company and any unapproved source of supply are prohibited.
- 7.9 In any premises where a NJ DEP Approved auxiliary water source is permitted, the pipes carrying water from the mains of the Company are required to be marked in some distinctive manner for ready identification.
- 7.10 No device or connection shall be permitted between pipes or fixtures carrying water from the mains of the Company and any portion of the plumbing system of the premises or any other piping system on the premises in cases where the system is not designed to prevent backflow or back-siphonage in accordance with the Company's Cross Connection Control Plan.
- 7.11 If a premise is to remain unoccupied for an indefinite period, customers are cautioned to have the interior plumbing drained, especially during cold weather, to avoid damage to pipes and fixtures. When requested, the Company will suspend service to unoccupied premises temporarily by shutting off the water at the curb and removing the meter.
- 7.12 Whenever leakage occurs from pipes or facilities owned by the customer, the customer, at the customer's expense, shall make the necessary repairs without delay. If the customer fails to make said repairs, the Company reserves the right to discontinue the supply until such time as the leak is repaired. A reconnection charge will apply should the Company take action to physically discontinue water service.
- 7.13 All costs associated with periodic testing of an approved backflow prevention device and reporting of said test results shall be the responsibility of the Customer. The reporting format and mechanism for reporting test results shall be determined by the Company.

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STANDARD TERMS AND CONDITIONS8. BILLS

- 8.1 All bills will be computed in accordance with the rates of the Company as shown in this Tariff, as the same may be amended or revised from time to time. Rates are subject to such changes as the State regulatory body having jurisdiction may require, authorize or allow.
- 8.2 Bills for metered water service will be rendered at least once in each calendar quarter. Bills may be rendered monthly when the consumption charges for the last four quarters have exceeded \$1,200.00 or when mutually agreed upon by the customer and Company.
- 8.3 Bills will show the meter reading at the beginning and end of the billing period, the dates on which the meter is read, the number and kind of units measured, a statement of explanation of any conversion from meter reading to billing units or any other calculations or factors used in determining the bill, a distinctive marking to indicate estimated or actual bill and a statement that approximately 13 percent or \$ of your current period charges reflect the average gross receipts and franchise taxes which are paid to the State of New Jersey and largely distributed to New Jersey Municipalities. For purposes of bills, only those meters actually read by Company personnel are considered actual meter readings. The bill shall contain a statement indicating that an actual meter read may be an electronic read. The bill shall also indicate a statement that the rate schedule is available upon request. (N.J.A.C. 14:3-7.2)
- 8.4 Where a bill has been estimated due to the fact that the Company has been unable to gain access to the meter, it will be so noted on the bill. An appropriate adjustment will be made for any difference between actual use and estimated use of water when the next regular meter reading is obtained.
- 8.5 Except in cases where a meter that is fast by more than 1-1/2 percent, the amount of the bill, based on the reading of the meter is deemed conclusive and must be paid. No adjustment shall be made for a meter that is registering less than 100 percent except in the case of meter tampering, non registering meters or in circumstances in which the customer should reasonably have known that his bill did not reflect the customer's actual usage.
- 8.6 Facilities charges are based on the size of the meter.

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STANDARD TERMS AND CONDITIONS

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8. BILLS (Continued)

- 8.7 A customer having two or more meters (excluding meters for Private Fire Protection and irrigation under applicable Rate Schedules) on the same premises will be charged at the Facilities charge for each plus the consumption rate for the quantity of water equivalent to the sum registered on all of the meters on the premises. Each installation under applicable Rate Schedule No. 2 Private Fire Service (PFS) will be charged separately.
- 8.8 A customer wishing to discontinue service must give notice to that effect. Where such notice is not received by the Company the customer shall be liable for service until the final reading of the meter is taken. Notice to discontinue service will not relieve a customer from any minimum or guaranteed payment under any contract or rate.
- 8.9 If requested in writing by the customer, the Company will send bills to, and will receive payments from agents or tenants. However, this accommodation shall in no way relieve the customer of the responsibility of paying such charge. In the case of a residential account, if such charges are not paid, and notice is issued with intent to discontinue service, notice shall be served on both the billing address and the service address. (N.J.A.C. 14:3-3A.6)
- 8.10 At least fifteen (15) days' time for payment shall be allowed after sending a bill. The Company may discontinue service for nonpayment of bills provided it gives the customer at least ten (10) days' written notice of its intention to discontinue. The notice of discontinuance shall not be served until the expiration of the said 15 day period. However, in case of fraud, illegal use, or when it is clearly indicated that the customer is preparing to leave, immediate payment of accounts may be required.
- 8.11 Accounts that are not paid in a timely manner automatically receive a low credit rating. Should a bill remain unpaid after normal collection procedures have been applied, water service will be discontinued after proper written notice is issued, as provided in the regulation of the Board of Public Utilities. If service is discontinued, the Company reserves the right to issue a bill for a deposit, the amount of such deposit being determined as provided in paragraph 3.1 on Sheet No. 13.

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STANDARD TERMS AND CONDITIONS8. BILLS (Continued)

- 8.12 Where water service is discontinued for nonpayment of bills, service will not be resumed until payment or satisfactory arrangements for payment have been made. Under such circumstances, the Company may require a deposit from the customer to insure prompt payment of future bills.
- 8.13 In case of fraud or where it is indicated that the customer is preparing to vacate the premises served, immediate payment of accounts may be required.
- 8.14 Sales to other utilities which are exempt from revenue-based taxes will be credited with an amount equivalent to the tax exemptions.
- 8.15 Late Payment Charge: A late payment charge at the rate of 0.75% per monthly period shall be applied to the accounts of non-residential customers taking service under Rate Schedules No. 1 and No. 2 contained herein. Service to state, county or municipal government entities will not be subject to a late payment charge. The charge will be applied to all amounts billed including accounts payable and unpaid finance charges applied to previous bills, and will not be applied sooner than 25 days after a bill is rendered, in accordance with N.J.A.C. 14:3-7.1(e). The amount of the finance charge to be added to the unpaid balance shall be calculated by multiplying the unpaid balance by the late payment charge rate. When payment is received by the Company from a customer who has an unpaid balance which includes charges for late payment, the payment shall be applied first to unpaid water service charges and then to the remainder of the unpaid balance.

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STANDARD TERMS AND CONDITIONS9. DISCONTINUANCE OF SERVICE

9.1 The Company shall, upon reasonable notice, when it can be reasonably given, have the right to suspend or curtail or discontinue service for the following reasons:

9.1.1 For the purpose of making permanent or temporary repairs, changes or improvements in any part of its system;

9.1.2 For compliance in good faith with any governmental order or directive, including water diversion or other permit, notwithstanding such order or directive subsequently may be held to be invalid;

9.1.3 For any or the following acts or omissions on the part of the customer:

- (a) Nonpayment of a valid bill due for service furnished at a present or previous location. However, nonpayment for business service shall not be a reason for discontinuance of residence service, except in cases of diversion of service pursuant to N.J.A.C. 14:3-7.8, and service shall not be discontinued for nonpayment of repairs charges, merchandise charges and non-tariff contracted service charges between the customer and the utility, nor shall notice threatening such discontinuance be given.
- (b) Tampering with any facility of the Company; theft of service, failure to install, test and maintain adequate cross connection control as required under the Company's Cross Connection Control Plan.
- (c) Fraudulent representation in relation to the use of service.
- (d) Customer moving from the premises, unless the customer requests that service be discontinued;
- (e) Providing the Company's service to another without approval of the Company.
- (f) Failure to make a deposit as provided for in N.J.A.C. 14:3-3A.1(a)(4) or the Company's tariff;

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STANDARD TERMS AND CONDITIONS

9. DISCONTINUANCE OF SERVICE (Continued)

9.1.3 (Continued)

- (g) Refusal to contract for service where such contract is required;
- (h) Connecting and operating in such manner as to produce disturbing effects on the service of the Company or other customers, includes but is not limited to failure to comply with the Company's Cross Connection Control Plan;
- (i) Failure of the customer to comply with any reasonable standard terms and conditions contained in the Company's tariff;
- (j) Where the condition of the customer's installation presents a hazard to life or property;
- (k) Failure of customer to repair any faulty facility of the customer.
- (l) Nonpayment of a valid bill for wastewater service furnished at a present or previous location by Pinelands Wastewater Company; However, nonpayment for business service shall not be a reason for discontinuance of residence service, except in cases of diversion of service pursuant to N.J.A.C. 14:3-7.8, and service shall not be discontinued for nonpayment of repairs charges, merchandise charges and non-tariff contracted service charges between the customer and the utility, nor shall notice threatening such discontinuance be given.

9.1.4 For refusal of reasonable access to customer's premises for necessary purposes in connection with rendering of service, including meter installation, reading or testing, or the maintenance or removal of the Company's property.

9.2 A customer wishing to discontinue service must give notice to that effect. Where such notice is not received by the Company, the customer shall be liable for service until the final reading of the meter is taken. Notice to discontinue service will not relieve a customer from any minimum or guaranteed payment under any contract or rate.

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STANDARD TERMS AND CONDITIONS9. DISCONTINUANCE OF SERVICE (Continued)

- 9.3 Public Utilities shall not discontinue residential service except between the hours of 8:00 A.M. and 4:00 P.M. Monday through Thursday, unless there is a safety related emergency. There shall be no involuntary termination of service on Fridays, Saturdays, and Sundays or on the day before a holiday or on a holiday, absent such emergency. The Company shall not discontinue service unless the customer's arrearage is more than \$100.00 or the account is more than three months in arrears. N.J.A.C. 14:3-3A.2(a).
- 9.4 Discontinuance of residential service for nonpayment is prohibited if a medical emergency exists within the premises which would be aggravated by discontinuance of service and the customer gives reasonable proof of inability to pay. Discontinuance shall be prohibited for a period of up to two months when a customer submits a physician's statement in writing to the Company as to the existence of the emergency, its nature and probable duration, and that termination of service will aggravate the medical emergency. Recertification by the physician as to continuance of the medical emergency shall be submitted to the Company after 30 days. However, at the end of such period of emergency, the customer shall still remain liable for payment of service(s) rendered, subject to the provisions of N.J.A.C. 14:3-3A.2(i).
- (a) The Board may extend the 60-day period for good cause.
  - (b) The Company may in its discretion delay discontinuance of residential service for nonpayment prior to submissions of the physician's statement required by this subsection when a medical emergency is known to exist.

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STANDARD TERMS AND CONDITIONS10. PRIVATE FIRE PROTECTION SERVICE

- 10.1 Customers are required to make separate written application for private fire protection service and enter into an agreement pertaining to conditions for service.
- 10.2 Private fire service installations shall be made in accordance with the provisions of this Tariff regarding the installation of service and connecting pipes and other facilities. Private fire protection systems that include storage tanks, pumping equipment, fire hydrants and/or any combination of these will be required to comply with the Company's Cross Connection Control Plan.
- 10.3 Private fire service lines that do not include fire hydrants, storage tanks, pumping equipment and/or any combination of these shall be equipped with a rated fire service meter and double check valve assembly in accordance with the Company's Cross Connection Control Plan; private fire service lines without private hydrants shall be equipped with detector-check type meters and shall be used exclusively for fire protection purposes. The connecting pipe shall be the at least the same size as the meter.
- 10.4 No water shall be used through private fire protection facilities except for purposes of testing or in case of fire.
- 10.5 The charge for private fire service is based on the size of the meter. Bills are rendered monthly. No charge is made for water used solely for fire extinguishing purposes or for reasonable testing purposes, provided the Company is notified in advance that tests are to be made.
- 10.6 Where a tank, standpipe or other storage facility is used, it shall be so constructed and arranged as to protect the water from pollution and shall conform with all applicable rules and regulations of the State Department of Environmental Protection and the Company's Cross Connection Control Plan.
- 10.7 Authorized representatives of the Company shall have the right to inspect all fire protection facilities on a customer's premises at reasonable hours.
- 10.8 The customer shall be responsible for all costs associated with a fire watch program is required by local officials in response to emergency or planned work performed by the Company that interrupts or is anticipated to interrupt water supply to fire services

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STANDARD TERMS AND CONDITIONS11 MUNICIPAL SERVICE

- 11.1 Upon application of duly authorized representatives of municipalities or fire districts in the territory supplied, the Company will install fire hydrants for purposes of public fire protection, at locations agreed upon by the municipalities or fire districts and the Company.
- 11.2 Such hydrants are owned by the company and subject to regular inspection and maintenance by the Company.
- 11.3 Municipalities and fire districts shall pay a monthly charge for municipal service as provided in the applicable Rate Schedule set forth in this Tariff.
- 11.4 Hydrants are not to be used for any purpose, other than public fire protection, without the written permission of the Company.
- 11.5 Municipal fire departments or fire districts should inform the Company promptly of any hydrant which is leaking, or in need of attention so that such hydrant may be placed in readiness for instant operation.
- 11.6 Where it is necessary to use hydrants for any purpose other than public fire protection, a special permit is required, issued by the Company under restrictions imposed in the interest of the public.
- 11.7 Only special hydrant wrenches, approved by the Company shall be used for opening or closing a hydrant.
- 11.8 No attachment of any sort shall be left connected to a hydrant except when it is in actual use. No hydrant shall be left unattended while attachments are connected during the time it is in use. Before closing time each day, the hydrant shall be shut, attachments removed, caps replaced and the hydrant left in readiness for instant use.

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STANDARD TERMS AND CONDITIONS

12. WATER MAIN EXTENSIONS

- 12.1 Applications for extensions may be made in person, by telephone or by mail, at any Commercial Office of the Company. Upon receipt of such application, the Company will advise the applicant as to the most suitable plan for installing the proposed extension and the probable cost to the customer.
- 12.2 Distribution mains will be extended only in public streets or highways or in new streets or highways, not yet accepted, but which have been laid out according to an accepted plan approved by the appropriate authority to be in public streets or highways. The Company will require an easement in cases where the streets or highways have not been accepted. In no case, however, will distribution mains be installed until streets or highways have been rough graded to an established and approved grade. In the alternative, and at the sole and absolute discretion of the Company, mains may be installed in properly configured and recorded easements with terms acceptable to the Company
- 12.3 Water main extensions will be installed pursuant to agreements which will be prepared in accordance with all applicable laws of the State and Board of Public Utilities regulations and orders including but not limited to those regulations contained in N.J.A.C. 14:3-1, N.J.A.C. 14:3-6, and N.J.A.C. 14:3-8.
- 12.4 Each extension shall become a part of the distribution system of the Company and shall be owned, maintained and controlled by the Company.
- 12.5 The Company shall have the right to connect additional customers to an extension and to construct further extensions thereto.

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STANDARD TERMS AND CONDITIONS

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13. GENERAL RULES

- 13.1 The Company reserves the right to install services and meters on the basis of the normal requirements for service. The Company does not undertake to provide service for unduly high rates of water demand prevailing only for short periods of time and reserves the right to refuse to install oversize services or meters to serve such high demands.
- 13.2 The Company will endeavor to provide a regular and uninterrupted supply of water through its facilities, but in case service is interrupted, irregular, defective or fails because of breakdown or emergency, or from causes beyond the control of the Company, the Company will not be liable for damage or inconvenience resulting therefrom.
- 13.3 The Company does not undertake to render any special service or maintain any fixed pressure. In the event of an accident or for other reasons, the Company may shut off the water in its mains and pipes and may restrict the use of water whenever the public welfare may require it. All customers requiring an uninterrupted supply or a uniform pressure of water for steam boilers, hot water or other apparatus, or for any other purpose, shall provide their own means of obtaining such service.
- 13.4 When the supply of water is to be shut off temporarily or curtailed, a notice stating the purpose and probable duration of the shutoff or curtailment will be given to customers affected whenever practicable.
- 13.5 The Company may make rules reasonably designed for compliance with its water diversion or other permits. Such rules may include outdoor water use restrictions such as alternate day or "odd-even" outdoor water use limitations.
- 13.6 The Company does not undertake to supply any uniform quality of water for special purposes, such as dialysis centers, medical/dental offices, adult/child care facilities, manufacturing or processing plants, laboratories, swimming pools, bleaching or dyeing plants or laundries. Customers requiring water of special quality, or water at all times free from discoloration or turbidity, shall provide their own means of treating the water or shall provide such other protection as may be deemed necessary for the purposes required.

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STANDARD TERMS AND CONDITIONS

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13. GENERAL RULES (Continued)

- 13.7 Neither by inspection approval nor nonrejection, nor in any other way, does the Company give any guarantee, or assume any responsibility, expressed or implied, as to the adequacy, safety or characteristics of any structures, equipment, pipes, appliances or devices owned, installed, or maintained by the customer or leased by the customer from third parties.
- 13.8 Except as to the liability, if any, imposed by law, the Company will not assume responsibility for any injury, casualty, or damage resulting from the supply, or use of water service, or from the presence or operation of the Company's structures, equipment, pipes, appliances or devices on the customer's premises.
- 13.9 No person, unless authorized by the Company, is permitted to turn the water on or off at any hydrant, street valve, corporation stop and curb stop, or other street connection, or tamper with, disconnect or remove, any meter without the consent of the Company. Penalties provided by law for any such action will be rigidly enforced.
- 13.10 No agent, representative or employee of the Company has authority to modify any provision contained in this Tariff or to bind the Company by any promise or representation contrary thereto.
- 13.11 Reserved for future use.
- 13.12 This Tariff is made a part of all agreements for the supply of water service unless specifically modified in a particular Rate Schedule. A copy of the Company's Tariff with terms and conditions will be furnished to any customer upon request.
- 13.13 The Company reserves the right to terminate, change, revise or supplement this Tariff, to the extent permitted by law, or permitted by the applicable regulations of the State regulatory body having jurisdiction.
- 13.14 The Regulations of the New Jersey Board of Public Utilities applicable to water utilities are incorporated herein by reference to the extent that the subject matter of any Regulation has not been covered herein.
- 13.15 Use of public fire hydrants for the purposes of anything other than public fire protection and by persons other than Public Fire Protection and Company personnel is prohibited.

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Date of Issue: March 29, 2019Effective for service  
Rendered on and after:  
November 4, 2019Issued by: G. Christian Andreasen, Jr., President  
Pinelands Water Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in  
Docket No. WR19030417

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STANDARD TERMS AND CONDITIONS14. EMERGENCY RESPONSES DUE TO EXTRAORDINARY DEMAND AND/OR DIMINISHED SUPPLY

## 14.1.1 Discontinuance of service for failure to comply with use restrictions.

For compliance by the utility in good faith with any governmental order or directive, notwithstanding that such order or directive subsequently may be held to be invalid, the Company may, upon reasonable notice, as set forth in sections 14.2.1 and 14.2.3 herein, suspend, curtail, or discontinue service pursuant to N.J.S.A. 48:2-23, N.J.S.A. 48:2-24, N.J.A.C. 14:3-3A.1 and N.J.A.C. 14:3-3A.2 for any of the following acts or omissions on the part of the customer:

- (1) Connecting or operating any piping or other facility, including but not limited to, lawn sprinkling on the customer's premises in such a manner as to adversely affect the safety or adequacy of service provided to other customers present or prospective; or
- (2) Continuing waste of water by customers, after notice from the utility, through improper or imperfect pipes, fixtures, or failure to comply with restrictions; or
- (3) Failure to comply with the standard terms and conditions contained in this tariff or failure to comply with any state law, or the rules, regulations, orders or restrictions of any governmental authority having jurisdiction.

14.1.2 Water service shall be restored when the conditions under which such service was discontinued, as specified above, are corrected and upon the payment of the SPECIAL RESTORATION OF SERVICE CHARGE of \$100.00 for each restoration.

14.2.1 The Company will endeavor to provide a regular and uninterrupted supply of water through its facilities. However, if because of emergencies beyond the control of the Company, including governmental mandate, service is interrupted, irregular, defective or fails, the Company will not be liable for damage or inconvenience resulting therefrom. In the event of an extraordinary demand and/or diminished supply, the Company may restrict the use of water whenever the public

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Date of Issue: March 29, 2019

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Iselin, New Jersey 08830

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STANDARD TERMS AND CONDITIONS14. EMERGENCY RESPONSES DUE TO EXTRAORDINARY DEMAND AND/OR DIMINISHED SUPPLY (Continued)

## 14.2.1 (Continued)

welfare may require it and, if necessary, may shut off the water in its mains and pipes. In such cases the Company shall advise its customers by placing a prominent advertisement detailing the conditions and restrictions in a newspaper of general circulation in the utility service area. The notice will state the purpose and probable duration of the restriction or discontinuance. Failure to provide regular and uninterrupted service due to breakdowns is covered under other sections of this tariff.

14.2.2 The Company may restrict water service during certain periods, where the Company advises the Board of Public Utilities, in order to protect the public water supply, or otherwise to comply with any regulations, orders or decrees issued by the Governor of New Jersey or the Department of Environmental Protection pursuant to the Water Supply Management Act. Such interruptions or restrictions shall be reported to the Department of Environmental Protection and the Board by each utility by the speediest means of communications available, followed by a detailed written report, pursuant to the provisions of N.J.A.C. 14: 3-3.7(g), within one week. Thereafter the utility shall provide weekly reports for the duration of the emergency.

14.2.3 When the supply of water to individual customers is to be shut off or curtailed for failure to comply with emergency water restrictions imposed because of extraordinary demand or diminished supply, the Company shall advise its customers by placing a doortag on the front door of the home of the individual(s) in violation of the restrictions, at least twenty-four (24) hours prior to discontinuance or curtailment, or by giving another form of notice acceptable to the Board. The Company will advise business and commercial customers, in writing, by mailing a notice to the customers' billing address. In the case of doortags, they shall be sequentially numbered and include the date, time and nature of the violation and the procedure for restoration of service. All such notices shall be accounted for by the utility.

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Suite 400  
Iselin, New Jersey 08830

## B.P.U. No. 2 - WATER

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STANDARD TERMS AND CONDITIONS (Continued)15. MULTI-USE SERVICE REQUIREMENTS

By applying for multi-use service, the customer or builder certifies that:

- 15.1. The customer or builder has hydraulically calculated the demand for the customer's or builder's water system, based on the simultaneous domestic demand and fire sprinkler demand. The customer or builder shall make this calculation in accordance with the Uniform Construction Code.
- 15.2. The customer or builder will ensure that the system is installed in accordance with the Uniform Construction Code at N.J.A.C. 5:23.
- 15.3. The customer will, prior to installation of the meter, obtain a construction permit in accordance with the Uniform Construction Code from the enforcing agency having jurisdiction over the system.
- 15.4. By applying for multi-use service, the customer agrees to be responsible for all claims, costs and liability for personal injury, death and/or property damage, resulting from the customer's individual water system, unless caused by the negligence of the water utility.

By applying for multi-use service, and operating the same, the customer agrees:

- 15.5. To include cross connection control device(s) in accordance with the Company's Cross Connection Control Plan.
- 15.6. To be solely responsible for all costs and expenses relating to the installation, operation, maintenance, repair and replacement of the customer's water system, including the fire suppression system and compliance with the Company's Cross Connection Control Plan.
- 15.7. To ensure the customer's water system complies with the applicable requirements of the Uniform Construction Code in effect at the time of system installation, including any applicable building, plumbing and fire protection subcodes.
- 15.8. To ensure that the customer's water system is maintained in accordance with all applicable law so as to protect against backflow, back-siphonage and contamination of the potable water system in accordance with the Company's Cross Connection Control Plan.
- 15.9. A water utility may terminate a customer's multi-use service for non-payment of a valid water bill for multi-use service, in accordance with the Board's rules governing discontinuance of service at N.J.A.C. 14:3-3A.4(j).

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Pinelands Water Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

PINELANDS WATER COMPANY

Tenth Revised Sheet No. 37

B.P.U. No. 2 - WATER

Canceling

Ninth Revised Sheet No. 37

RATE SCHEDULE NO. 1GENERAL WATER SERVICE - GSAPPLICABILITY:

Applicable to the use of water supplied through meters in the entire territory served by the Company.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions".

RATE:Consumption Charges

For all water used - Rate per 1,000 gallons - \$3.2570

Quarterly Service Charge

<u>Size of Meter</u>	<u>Per Quarter</u>
5/8"	\$ 39.39
3/4"	59.01
1"	98.31
1 1/2"	196.56
2"	314.52

A customer with a separate irrigation meter for a lawn sprinkler system shall be charged a single service charge for a 3/4" meter, unless either meter is larger than 3/4", in which case the larger meter size will be charged.

Billing shall be based on the facilities charge plus consumption charges (shown above) for each period.

Date of Issue: March 29, 2019

Effective for service

Rendered on and after:

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Issued by: G. Christian Andreasen, Jr., President  
Pinelands Water Company  
485C Route 1 South  
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Iselin, New Jersey 08830

The State of New Jersey enacted Ch. 443 of the Laws of New Jersey 1983 concerning the periodic testing of public water supplies which establishes a water tax of \$0.01 per 1,000 gallons of water. This tax is reflected and included in the above rates.

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in Docket No. WR19030417

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RATE SCHEDULE No. 1 (Continued)GENERAL WATER SERVICE - GSTERMS OF PAYMENT:

A customer has at least 15 days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

Bills for metered water are rendered at least once in each calendar quarter. Bills may be rendered monthly when the consumption charges for the last four quarters have exceeded \$1,200.00 or when mutually agreed upon by the customer and Company.

SPECIAL PROVISIONS:

Whenever service to a customer is established or discontinued during a billing period, the facilities charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.

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Date of Issue: March 29, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Water Company  
485C Route 1 South  
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Iselin, New Jersey 08830

Effective for service  
Rendered on and after:  
November 4, 2019

RATE SCHEDULE NO. 2PRIVATE FIRE SERVICE - PFSAPPLICABILITY:

Applicable to customers throughout entire territory for private fire protection service. Excludes residential customers with a service line of 2" or less, any residential health care facility and any rooming or boarding house (NJSA 48:19-18).

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions".

RATE:

Sprinkler connections without hose or hydrants connected to them on private property where such sprinkler connections are independently metered and used for fire service only.

<u>Service Charge</u> <u>Size of Meter</u>	<u>Per Quarter</u>	<u>Per Month</u>
5/8"	\$ 39.39	\$ 13.13
3/4"	59.01	19.67
1"	98.31	32.77
1 1/2"	196.56	65.52
2"	314.52	104.84

Consumption Charges

In accordance with Paragraph 10.4 of the "Standard Terms and Conditions", water for any use other than fire protection shall be charged at the General Water Service Rate for Consumption Charges (as shown on Sheet No. 37).

Date of Issue: March 29, 2019

Effective for service

Rendered on and after:

November 25, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Water Company  
485C Route 1 South  
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Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in Docket No. WR19030417



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RATE SCHEDULE NO. 2 (Continued)

PRIVATE FIRE SERVICE - PFS

TERMS OF PAYMENT:

A customer has at least 15 days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

Bills are rendered quarterly unless monthly as agreed by the customer and the Company.

SPECIAL PROVISIONS:

See "Standard Terms and Conditions", Paragraphs 10.1 through 10.7 inclusive, Sheet No. 30.

Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.

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Date of Issue: March 29, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Water Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

Effective for service  
Rendered on and after:  
November 4, 2019

PINELANDS WATER COMPANY

B.P.U. No. 2 - WATER

EXHIBIT B

Tenth Revised Sheet No. 41

Canceling

Ninth Revised Sheet No. 41

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RATE SCHEDULE NO. 3

PUBLIC FIRE PROTECTION SERVICE

APPLICABLE TO USE OF SERVICE FOR:

Municipal Fire Hydrants in Southampton Township.

CHARACTER OF SERVICE:

The service to fire hydrants shall be subject to the rules and regulations of Pinelands Water Company. Such service shall be only such as the Pinelands Water Company can deliver at the time of the demand.

RATES:

\$469.72 per hydrant, per year.

TERMS:

Service shall be rendered on an annual basis from the first day of January to the next succeeding first day of January.

Service may be terminated by Southampton Township by giving notice of at least thirty (30) days that service is to be terminated.

TERMS OF PAYMENT:

A customer has at least 15 days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

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Date of Issue: March 29, 2019

Issued by: G. Christian Andreasen, Jr., President  
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Effective for service  
Rendered on and after:  
November 4, 2019

RATE SCHEDULE NO. 4

MISCELLANEOUS SERVICE

APPLICABILITY:

Applicable to the following types of miscellaneous service throughout the entire territory.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions".

RATE:

WATER FOR BUILDING OR OTHER TEMPORARY PURPOSE

Metered

Water for building or other temporary purpose will be supplied through meters when feasible and charged for at General Water Service Rate.

See rates for General Water Service, Rate Schedule No. 1, Sheet No. 37 and Sheet No. 38.

Unmetered:

The rates shall be the same as set forth under the General Water Service, Rate Schedule No. 1, on the basis of the Company's estimate of the volume of water to be used. Charges shall be payable in advance.

Special Provisions

Where metered service is provided, a deposit equal to the cost of the meter shall be made with the Company. The meter shall be kept safe and accessible during its use. The deposit, less the cost of repairs to the meter, if any, will be returned to the applicant by the Company after surrender of the meter and payment of all charges for water supplied through it.

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Date of Issue: March 29, 2019

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Pinelands Water Company  
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Suite 400  
Iselin, New Jersey 08830

Effective for service  
Rendered on and after:  
November 4, 2019

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RATE SCHEDULE NO. 4 (Continued)MISCELLANEOUS SERVICECHARGES NOT INVOLVING USE OF WATER

Resumption of service after discontinuance due to nonpayment of bills or violation of the Company's Tariff.

During regular business hours      \$40.00

During nonbusiness hours            \$50.00

A utility shall not make any charge for replacing a meter where such replacement is requested by a customer, unless the meter first referred to has been in use less than two years in which case a charge, which shall not exceed the cost of making the replacement, may be made. No charge shall be made for replacing a meter for test purposes, or for replacing a meter necessitated by a change in service characteristics which conform to the provisions of these regulations, or for replacing a defective meter, unless the defect is due to the negligence of the customer in which case a charge which shall not exceed the cost of making the replacement may be made.

Replacing meters within a period of one year at the request of the customer.

5/8 and 3/4 inch meters \$52.00

1 inch and over - At cost, including labor, materials and transportation.

Meter repair is not to exceed the costs that the Company would incur for its purchase of a new meter.

Multiple meters at same location - at cost, including labor, materials

Removing and replacing meters damaged due to negligence of customer including frozen and broken meters.

Meter size - 5/8 inch            \$60.00

3/4 inch                            \$72.00

1 inch                              \$84.00

Over 1 inch - At cost, including labor, materials and transportation. Meter repair is not to exceed the costs that the Company would incur for its purchase of a new meter.

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Date of Issue: March 29, 2019

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Pinelands Water Company  
485C Route 1 South  
Suite 400  
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Rendered on and after:  
November 4, 2019

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RATE SCHEDULE NO. 4 (Continued)MISCELLANEOUS SERVICECHARGES NOT INVOLVING USE OF WATER (Continued)

Turn off charge - when service is discontinued at the request of the customer, such as for seasonal reasons or termination of service.

Turn off charge                      \$40.00

Multiple meters at same location - at cost including labor, materials and transportation.

Turn on charge - when service had been discontinued at the request of the customer for seasonal reasons when meter is not removed. During turn off period facilities charges, including minimum or consumption charges, will not be in effect.

Turn on charge                      \$40.00

Multiple meters at same location - at cost, including labor, materials and transportation.

Bad check charge - Should the Company receive a negotiable instrument from a customer in payment of a bill, charge, or deposit due and such instrument is subsequently dishonored or uncollectible for any reason, the Company shall charge the customer a handling charge of \$25.00 per instrument.

Meter testing charge - Where the customer is to be charged for meter testing as provided for by this tariff, the charges shall be as follows:

For meters sized up to 2 inches - \$68.00.

For meters sized over 2 inches - At cost including labor, meters and transportation.

TERM:

As required to meet the class of service rendered.

TERMS OF PAYMENT:

A customer has at least 15 days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

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Date of Issue: March 29, 2019

Issued by:     G. Christian Andreasen, Jr., President  
Pinelands Water Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

Effective for service  
Rendered on and after:  
November 4, 2019

PINELANDS WATER COMPANY

B.P.U. No. 2 – WATER

EXHIBIT B

First Revised Sheet No. 45

Canceling

Original Sheet No. 45

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RATE SCHEDULE NO. 4 (Continued)

MISCELLANEOUS SERVICE

CHARGES NOT INVOLVING USE OF WATER (Continued)

SPECIAL PROVISIONS:

See "Standard Terms and Conditions".

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485C Route 1 South  
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Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in  
Docket No. WR19030417



STATE OF NEW JERSEY  
BOARD OF PUBLIC UTILITIES

RECEIVED  
MAIL ROOM

OCT 17 2019

BOARD OF PUBLIC UTILITIES  
TRENTON, NJ

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CASE MANAGEMENT

2019 OCT 17 AM 10:20

BOARD OF PUBLIC UTILITIES  
In the Matter of Pinelands  
Wastewater Company for Approval  
of an Increase in its Rates for  
Wastewater Service and Other  
Tariff Changes

BPU Docket No. WR19030418  
OAL Docket No. PUC 06560-2019S

STIPULATION OF SETTLEMENT

APPEARANCES:

Jay L. Kooper, Esq., General Counsel, and Stephen B. Genzer, Esq., Saul Ewing Arnstein & Lehr, LLP, on behalf of Pinelands Water Company, Petitioner

Peter Van Brunt, Deputy Attorney General, for the Staff of the New Jersey Board of Public Utilities (Gurbir S. Grewal, Attorney General of the State of New Jersey)

Debra F. Robinson, Esq., Deputy Rate Counsel and Susan McClure, Esq. Assistant Deputy Rate Counsel, on behalf of the Division of Rate Counsel (Stefanie A. Brand, Director)

TO THE HONORABLE TRICIA M. CALIGUIRE, ALJ AND THE BOARD OF PUBLIC UTILITIES:

This Stipulation of Settlement ("Stipulation") resolves all issues in BPU Docket No. WR19030418 in which the Pinelands Wastewater Company (the "Company" or "Petitioner") seeks to increase its rates for wastewater service and other tariff changes. The parties to this Stipulation of Settlement are the Company, the Division of Rate Counsel ("Rate Counsel"), and the Staff of the Board of Public Utilities ("Staff") (collectively the "Signatory Parties"). As a result of an analysis of Petitioner's pre-filed testimony and exhibits, extensive discovery conducted, conferences, negotiations, and a public hearing held on July 8, 2019 in Southampton, New Jersey, the Signatory Parties have come to an agreement on the issues in dispute in this matter. The Signatory Parties hereto agree and stipulate as follows:



The procedural history of this matter is as follows:

On March 29, 2019, Petitioner, a public utility corporation of the State of New Jersey, pursuant to N.J.S.A. 48:2-21, N.J.A.C. 14:1-5.11 and N.J.A.C. 14:1-5.12, filed a petition to increase rates for wastewater service and to make other tariff changes. Specifically, the Company requested a rate increase of \$482,969 or approximately 39.22% above the adjusted annual level of revenues for the test year ending September 30, 2019. The Board of Public Utilities ("Board") transferred this matter to the Office of Administrative Law on April 5, 2019 as a contested case where it was assigned to Administrative Law Judge Tricia M. Caliguire ("ALJ Caliguire"). On May 8, 2019, the Board issued an Order suspending the Company's proposed rate increase until August 29, 2019. Thereafter, the Board further suspended the proposed rate increase to December 29, 2019.

On June 10, 2019, ALJ Caliguire issued an Order of Consolidation in which she consolidated this matter with the matter examining Pinelands Water Company's petition to increase rates for water service (BPU Docket No. WR19030417 and OAL Docket No. PUC 06559-2019S).

After proper notice, a public hearing was held on July 8, 2019, at Laurel Hall located in the Leisuretowne Association at 236 Huntington Drive in Southampton, New Jersey, with ALJ Caliguire presiding. Members of the public appeared and their comments were heard by the Signatory Parties and ALJ Caliguire. Approximately 28 individuals spoke at the public hearing. Their comments generally concerned the magnitude of the increase requested. The Board also received numerous petitions in opposition to the proposed increase from members of LeisureTowne, Inc., which constitutes a portion of the Petitioner's customer base. Subsequently, several settlement discussions were held, and agreements reached during those discussions have resulted in the following Stipulation by the Signatory Parties:

1. The Company's total rate base for purposes of this proceeding is agreed to be \$4,347,851. The Signatory Parties agree to an overall rate of return of 8.32%, which is based on a capital structure of 50.74% equity with a cost rate of 9.60% and 49.26% long-term debt with a cost rate of 7.00%.

2. The Signatory Parties stipulate to a revenue increase for the Company of \$368,593 or 29.86% over present revenues of \$1,234,543 for total proposed annual revenues of \$1,603,136. (See Exhibit A – Proof of Revenues). The Signatory Parties agree that this revenue requirement represents the level of revenues necessary to ensure that the Company will continue to provide safe, adequate, and proper water service to its customers. The Signatory Parties anticipate the effective date of this increase to be the effective date set forth in the Board Order adopting this Stipulation of Settlement. No increase will take effect until the Board has had a full opportunity to review and make a determination regarding this stipulation and issues a written order approving any such increase.

3. The Signatory Parties agree that the proposed revised tariff rate pages, together with other revisions, attached hereto as Exhibit B, implementing the terms of this Stipulation, should be adopted by the Board in their entirety.

4. This Stipulation is the product of extensive negotiations by the Signatory Parties, and it is an express condition of the settlement embodied by this Stipulation that it be presented to the Board in its entirety without modification or condition. It is also the intent of the Signatory Parties to this Stipulation that this settlement, once accepted and approved by the Board, shall govern all issues specified and agreed to herein. The Signatory Parties to this Stipulation specifically agree that if adopted in its entirety by the Board, no appeal shall be taken

by them from the order adopting same as to those issues upon which the Signatory Parties have stipulated herein. The Signatory Parties agree that the within Stipulation reflects mutual balancing of various issues and positions and is intended to be accepted and approved in its entirety. Each term is vital to this Stipulation as a whole, since the Signatory Parties hereto expressly and jointly state that they would not have signed this Stipulation had any terms been modified in any way. In the event any particular aspect of this Stipulation is not accepted and approved by the Board, then any Signatory Party hereto materially affected thereby shall not be bound to proceed under this Stipulation. The Signatory Parties further agree that the purpose of this Stipulation is to reach fair and reasonable rates, and that it will avoid protracted and costly litigation of certain issues and that with respect to any policy or other issues which were compromised in the spirit of reaching an agreement, none of the Signatory Parties shall be prohibited from or prejudiced in arguing a different policy or position before the Board in any other proceeding, as such agreements pertain only to this matter and to no other matter.

5. This Stipulation may be executed in as many counterparts as there are Signatory Parties of this Stipulation, each of which counterparts shall be an original, but all of which shall constitute one and the same instrument.

PINELANDS WASTEWATER COMPANY

October 10, 2019  
Date

By: Jay L. Kooper  
Jay L. Kooper, Esq.  
General Counsel

GURBIR S. GREWAL  
ATTORNEY GENERAL  
OF NEW JERSEY  
Attorney for the Staff of the New Jersey  
Board of Public Utilities

\_\_\_\_\_  
Date

By: \_\_\_\_\_  
Peter Van Brunt,  
Deputy Attorney General

STEFANIE A. BRAND, ESQ.  
DIRECTOR - RATE COUNSEL

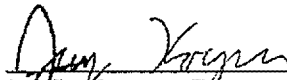
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Date

By: \_\_\_\_\_  
Susan McClure, Esq.  
Assistant Deputy Rate Counsel

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PINELANDS WASTEWATER COMPANY

October 10, 2019  
Date

By:   
Jay L. Kooper, Esq.  
General Counsel

GURBIR S. GREWAL  
ATTORNEY GENERAL  
OF NEW JERSEY  
Attorney for the Staff of the New Jersey  
Board of Public Utilities

10-10-2019  
Date

By:   
Peter Van Brunt,  
Deputy Attorney General

STEFANIE A. BRAND, ESQ.  
DIRECTOR - RATE COUNSEL

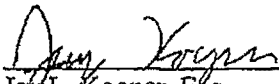
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By: \_\_\_\_\_  
Susan McClure, Esq.  
Assistant Deputy Rate Counsel

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PINELANDS WASTEWATER COMPANY

October 10, 2019  
Date

By:   
Jay L. Kooper, Esq.  
General Counsel


GURBIR S. GREWAL  
ATTORNEY GENERAL  
OF NEW JERSEY  
Attorney for the Staff of the New Jersey  
Board of Public Utilities

10-10-2019  
Date

By:   
Peter Van Brunt,  
Deputy Attorney General

STEFANIE A. BRAND, ESQ.  
DIRECTOR - RATE COUNSEL

10/16/19  
Date

By:   
Susan McClure, Esq.  
Assistant Deputy Rate Counsel

PINELANDS WASTEWATER COMPANY

Fourth Revised Title Page

B.P.U. No. 2 – SEWER

Canceling

Third Revised Title Page

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PINELANDS WASTEWATER COMPANY

TARIFF

FOR

WASTEWATER SERVICE

APPLICABLE IN

SOUTHAMPTON TOWNSHIP

BURLINGTON COUNTY, NEW JERSEY

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Date of Issue: March 29, 2019Effective for service  
Rendered on and after:  
November 4, 2019Issued by: G. Christian Andreasen, Jr., President  
Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in  
Docket No. WR19030418

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AN INTRODUCTION TO CUSTOMERS

The tariff located here in the Company's office is available and open for your review. The Company is responsible to maintain its tariff on an absolutely current basis and must, by State law and regulations, maintain it in exactly the same format as its Company's tariff which is on file at the Board of Public Utilities, 44 South Clinton Avenue, 9th Floor, Trenton, NJ.

If, after your review of this tariff and discussion with appropriate utility employees, you still have questions regarding clarification or interpretations, please contact the Board of Public Utilities, Division of Water and Sewer, Bureau of Rates and Tariff Design at 1-609-633-9800 or the Board's Division of Customer Assistance at 1-609-341-9188, 1-800-624-0241 or on their website at [www.nj.gov/bpu/](http://www.nj.gov/bpu/).

As a customer, you have the right to review this tariff at the Company's offices or at the Board's office in Trenton. Your inquiries will be handled by the Board's Staff in an expeditious manner in order to protect your rights as well as those of the water and/or sewer company. Please feel free to exercise this right by telephoning or by visiting the Board's offices at any time between the hours of 9:00 a.m. and 4:00 p.m., Monday through Friday, or by writing a letter. The letter should contain the writer's name, address and phone number. If the writer is a customer of record, the account number should be included.

The Company has available here in its office, and will provide for your review, a handout entitled "Customer Rights, Responsibilities and Frequently Asked Questions." This is a summary of the most frequent customer complaints and rights; it does not include all customer rights or utility obligations.

The Board of Public Utilities is responsible for the final interpretation and enforcement of a utility's tariff provisions and rates. The utility is bound by New Jersey's statutes and the Board's regulations. If a conflict should exist, the Board's regulations supersede the tariff provision absent approval to the contrary by the Board.

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Rendered on and after:  
November 4, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in Docket No. WR19030418



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AN OVERVIEW OF COMMON CUSTOMER COMPLAINTS AND CUSTOMER RIGHTS

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- (1) No public utility shall refuse to furnish or supply service to a qualified applicant.

DEPOSITS

- (2) If after notice of the methods of establishing credit and being afforded an opportunity, a customer has not established credit, the utility may require a reasonable deposit as a condition of supplying service.

- (3) The utility shall furnish a receipt to each customer that makes a deposit. If the deposit is provided by mail, internet or telephone, the utility may comply with this requirement by displaying the amount of the deposit on the customer's next bill. (N.J.A.C. 14:3-3.4(i)).

Each utility shall review a residential customer's account at least once every year and a nonresidential customer's account at least every two years. If this review indicates that the customer has met the utility's standard requirements for establishing credit, the utility shall refund the customer's deposit. (N.J.A.C. 14:3-3.5(a)).

Interest payments on the customer deposits held to secure residential accounts shall be made to the customer at least once during each 12-month period in which a deposit is held. (N.J.A.C. 14:3-3.5(g)).

When a utility refunds a deposit or pays a customer interest on a deposit, the utility shall offer the customer the option of a credit to the customer's account or a separate check. In either case, the utility shall provide the full refund or payment within one billing period after the review required under N.J.A.C. 14:3-3.5(a) is completed, or after the interest payment is due, as applicable, unless other reasonable arrangements are made between the customer and the utility. (N.J.A.C. 14:3-3.5(h)).

- (4) Where a water or sewer utility furnishes unmetered service, for which payment is received in advance, it may not require a deposit. (N.J.A.C. 14:3-3.4(j))

DEFERRED PAYMENT ARRANGEMENTS

- (5) A customer is entitled to at least one deferred payment plan in one year. In the case of a residential customer who receives more than one utility service from the same utility (ex: Water and sewer; gas and electric) and the amount which is in arrears is a combination of those services, the utility shall offer a separate deferred payment agreement for each service based on the outstanding balance for that service. (N.J.A.C. 14:3-7.7(b).2) If the customer defaults on the terms of the agreement, the utility may discontinue service after providing the customer with a notice of discontinuance. In the case of a residential customer who receives more than one utility service from the same utility and has subsequently entered into an agreement for each separate service, default on one such payment agreement shall constitute grounds for discontinuance of only that service. (N.J.A.C. 14:3-7.7(f))

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DISCONTINUANCE OF SERVICE

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(6)

A utility shall not discontinue service because of nonpayment in cases where a charge is in dispute, provided the undisputed charges are paid and the customer has requested that the Board of Public Utilities investigate the disputed charge. (N.J.A.C. 14:3-3A.2(e)5)

In accordance with N.J.A.C. 14:3-7.6(b) the utility shall notify the customer that they may make a request to the Board of Public Utilities for an investigation of the disputed charge.

(7)

A notice of discontinuance sent to the customer shall be postmarked no earlier than (15) days after the postmark date of the outstanding bill. The notice of discontinuance for nonpayment shall provide the customer with at least 10 days written notice of the utility's intention to discontinue service. (N.J.A.C. 14:3-3A.3)

The utility shall make good faith efforts to determine which of their residential customers are over 65 years of age, and shall make good faith efforts to notify such customers of discontinuance of service by telephone in addition to notice by regular mail. This effort may consist of an appropriate inquiry set forth on the notice informing customers that they may designate a third party to receive notice of discontinuance. (N.J.A.C. 14:3-3A.4(c))

- (8) Public utilities shall not discontinue residential service except between the hours of 8:00 AM and 4:00 PM Monday through Thursday, unless there is a safety related emergency. There shall be no involuntary termination of service on Fridays, Saturdays, and Sundays or on the day before a holiday or on a holiday absent such emergency. (N.J.A.C. 14:3-3A.1(c))
- (9) The occupant of a multiple family dwelling has the right to be notified of a pending service discontinuance at least fifteen (15) days prior to the service being discontinued. (N.J.A.C. 14:3-3A.6)
- (10) A customer has the right to have any complaint against the utility handled promptly by that utility. (Board Order, Docket No. CO8602155)
- (11) Each utility shall, upon request, furnish its customers with such information as is reasonable in order that the customers may obtain safe, adequate and proper service. (N.J.A.C. 14:3-3.3.(a)) Each utility shall inform its customers, where peculiar or unusual circumstances prevail, as to the conditions under which sufficient and satisfactory service may be secured from its system. (N.J.A.C. 14:3-3.3(c)) Each utility shall supply its customers with information on the furnishing and performance of service in a manner that tends to conserve energy resources and preserve the quality of the environment. (N.J.A.C. 14:3-3.3(d))

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THE UTILITY CUSTOMER'S  
BILL OF RIGHTS  
ESTABLISHED BY THE BOARD OF PUBLIC UTILITIES (BPU)

The following utility Customer's Bill of Rights is a synopsis of the most frequently cited sections of the New Jersey Administrative Code Title 14, Chapter 3. The Utility Customer's Bill of Rights is not meant to replace the regulations contained in N.J.A.C. 14:3 but is intended to give the utility customer a concise plain language guide to the regulations. Any application of the Utility Customer's Bill of Rights must be consistent with the regulations as contained in N.J.A.C. 14:3.

**Be a smart consumer, know your rights...**

1. You have the right to utility service if you are a qualified applicant.
2. You shall not be asked to pay unreasonably high deposits as a condition of service, nor to make unreasonable payments on past-due bills.
3. You have the right to budget billing, or payment plans if you are Wastewater customer.
4. You are entitled to at least one deferred payment plan in one year.
5. You have the right to have any complaint against your utility handled promptly by that utility.
6. You have the right to call upon the New Jersey State Board of Public Utilities (BPU) to investigate your utility complaints and inquiries. Your service may not be terminated for nonpayment during a BPU investigation.
7. You have the option of having a deposit refund applied to your account as a credit or of having the deposit refunded by separate check.
8. You have the right to a written notice of termination, seven days prior to discontinuance of service.
9. Residential service may be shut-off, after proper notice, Monday through Thursday, 8:00 a.m. to 4:00 p.m. A utility may not shut-off residential service on Friday, Saturday, Sunday or a holiday or the day before a holiday or if a valid medical emergency exists in your household.
10. If you live in a multi-family dwelling, you have the right to receive posted notice of any impending shutoff. This notice must be posted in a common area and/or sent individually to occupants.
11. You have the right to have a "diversion of service" investigation if you suspect that the level of consumption reflected in your utility bill is unexplainably high.
12. Service shall not be shut-off for non-payment of repair charges, merchandise charges or yellow page charges nor shall notice threatening such discontinuance be given.
13. You have the option of having a deposit refund applied to your account as a credit or of having the deposit refunded by separate check.

**BPU - TELEPHONE NUMBER**

**1-609-777-3300**

**[www.nj.gov/bpu/](http://www.nj.gov/bpu/)**

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STANDARD TERMS AND CONDITIONS

1. Territory to which tariff applies:

This tariff shall apply to the service area of the Company which includes retail service to the communities known as Hampton Lakes and LeisureTowne in Southampton Township in Burlington County and service pursuant to contract to the Village of Vincentown in Southampton Township in Burlington County.

2. Definitions:

- 2.1 As used or referred to in these regulations, unless a different meaning clearly appears from the context.
- 2.2 "Company" and "Corporation" means Pinelands Wastewater Company.
- 2.3 "Persons" means any person, firm, association or corporation.
- 2.4 "Service Connection" means the wastewater line extended from the curb line to the main or lateral in the street. The Service Connection is furnished, installed, owned and maintained by the Company at its expense, except as otherwise provided in this Tariff.
- 2.5 "House Connection" means the wastewater line running from a building to the curb line and connecting with the Service Connection. The House Connection is furnished, installed, owned, and maintained by the Customer at their expense, except as otherwise provided in this Tariff.
- 2.6 "Service Charge" means the applicable rate set forth in Rate Schedule No. 1 or Rate Schedule No. 2 of this tariff for direct or indirect connection with and use of the wastewater system of the Company.

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STANDARD TERMS AND CONDITIONS

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2. Definitions (Continued)

## 2.7 “Premises” include the following:

- (a) A building under one roof owned or leased by one customer, and occupied as one residence or one place of business.
- (b) A combination of buildings owned or leased by one customer, in one common enclosure, occupied by one customer.
- (c) One part of a multiple dwelling house, having one or more solid vertical partition walls, or
- (d) A building owned or leased by one customer having a number of apartments, offices, or lofts which are rented to tenants, using one or more halls and entrances in common.
- (e) A combination of buildings owned or leased by one customer, in one common enclosure, none of the individual buildings of which is adapted to separate ownership.
- (f) A cooperative apartment.
- (g) A condominium unit.
- (h) A public building.
- (i) A single plot, such as a park, playground or cemetery.
- (j) A water or wastewater utility.

2.8 The “Service Lateral” is a general term describing the connecting service piping between the customer’s premises and the Wastewater Collection piping and consists of the Service Connection and the House Connection.

2.9 A “Cleanout” is a vertical riser installed on the Service Lateral generally for the purpose of inspecting and maintaining the Service Lateral. There may be several Cleanouts installed on the Service Lateral. The Cleanout is owned and maintained by the Customer.

2.10 “Curb Cleanout” means a cleanout installed on the service lateral located between the curb line and property line and at the point where the Service Connection and the House Connection connect. The Curb Cleanout is owned and maintained by the Customer. Where a Curb Cleanout does not exist at this location, the point of transition between the Service Connection and House Connection shall be halfway between the curb line and property line.

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STANDARD TERMS AND CONDITIONS3. Applications

- 3.1 All property upon which any building shall have been erected or constructed or upon which any building shall hereafter be erected or constructed and which is used for dwelling purposes or which uses wastewater service lying along the line of the wastewater system of the Company and lies within the territory described in paragraph No. 1, may be connected.
- 3.2 Hereafter, before any new connection shall be made to said wastewater system by any owner of property along the line thereof, said owner shall make application in writing to the corporation upon proper forms supplied for that purpose by the corporation. Such owner shall not make any connection until the consent of the corporation is granted and any necessary municipal permission has been secured.
- 3.3 Plans and specifications for such connection to said wastewater system must comply with such municipal rules and regulations as are in effect at such time.
- 3.4 The owner of any property connecting the same with said wastewater system shall make the House Connection at his own expense. Any damage to the pavement, sidewalk, curb or gutter resulting from the making of such House Connection shall be repaired by the said owner and shall be restored at his expense.

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STANDARD TERMS AND CONDITIONS

4. Applicable to Use of Service for:

4.1 Only domestic sanitary sewage will be carried and treated under Rate Schedule No. 1.

4.2 Grease interceptors shall be provided by the customer, at customer's expense when, in the opinion of the Company, they are necessary for the proper handling of liquid wastes containing grease or other ingredients harmful to the wastewater system or wastewater treatment plant or processes.

The size and type of each interceptor shall be determined according to maximum volume and rate of discharge, and each separator shall be approved by the Company. No wastes other than those requiring separation shall be discharged into any interceptor.

4.3 Grease interceptors for major installations shall be a mechanical device which is not solely dependent upon employees, for maintenance and operation.

All interceptors shall be installed upon the lines of the customers in such a manner and location that it is accessible for inspection by the employees of the Company.

5. Character of Service:

5.1 Service is available at any and all times and is continuous.

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STANDARD TERMS AND CONDITIONS6. Terms of Use:

- 6.1 In accordance with the National Standard Plumbing Code adopted by the Uniform Construction Code of the State of New Jersey, no storm drainage system, sump pumps, floor drains or foundation, French, curtain or similar drains; of a building shall be connected directly or indirectly to the sanitary drainage system. The Company adopts the above provision and prohibits the drainage of storm water into its collecting system.
- 6.2 No fixture or fixtures shall be installed in the premises of a customer in a basement or at any other point, unless the trap of the fixture is at least 6 inches above the level of the manhole cover of the Company's main which is nearest to the connection from said customer's premises. This provision does not apply where adequate pumping facilities are installed on premises. The Company may require the removal of any fixture which violates this provision and failure to remove such fixture within the time specified shall be cause for the Company to discontinue service and refuse further services until the offending fixture or fixtures are removed.
- 6.3 The Company shall not be liable for any reason for any damages related to a backing up of sewerage through open traps in fixtures located in basements or otherwise or from open joints in sewer lines located in basements or elsewhere, where such traps or lines are less than six (6) inches above the level of the manhole cover of the Company's main which is nearest to the connection from the premises of the customer.
- 6.4 No industrial wastes, trade wastes, acids, alkalis, oils or any type of waste whatever except that generally designated as domestic sanitary sewage shall be dumped into the system.
- 6.5 The limitations on wastewater discharges set forth in Exhibit A hereof (as set forth on Sheets 14 through 18) shall apply to service provided under this Tariff.

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STANDARD TERMS AND CONDITIONS

6. Terms of Use (continued):

- 6.6 Any person violating the provisions of the above paragraphs 6.1 through 6.6 shall immediately discontinue such violation on the receipt of notice from the Company. In the event such violation is not discontinued within 24 hours after the service of said notice, the Company, in addition to any other remedies to which it is entitled, may disconnect the sewer from the premises whereon said violation occurs and such premises shall not be reconnected until there shall be paid to the Company all costs for excessive use of or damage to the sewage disposal plant, plus the reconnection charge stipulated in Section 7.1 hereof.

7. Discontinuance of Service:

Wastewater service may be discontinued by the Company for any of the following reasons:

- 7.1 For non-payment of a valid bill due for service based on the rates approved by the Board and contained in the Company's tariff. Customers unable to pay the full annual bill shall be afforded the opportunity to enter into a reasonable deferred payment agreement. If service is discontinued, a reconnection fee of \$25.00 shall apply.
- 7.2 For refusal of reasonable access to the customer's premises for necessary purposes in connection with the rendering of service including the installation, testing, inspection, maintenance or removal of the Company's property.
- 7.3 For the violation of one or more of the standard terms and conditions of service contained in this or subsequent tariffs of the Company. Service may be discontinued by the Company for violation of standard terms and conditions upon 30 days notice of the existence of such violation.
- 7.4 All notices herein of discontinuance shall be delivered to the owner personally or by mail, addressed to the last address of the owner listed in the records of the Company. On all notices of discontinuance to residential customers, there shall be included:

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STANDARD TERMS AND CONDITIONS

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7. Discontinuance of Service (continued):

- (1) A statement that the utility is subject to the jurisdiction of the New Jersey Board of Public Utilities and the address and phone number of the Board. The telephone number of the Board to be indicated on such statement are 609-341-9188 and 1-800-624-0241 (toll free).
- (2) A statement that in the event the customer is either unable to make payment of a bill or wishes to contest a bill the customer should contact the utility. The notice shall contain information sufficient for the customer to make appropriate inquiry.
- (3) A statement that if the customer is presently unable to pay an outstanding bill, the customer may contact the utility to discuss the possibility of entering into a reasonable deferred payment agreement. In the case of a residential customer receiving more than one different service from the same utility, the statement shall state that deferred payment agreements are available separately for each utility service.

The utility shall make every reasonable attempt to determine when a landlord-tenant relationship exists at residential premises being serviced. If such a relationship is known to exist, discontinuance of residential service is prohibited unless the utility has posted notice of discontinuance in the common areas of multiple family premises and has given individual notice to occupants of single and two family dwellings and has offered the tenants continued service to be billed to the tenants, unless the utility demonstrates that such billing is not feasible. The continuation of service to a tenant shall not be conditioned upon payment by the tenant of any outstanding bills due upon the account of any other person. The utility shall not be held to the requirements of this provision if the existence of a landlord-tenant relationship could not be reasonably ascertained.

8. Other Matters:

The Company reserves the right, subject to approval by the New Jersey Board of Public Utilities, to change, take from, or add to, the terms and conditions of this Tariff.

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RATE SCHEDULE NO. 1

GENERAL SERVICE

APPLICABILITY:

Applicable to the use of service for private dwellings occupied by a single-family unit.

RATE:

- Quarterly Service Charge - \$92.92 for each quarter of the year.
- Volumetric Charge - For all water discharged to the sewer (based on metered water consumption):  
Rate per 1,000 gallons - \$7.0613

TERMS:

- (a) Billing shall be based on the Quarterly Service Charge plus Volumetric Charge for such period.
- (b) Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.
- (c) In the event the Services Charges then due are not paid at least fifteen (15) days after the postmark date indicated on the said notice N.J.A.C. 14:3-3A.3(b), the Company may cause the Sewer Connection of such premises to be disconnected and such premises may not again use the facilities of the system until full payment or, if a residential customer is presently unable to do so, the Company shall make a good faith effort to enter into a deferred payment agreement, in accordance with N.J.A.C. 14:3-7.7.

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RATE SCHEDULE NO. 1 (Continued)GENERAL SERVICETERMS (continued):

- (d) Service shall be terminated on the request of any customer on notice of at least ten (10) days to the Company.
- (e) No industrial customers shall be permitted to connect to the Company's system under this Rate Schedule except pursuant to the following paragraph (f).
- (f) If the Company considers it possible that any commercial or other high strength effluent, including high-strength restaurant effluent, is to be discharged to the Company's system, the Company shall be permitted to sample and test the strength of the effluent. If a composite 24 hour sample shows either suspended solids (SS) or BOD exceeding 300, then the Company shall, at the customer's expense, install a separate flow meter (or use water consumption as a flow measure) and the customer shall pay to the Company a surcharge as follows:

$$\text{Surcharge} = \text{Rate}/1,000 \text{ gallons} \times \frac{\text{actual BOD}}{300} \times \frac{\text{actual SS}}{300}$$

If the actual BOD is less than 300, 300 shall be used as the actual BOD for the purposes of this surcharge formula. If the actual SS is less than 300, 300 shall be used as the actual SS for the purposes of this surcharge formula.

- (g) Water used through and measured by Irrigation meters will not be used to compute the Volumetric Charge for wastewater service

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RATE SCHEDULE NO. 2

SERVICE UNDER CONTRACT

APPLICABILITY:

Applicable to wastewater service provided to customers under special agreements at the option of the Company.

RATE:

\$11.6143 per 1,000 gallons.

An additional fee of \$15.81 per month for each unit connected to the Township's collection system, that has a garbage disposal installed within it.

TERMS OF PAYMENT:

Fifteen (15) days after sending the bill.

Bills will be rendered monthly.

SPECIAL PROVISIONS:

As provided under special agreements.

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RATE SCHEDULE NO. 3GENERAL SERVICE - OTHERAPPLICABILITY:

Applicable to the use of service for buildings other than private dwellings occupied by a single-family unit.

RATE:

\$11.6143 per 1,000 gallons, but not less than \$165.58 per equivalent unit per quarter.

Usage shall be based on water meter readings of non-irrigation water usage, wastewater meter readings, if available, or estimate based on usage of similar buildings.

TERMS:

- (a) Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.
- (b) In the event of non-payment of the Service Charge within thirty (30) days after same is due, in addition to other remedies provided in this Tariff, the Company may cause a notice to be served upon the occupant of the premises of the Company's intention to disconnect the Sewer Connection to such premises. In the event the Service Charges then due are not paid within ten (10) days from the service of said notice, the Company may cause the Sewer Connection of such premises to be disconnected and such premises may not again use the facilities of the system until full payment has been made of all arrears on account of the Service Charges and all charges incurred in disconnecting and reconnecting the occupant's connection.
- (c) Service shall be terminated on the request of any customer on notice of at least ten (10) days to the Company.

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RATE SCHEDULE NO. 3 (Continued)GENERAL SERVICE - OTHERTERMS (continued):

- (d) No industrial customers shall be permitted to connect to the Company's system under this Rate Schedule except pursuant to the following paragraph (e).
- (e) If the Company considers it possible that any commercial or other high strength effluent, including high-strength restaurant effluent, is to be discharged to the Company's system, the Company shall be permitted to sample and test the strength of the effluent. If a composite 24 hour sample shows either suspended solids (SS) or BOD exceeding 300, then the Company shall, at the customer's expense, install a separate flow meter (or use water consumption as a flow measure) and the customer shall pay to the Company a surcharge as follows:

$$\text{Surcharge} = \text{Rate}/1,000 \text{ gallons} \times \frac{\text{actual BOD}}{300} \times \frac{\text{actual SS}}{300}$$

If the actual BOD is less than 300, 300 shall be used as the actual BOD for the purposes of this surcharge formula. If the actual SS is less than 300, 300 shall be used as the actual SS for the purposes of this surcharge formula.

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RATE SCHEDULE NO. 4

MISCELLANEOUS SERVICE

APPLICABILITY:

Applicable to the following types of miscellaneous service throughout the entire territory.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions".

BAD CHECK CHARGE:

Should the Company receive a negotiable instrument from a customer in payment of a bill, charge, or deposit due and such instrument is subsequently dishonored or uncollectible for any reason, the Company shall charge the customer a handling charge of \$25.00 per instrument.

TERMS OF PAYMENT:

A customer has at least 15 days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

TERM:

As required to meet the class of service rendered.

SPECIAL PROVISIONS:

See "Standard Terms and Conditions".

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Date of Issue: March 29, 2019

Effective for service  
Rendered on and after:  
November 4, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

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EXHIBIT ALIMITATIONS ON WASTEWATER DISCHARGES

No person shall discharge directly or indirectly into the system, any wastewater the characteristics of which do not conform to the concentration limits prescribed herein, or to other objectionable material or substances as specified in this schedule, except upon written approval by the Company and upon such terms and conditions as may be established by the Company in the acceptance of the wastewater.

SECTION 1.0

No person shall discharge or permit the discharge or infiltration into the system any of the following:

Any liquid having a temperature higher than 150 degrees (65 degrees C.) or heat in such amounts which will inhibit biological activity in the Publicly Owned Treatment Works ("POTW") resulting in Interference, but in no case heat in such quantities that the temperature at the POTW Treatment Plant exceeds 40 degrees C. (104 degrees F.) unless the State, upon request of the Company, approves an alternate limit.

Any liquid containing fats, wax, grease, or oils, whether emulsified or not, in excess of 100 mg/l or containing substances which may solidify or become viscous at temperatures between 32 degrees F. and 150 degrees F. (0 degrees C. and 65 degrees C.).

Any water or wastes that contain hydrogen sulfide in sufficient quantity to cause damage or excessive odor within the wastewater treatment system.

Any residue from petroleum storage, refining or processing fuel or lubrication oil, gasoline, Naptha, Benzene, or other explosive or inflammable liquids, solids, or gases in such concentrations which would cause or potentially cause an explosive, flammable, or other hazardous condition.

Any substances that may:

- A. Cause interference with the metering of wastewater;
- B. Pass through to the receiving waters without being effectively treated at the wastewater treatment processes.

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Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

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EXHIBIT A (Continued)LIMITATIONS ON WASTEWATER DISCHARGES

Any solid or viscous substance in quantities or of such size capable of causing obstruction to the flow in sewers such as, but not limited to, mud, straw, metal, rags, glass tar, plastics, wood and shavings.

Any solid or viscous substances in quantities or of such size capable of causing an interference with the proper operation of the system such as, but not limited to, ashes, cinders, sand, feathers, unground garbage, whole blood, paunch manure, hair and fleshing, entrails, paper or plastic containers, etc., either whole or ground by garbage grinders.

Any garbage that has not been properly shredded to a degree that all particles can be carried freely under the flow conditions normally prevailing in public sewers. Particles greater than one-half (1/2) inch in any dimension are prohibited.

Any pollutant that will cause corrosive damage or hazard to structures, equipment, or personnel of the wastewater facilities, but in no case discharges having a pH lower than 5.0 Standard Units or greater than 9.0 Standard Units.

Any radioactive waste or isotope of such half-life or concentration as to be in excess of that permitted by appropriate regulatory agencies having control over their use or in such quantity as to cause damage or hazard to structures, equipment, and personnel of the Company.

Any waste containing noxious or malodorous solids, liquids or gases, which, either single or by interaction with other wastes, are capable of creating a public nuisance or hazard to life, or are or may be sufficient to prevent entry into a sewer for its maintenance and repair.

Any unpolluted waters e.g. (stormwater, surface water, groundwater, roof runoff, cooling drainage) to the wastewater treatment system.

Any non-contact cooling water or unpolluted industrial process waters to the wastewater treatment system unless specifically allowed by the Company.

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485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in Docket No. WR19030418

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EXHIBIT A (Continued)LIMITATIONS ON WASTEWATER DISCHARGES

Constitute a rate of discharge sufficient to be classified as a “slug discharge”, or containing such concentrations or quantities of pollutants that would cause an interference to the wastewater treatment system.

Any water or wastes containing toxins or pollutants in sufficient quantity and/or concentration to cause injury, damage or hazard to personnel, structures or equipment, or interfere with the wastewater treatment system or any portion of the liquid or solids treatment or handling processes, or that will pass through the wastewater treatment system in such condition that it will not achieve State, Federal or other existing requirements for the effluent or for the receiving waters.

Any material which exerts or causes:

- A. Unusual concentration of inert suspended solids (such as, but not limited to, Fuller’s earth, lime slurries and lime residues) or of dissolved solids (such as, but not limited to, sodium chloride and sodium sulfate).
- B. Any water or wastes containing dyes, pigments or other colored substances that will not be removed in the wastewater treatment system and will interfere with effluent color or turbidity measurements.
- C. Unusual BOD, COD, or chlorine requirements in such quantities as to constitute an unacceptable load on the wastewater treatment works.

SECTION 1.1

No person shall dispose of wastes from septic tanks, cesspools, or other such sources of sanitary waste to the system without the prior written approval of the Company and in accordance with all conditions imposed by the Company on such disposal.

SECTION 1.2

No person shall uncover or make any unauthorized connection or alteration or otherwise disturb any element of the system without the prior written approval of the Company.

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Issued by: G. Christian Andreasen, Jr., President  
Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

EXHIBIT A (Continued)LIMITATIONS ON WASTEWATER DISCHARGESSECTION 1.3

Connections to the system shall be designed and constructed to conform to the requirement of all applicable State and local building and plumbing codes. All such connections shall be made gas-tight and water-tight and shall be subject to the inspection and approval of the Company.

SECTION 1.4

No person shall discharge to the system any liquids containing toxic solids, liquids or gases in sufficient quantity, either single or by interaction with other wastes, to injure or interfere with any wastewater treatment process, constitute a hazard to humans or animals, create a public nuisance, prevent the attainment of effluent limitations as imposed by any State or Federal regulatory agency, or create any hazard in the effluent of the wastewater treatment plant or the receiving waters.

SECTION 1.5

The concentration in wastewater of any of the following substances shall be limited to the stated maximum concentrations in order to be acceptable for discharge to the system:

PARAMETERS	DISCHARGE LIMITATIONS	
	MONTHLY AVERAGE (MG/L)	DAILY MAXIMUM (MG/L)
Arsenic (as AS)	2.0	2.0
Boron (as BO)	1.0	1.0
Cadmium (as Cd)	0.26	0.69
Chromium (Total)	0.23	0.23
Copper (as Cu)	0.36	1.0
Cyanide (Total)	1.0	1.0
Iron (as Fe)	5.0	5.0
Lead (as Pb)	0.4	0.6 *

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Issued by: G. Christian Andreasen, Jr., President  
Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

EXHIBIT A (Continued)LIMITATIONS ON WASTEWATER DISCHARGES

PARAMETERS	DISCHARGE LIMITATIONS	
	MONTHLY AVERAGE (MG/L)	DAILY MAXIMUM (MG/L)
Mercury (as Hg)	0.01	0.04
Nickel (as Ni)	0.36	0.36
Silver (as Ag)	0.24	0.43
Zinc	2.2	2.2
MBAS	10	10
Phenol	0.04	0.04
Total Solids	1,300	1,300

SECTION 1.6

No person shall discharge into the system any waters or wastes having the following characteristics without the prior review and approval of the Company:

- A. A five-day BOD concentration greater than three-hundred (300) parts per million, or
- B. A suspended solids concentration in excess of three-hundred (300) parts per million, by weight, or
- C. Incompatible pollutants, as defined in these Rules and Regulations, or
- D. Pollutants subject to the Federal categorical pretreatment standards, as defined by 40 CFR 403, or
- E. Any new source significant indirect user (SIU) as defined by N.J.S.A. 58:10A-6 and N.J.A.C. 7:14A-12.1.

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Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

PINELANDS WASTEWATER COMPANY

~~Fourth Third Revised Title Page~~  
~~Canceling Second Revised Title Page~~  
Third Revised Title Page

B.P.U. No. 2 — SEWER

PINELANDS WASTEWATER COMPANY

TARIFF

FOR

WASTEWATER SERVICE

APPLICABLE IN

SOUTHAMPTON TOWNSHIP

BURLINGTON COUNTY, NEW JERSEY

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Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

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May 07, 2016

Issued by: ~~Richard M. Risoldi, President~~  
~~Pinelands Wastewater Company~~  
~~1500 Ronson Road~~  
~~Iselin, New Jersey 08830-0452~~

~~Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated April 27, 2016, in Docket No. WR15101202.~~



PINELANDS WASTEWATER COMPANY

~~Fourth~~ Third Revised Sheet A

Canceling

~~Third~~ Second Revised Sheet

B.P.U. No. 2 – SEWER

A

AN INTRODUCTION TO CUSTOMERS

The tariff located here in the Company's office is available and open for your review. The Company is responsible to maintain its tariff on an absolutely current basis and must, by State law and regulations, maintain it in exactly the same format as its Company's tariff which is on file at the Board of Public Utilities, 44 South Clinton Avenue, 9th Floor, Trenton, NJ.

If, after your review of this tariff and discussion with appropriate utility employees, you still have questions regarding clarification or interpretations, please contact the Board of Public Utilities, Division of Water and Sewer, Bureau of Rates and Tariff Design at 1-609-633-9800~~292-2422~~ or the Board's Division of Customer Assistance at 1-609-341-9188, 1-800-624-0241 or on their website at [www.nj.gov/bpu/](http://www.nj.gov/bpu/).

As a customer, you have the right to review this tariff at the Company's offices or at the Board's office in Trenton. Your inquiries will be handled by the Board's Staff in an expeditious manner in order to protect your rights as well as those of the water and/or sewer company. Please feel free to exercise this right by telephoning or by visiting the Board's offices at any time between the hours of 9:00 a.m. and 4:00 p.m., Monday through Friday, or by writing a letter. The letter should contain the writer's name, address and phone number. If the writer is a customer of record, the account number should be included.

The Company has available here in its office, and will provide for your review, a handout entitled "Customer Rights, Responsibilities and Frequently Asked Questions." This is a summary of the most frequent customer complaints and rights; it does not include all customer rights or utility obligations.

The Board of Public Utilities is responsible for the final interpretation and enforcement of a utility's tariff provisions and rates. The utility is bound by New Jersey's statutes and the Board's regulations. If a conflict should exist, the Board's regulations supersede the tariff provision absent approval to the contrary by the Board.

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Pinelands Wastewater Company  
1500 Rensselaer Road  
Iselin, New Jersey 08830-0452

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No. WR15101202.

AN OVERVIEW OF COMMON CUSTOMER COMPLAINTS AND CUSTOMER RIGHTS

- (1) No public utility shall refuse to furnish or supply service to a qualified applicant.

DEPOSITS

- (2) If after notice of the methods of establishing credit and being afforded an opportunity, a customer has not established credit, the utility may require a reasonable deposit as a condition of supplying service.

- (3) The utility shall furnish a receipt to each customer that makes a deposit. If the deposit is provided by mail, internet or telephone, the utility may comply with this requirement by displaying the amount of the deposit on the customer's next bill. (N.J.A.C. 14:3-3.4(i)).

Each utility shall review a residential customer's account at least once every year and a nonresidential customer's account at least every two years. If this review indicates that the customer has met the utility's standard requirements for establishing credit, the utility shall refund the customer's deposit. (N.J.A.C. 14:3-3.5(a)).

Interest payments on the customer deposits held to secure residential accounts shall be made to the customer at least once during each 12-month period in which a deposit is held. (N.J.A.C. 14:3-3.5(g)).

When a utility refunds a deposit or pays a customer interest on a deposit, the utility shall offer the customer the option of a credit to the customer's account or a separate check. In either case, the utility shall provide the full refund or payment within one billing period after the review required under N.J.A.C. 14:3-3.5(a) is completed, or after the interest payment is due, as applicable, unless other reasonable arrangements are made between the customer and the utility. (N.J.A.C. 14:3-3.5(h)).

- (4) Where a water or sewer utility furnishes unmetered service, for which payment is received in advance, it may not require a deposit. (N.J.A.C. 14:3-3.4(j))

DEFERRED PAYMENT ARRANGEMENTS

- (5) A customer is entitled to at least one deferred payment plan in one year. In the case of a residential customer who receives more than one utility service from the same utility (ex: Water and sewer; gas and electric) and the amount which is in arrears is a combination of those services, the utility shall offer a separate deferred payment agreement for each service based on the outstanding balance for that service. (N.J.A.C. 14:3-7. 7(b).2) If the customer defaults on the terms of the agreement, the utility may discontinue service after providing the customer with a notice of discontinuance. In the case of a residential customer who receives more than one utility service from the same utility and has subsequently entered into an agreement for each separate service, default on one such payment agreement shall constitute grounds for discontinuance of only that service. (N.J.A.C. 14:3-7.7(f))

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Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

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Pinelands Wastewater Company  
1500 Renson Road  
Iselin, New Jersey 08830 0452

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Docket No. WR12080735.

DISCONTINUANCE OF SERVICE

(6)

A utility shall not discontinue service because of nonpayment in cases where a charge is in dispute, provided the undisputed charges are paid and the customer has requested that the Board of Public Utilities investigate the disputed charge. (N.J.A.C. 14:3-3A.2(e)5)

In accordance with N.J.A.C. 14:3-7.6(b) the utility shall notify the customer that they may make a request to the Board of Public Utilities for an investigation of the disputed charge.

(7)

A notice of discontinuance sent to the customer shall be postmarked no earlier than (15) days after the postmark date of the outstanding bill. The notice of discontinuance for nonpayment shall provide the customer with at least 10 days written notice of the utility's intention to discontinue service. (N.J.A.C. 14:3-3A.3)

The utility shall make good faith efforts to determine which of their residential customers are over 65 years of age, and shall make good faith efforts to notify such customers of discontinuance of service by telephone in addition to notice by regular mail. This effort may consist of an appropriate inquiry set forth on the notice informing customers that they may designate a third party to receive notice of discontinuance. (N.J.A.C. 14:3-3A.4(c))

(8) Public utilities shall not discontinue residential service except between the hours of 8:00 AM and 4:00 PM Monday through Thursday, unless there is a safety related emergency. There shall be no involuntary termination of service on Fridays, Saturdays, and Sundays or on the day before a holiday or on a holiday absent such emergency. (N.J.A.C. 14:3-3A.1(c))

(9) The occupant of a multiple family dwelling has the right to be notified of a pending service discontinuance at least fifteen (15) days prior to the service being discontinued. (N.J.A.C. 14:3-3A.6)

(10) A customer has the right to have any complaint against the utility handled promptly by that utility. (Board Order, Docket No. CO8602155)

(11) Each utility shall, upon request, furnish its customers with such information as is reasonable in order that the customers may obtain safe, adequate and proper service. (N.J.A.C. 14:3-3.3.(a)) Each utility shall inform its customers, where peculiar or unusual circumstances prevail, as to the conditions under which sufficient and satisfactory service may be secured from its system. (N.J.A.C. 14:3-3.3(c**b**)) Each utility shall supply its customers with information on the furnishing and performance of service in a manner that tends to conserve energy resources and preserve the quality of the environment. (N.J.A.C. 14:3-3.3(d))

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Pinelands Wastewater Company

485C Route 1 South

Suite 400

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EXHIBIT B

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Pinelands Wastewater Company

1500 Rensselaer Road

Iselin, New Jersey 08830-0452

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Docket No. WR12080735.

PINELANDS WASTEWATER COMPANY  
D

Second First Revised Sheet

Canceling Original Sheet D

B.P.U. No. 2 — SEWER

First Revised Sheet D

## THE UTILITY CUSTOMER'S

## BILL OF RIGHTS

## ESTABLISHED BY THE BOARD OF PUBLIC UTILITIES (BPU)

The following utility Customer's Bill of Rights is a synopsis of the most frequently cited sections of the New Jersey Administrative Code Title 14, Chapter 3. The Utility Customer's Bill of Rights is not meant to replace the regulations contained in N.J.A.C. 14:3 but is intended to give the utility customer a concise plain language guide to the regulations. Any application of the Utility Customer's Bill of Rights must be consistent with the regulations as contained in N.J.A.C. 14:3.

Be a smart consumer, know your rights...

1. You have the right to utility service if you are a qualified applicant.
2. You shall not be asked to pay unreasonably high deposits as a condition of service, nor to make unreasonable payments on past-due bills.
3. You have the right to budget billing, or payment plans if you are an electric, or gas Wastewater customer.
43. You are entitled to at least one deferred payment plan in one year.
54. You have the right to have any complaint against your utility handled promptly by that utility.
65. You have the right to call upon the New Jersey State Board of Public Utilities (BPU) to investigate your utility complaints and inquiries. Your service may not be terminated for nonpayment during a BPU investigation.
76. You have the option of having a deposit refund applied to your account as a credit or of having the deposit refunded by separate check.
87. You have the right to a written notice of termination, seven days prior to discontinuance of service.
98. Residential service may be shut-off, after proper notice, Monday through Thursday, 8:00 a.m. to 4:00 p.m. A utility may not shut-off residential service on Friday, Saturday, Sunday or a holiday or the day before a holiday or if a valid medical emergency exists in your household.
109. Winter Termination Program — If you are an elderly or low income customer having financial problems paying your bill you should request the company to enroll you in a budget plan in accordance with your ability to pay. You are required to make good faith payments of all reasonable bills for service and in return are assured of the right to have gas and electric utilities service from November 15, to March 15 without fear of termination of such service.
101. If you live in a multi-family dwelling, you have the right to receive posted notice of any impending shutoff. This notice must be posted in a common area and/or sent individually to occupants.
112. You have the right to have a "diversion of service" investigation if you suspect that the level of consumption reflected in your utility bill is unexplainably high.
123. Service shall not be shut-off for non-payment of repair charges, merchandise charges or yellow page charges nor shall notice threatening such discontinuance be given.
134. You have the option of having a deposit refund applied to your account as a credit or of having the deposit refunded by separate check. If you live in a multi-family dwelling, you have the right to receive posted notice of any impending shutoff. This notice must be posted in a common area and/or sent individually to occupants.
10. You have the right to have a "diversion of service" investigation if you suspect that the level of consumption reflected in your utility bill is unexplainably high.

## BPU - TELEPHONE NUMBER

1-609-777-3300

[www.nj.gov/bpu/](http://www.nj.gov/bpu/)

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Pinelands Wastewater Company

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Pinelands Wastewater Company

1500 Rensselaer Road

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PINELANDS WASTEWATER COMPANY  
No. 1

First Revised Original Sheet

B.P.U. No. 2 — SEWER

Canceled

Original Sheet No. 1

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Pinelands Wastewater Company

1500 Rensselaer Road

Iselin, New Jersey 08830-0452

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PINELANDS WASTEWATER COMPANY

Second ~~First~~ Revised Sheet No. 2

Canceling Original Sheet No. 2

B.P.U. No. 2 — SEWER

First Revised Sheet No. 2

STANDARD TERMS AND CONDITIONS1. Territory to which tariff applies:

This tariff shall apply to the service area of the Company which includes retail service to the communities known as Hampton Lakes and Leisure Towne in Southampton Township in Burlington County and service pursuant to contract to the Village of Vincentown in Southampton Township in Burlington County.

2. Definitions:

- 2.1 As used or referred to in these regulations, unless a different meaning clearly appears from the context.
- 2.2 "Company" and "Corporation" means Pinelands Wastewater Company.
- 2.3 "Persons" means any person, firm, association or corporation.
- 2.4 "Service Connection" means the wastewater line extended from the curb line to the main or lateral in the street. The Service Connection is furnished, installed, owned and maintained by the Company at its expense, except as otherwise provided in this Tariff.
- 2.5 "House Connection" means the wastewater line running from a building to the curb line and connecting with the Service Connection. The House Connection is furnished, installed, owned, and maintained by the Customer at their expense, except as otherwise provided in this Tariff.
- 2.6 "Service Charge" means the applicable rate set forth in Rate Schedule No. 1 or Rate Schedule No. 2 of this tariff for direct or indirect connection with and use of the wastewater system of the Company.

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Pinelands Wastewater Company

485C Route 1 South

Suite 400

Iselin, New Jersey 08830

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May 7, 2016

Issued by: Richard M. Risoldi, President

Pinelands Wastewater Company

1500 Ronson Road

Iselin, New Jersey 08830-0452

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PINELANDS WASTEWATER COMPANY  
No. 2A

First Revised Original Sheet

Canceling

B.P.U. No. 2 — SEWER

Original Sheet No. 2A

## STANDARD TERMS AND CONDITIONS

### 2. Definitions (Continued)

#### 2.7 "Premises" include the following:

- (a) A building under one roof owned or leased by one customer, and occupied as one residence or one place of business.
- (b) A combination of buildings owned or leased by one customer, in one common enclosure, occupied by one customer.
- (c) One part of a multiple dwelling house, having one or more solid vertical partition walls, or
- (d) A building owned or leased by one customer having a number of apartments, offices, or lofts which are rented to tenants, using one or more halls and entrances in common.
- (e) A combination of buildings owned or leased by one customer, in one common enclosure, none of the individual buildings of which is adapted to separate ownership.
- (f) A cooperative apartment.
- (g) A condominium unit.
- (h) A public building.
- (i) A single plot, such as a park, playground or cemetery.
- (j) A water or wastewater utility.

2.8 The "Service Lateral" is a general term describing the connecting service piping between the customer's premises and the Wastewater Collection piping and consists of the Service Connection and the House Connection.

2.9 A "Cleanout" is a vertical riser installed on the Service Lateral generally for the purpose of inspecting and maintaining the Service Lateral. There may be several Cleanouts installed on the Service Lateral. The Cleanout is owned and maintained by the Customer.

2.10 "Curb Cleanout" means a cleanout installed on the service lateral located between the curb line and property line and at the point where the Service Connection and the House Connection connect. The Curb Cleanout is owned and maintained by the Customer. Where a Curb Cleanout does not exist at this location, the point of transition between the Service Connection and House Connection shall be halfway between the curb line and property line.

### 3. Applications:

~~3.1 All property upon which any building shall have been erected or constructed or upon which any building shall hereafter be erected or constructed and which is used for dwelling purposes or which uses wastewater service lying along the line of the wastewater system of the Company and lies within the territory described in paragraph No. 1, may be connected.~~

Date of Issue: March 29, 2019

Effective for service

Rendered on and after:

November 4, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Wastewater Company  
485C Route 1 South  
Suite 400

Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in Docket No. WR19030418 Date of Issue: October 21, 2015 Effective for Service

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Issued by: Richard M. Risoldi, President

Pinelands Wastewater Company

1500 Rensselaer Road

Iselin, New Jersey 08830 0452

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated April 27, 2016, in Docket No. WR15101202.

STANDARD TERMS AND CONDITIONS3. Applications (Continued)

- 3.1 All property upon which any building shall have been erected or constructed or upon which any building shall hereafter be erected or constructed and which is used for dwelling purposes or which uses wastewater service lying along the line of the wastewater system of the Company and lies within the territory described in paragraph No. 1, may be connected.
- 3.2 Hereafter, before any new connection shall be made to said wastewater system by any owner of property along the line thereof, said owner shall make application in writing to the corporation upon proper forms supplied for that purpose by the corporation. Such owner shall not make any connection until the consent of the corporation is granted and any necessary municipal permission has been secured.
- 3.3 Plans and specifications for such connection to said wastewater system must comply with such municipal rules and regulations as are in effect at such time.
- 3.4 The owner of any property connecting the same with said wastewater system shall make the House Connection at his own expense. Any damage to the pavement, sidewalk, curb or gutter resulting from the making of such House Connection shall be repaired by the said owner and shall be restored at his expense.

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485C Route 1 South

Suite 400

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Pinelands Wastewater Company

1500 Ronsen Road

Iselin, New Jersey 08830-0452

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PINELANDS WASTEWATER COMPANY  
No. 4

First Revised ~~Original Sheet~~

B.P.U. No. 2 — SEWER

Canceling

Original Sheet No. 4

### STANDARD TERMS AND CONDITIONS

#### 4. Applicable to Use of Service for:

4.1 Only domestic sanitary sewage will be carried and treated under Rate Schedule No. 1.

4.2 Grease interceptors shall be provided by the customer, at customer's expense when, in the opinion of the Company, they are necessary for the proper handling of liquid wastes containing grease or other ingredients harmful to the wastewater system or wastewater treatment plant or processes.

The size and type of each interceptor shall be determined according to maximum volume and rate of discharge, and each separator shall be approved by the Company. No wastes other than those requiring separation shall be discharged into any interceptor.

4.3 Grease interceptors for major installations shall be a mechanical device which is not solely dependent upon employees, for maintenance and operation.

All interceptors shall be installed upon the lines of the customers in such a manner and location that it is accessible for inspection by the employees of the Company.

#### 5. Character of Service:

5.1 Service is available at any and all times and is continuous.

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Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

EXHIBIT B

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Pinelands Wastewater Company

1500 Rensselaer Road

Iselin, New Jersey 08830-0452

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated January 23, 1997, in Docket No. WR96020126.

STANDARD TERMS AND CONDITIONS

6. Terms of Use:

- 6.1 In accordance with the National Standard Plumbing Code adopted by the Uniform Construction Code of the State of New Jersey, no storm drainage system, sump pumps, floor drains or foundation, French, curtain or similar drains; of a building shall be connected directly or indirectly to the sanitary drainage system. The Company adopts the above provision and prohibits the drainage of storm water into its collecting system.
- 6.2 No fixture or fixtures shall be installed in the premises of a customer in a basement or at any other point, unless the trap of the fixture is at least 6 inches above the level of the manhole cover of the Company's main which is nearest to the connection from said customer's premises. This provision does not apply where adequate pumping facilities are installed on premises. The Company may require the removal of any fixture which violates this provision and failure to remove such fixture within the time specified shall be cause for the Company to discontinue service and refuse further services until the offending fixture or fixtures are removed.
- 6.3 The Company shall not be liable for any reason for any damages related to a backing up of sewerage through open traps in fixtures located in basements or otherwise or from open joints in sewer lines located in basements or elsewhere, where such traps or lines are less than six (6) inches above the level of the manhole cover of the Company's main which is nearest to the connection from the premises of the customer.
- 6.4 No industrial wastes, trade wastes, acids, alkalis, oils or any type of waste whatever except that generally designated as domestic sanitary sewage shall be dumped into the system.
- 6.5 The limitations on wastewater discharges set forth in Exhibit \_\_\_\_\_  
A hereof (as set forth on Sheets 144 through 18) shall apply to service provided under this Tariff.

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Pinelands Wastewater Company  
485C Route 1 South  
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~~Pinelands Wastewater Company~~

~~1500 Ronsen Road~~

~~Iselin, New Jersey 08830-0452~~

~~Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated January 23, 1997, in~~  
~~Docket No. WR96020126.~~

STANDARD TERMS AND CONDITIONS

6. Terms of Use (continued):

- 6.6 Any person violating the provisions of the above paragraphs 6.1 through 6.6 shall immediately discontinue such violation on the receipt of notice from the Company. In the event such violation is not discontinued within 24 hours after the service of said notice, the Company, in addition to any other remedies to which it is entitled, may disconnect the sewer from the premises whereon said violation occurs and such premises shall not be reconnected until there shall be paid to the Company all costs for excessive use of or damage to the sewage disposal plant, plus the reconnection charge stipulated in Section 7.1 hereof.

7. Discontinuance of Service:

Wastewater service may be discontinued by the Company for any of the following reasons:

- 7.1 For non-payment of a valid bill due for service based on the rates approved by the Board and contained in the Company's tariff. Customers unable to pay the full annual bill shall be afforded the opportunity to enter into a reasonable deferred payment agreement. If service is discontinued, a reconnection fee of \$25.00 shall apply.
- 7.2 For refusal of reasonable access to the customer's premises for necessary purposes in connection with the rendering of service including the installation, testing, inspection, maintenance or removal of the Company's property.
- 7.3 For the violation of one or more of the standard terms and conditions of service contained in this or subsequent tariffs of the Company. Service may be discontinued by the Company for violation of standard terms and conditions upon 30 days notice of the existence of such violation.
- 7.4 All notices herein of discontinuance shall be delivered to the owner personally or by mail, addressed to the last address of the owner listed in the records of the Company. On all notices of discontinuance to residential customers, there shall be included:

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485C Route 1 South  
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Iselin, New Jersey 08830

EXHIBIT B

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Pinelands Wastewater Company

1500 Rensselaer Road

Iselin, New Jersey 08830-0452

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PINELANDS WASTEWATER COMPANY  
No. 7

First Revised Original Sheet

Canceling

B.P.U. No. 2 — SEWER

Original Sheet No. 7

### STANDARD TERMS AND CONDITIONS

#### 7. Discontinuance of Service (continued):

- (1) A statement that the utility is subject to the jurisdiction of the New Jersey Board of Public Utilities and the address and phone number of the Board. The telephone number of the Board to be indicated on such statement are 609201-341648-91882350 and 1-800-624-0241 (toll free).
- (2) A statement that in the event the customer is either unable to make payment of a bill or wishes to contest a bill the customer should contact the utility. The notice shall contain information sufficient for the customer to make appropriate inquiry.
- (3) A statement that if the customer is presently unable to pay an outstanding bill, the customer may contact the utility to discuss the possibility of entering into a reasonable deferred payment agreement. In the case of a residential customer receiving more than one different service from the same utility, the statement shall state that deferred payment agreements are available separately for each utility service.

The utility shall make every reasonable attempt to determine when a landlord-tenant relationship exists at residential premises being serviced. If such a relationship is known to exist, discontinuance of residential service is prohibited unless the utility has posted notice of discontinuance in the common areas of multiple family premises and has given individual notice to occupants of single and two family dwellings and has offered the tenants continued service to be billed to the tenants, unless the utility demonstrates that such billing is not feasible. The continuation of service to a tenant shall not be conditioned upon payment by the tenant of any outstanding bills due upon the account of any other person. The utility shall not be held to the requirements of this provision if the existence of a landlord-tenant relationship could not be reasonably ascertained.

#### 8. Other Matters:

The Company reserves the right, subject to approval by the New Jersey Board of Public Utilities, to change, take from, or add to, the terms and conditions of this Tariff.

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Pinelands Wastewater Company

485C Route 1 South

Suite 400

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Pinelands Wastewater Company

1500 Ronsen Road

Iselin, New Jersey 08830-0452

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PINELANDS WASTEWATER COMPANY

~~Seventh~~~~Sixth~~ Revised Sheet No. 8

Canceling

B.P.U. No. 2 - SEWER

~~Sixth~~~~Fifth~~ Revised Sheet No. 8RATE SCHEDULE NO. 1GENERAL SERVICEAPPLICABILITY:

Applicable to the use of service for private dwellings occupied by a single-family unit.

RATE:

- Quarterly Service Charge - ~~\$92.92~~~~71.55~~ for each quarter of the year.
- Volumetric Charge - For all water discharged to the sewer (based on metered water consumption):  
Rate per 1,000 gallons - ~~\$75.06~~~~134374~~

TERMS:

- Billing shall be based on the Quarterly Service Charge plus Volumetric Charge for such period.
- Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.
- In the event the Services Charges then due are not paid at least fifteen (15) days after the postmark date indicated on the said notice N.J.A.C. 14:3-3A.3(b), the Company may cause the Sewer Connection of such premises to be disconnected and such premises may not again use the facilities of the system until full payment or, if a residential customer is presently unable to do so, the Company shall make a good faith effort to enter into a deferred payment agreement, in accordance with N.J.A.C. 14:3-7.7.

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Pinelands Wastewater Company  
1500 Ronson Road  
Iselin, New Jersey 08830-0452

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PINELANDS WASTEWATER COMPANY

Second~~First~~ Revised Sheet No. 9

Canceling Original Sheet No. 9

B.P.U. No. 2 — SEWER

First Revised Sheet No. 9

### RATE SCHEDULE NO. 1 (Continued)

#### GENERAL SERVICE

#### TERMS (continued):

- (d) Service shall be terminated on the request of any customer on notice of at least ten (10) days to the Company.
- (e) No industrial customers shall be permitted to connect to the Company's system under this Rate Schedule except pursuant to the following paragraph (f).
- (f) If the Company considers it possible that any commercial or other high strength effluent, including high-strength restaurant effluent, is to be discharged to the Company's system, the Company shall be permitted to sample and test the strength of the effluent. If a composite 24 hour sample shows either suspended solids (SS) or BOD exceeding 300, then the Company shall, at the customer's expense, install a separate flow meter (or use water consumption as a flow measure) and the customer shall pay to the Company a surcharge as follows:

$$\text{Surcharge} = \text{Rate}/1,000 \text{ gallons} \times \frac{\text{actual BOD}}{300} \times \frac{\text{actual SS}}{300}$$

If the actual BOD is less than 300, 300 shall be used as the actual BOD for the purposes of this surcharge formula. If the actual SS is less than 300, 300 shall be used as the actual SS for the purposes of this surcharge formula.

- (g) Water used through and measured by Irrigation meters will not be used to compute the Volumetric Charge for wastewater service

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G. Christian Andreasen, Jr., President

Pinelands Wastewater Company

485C Route 1 South

Suite 400

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Richard M. Risoldi, President

Pinelands Wastewater Company

1500 Rensen Road

Iselin, New Jersey 08830-0452

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Docket No. WR00070455

PINELANDS WASTEWATER COMPANY

Seventh Revised Sheet No. 10

Canceling

Sixth Revised Sheet No. 10

B.P.U. No. 2 - SEWER

## RATE SCHEDULE NO. 2

## SERVICE UNDER CONTRACT

## APPLICABILITY:

Applicable to wastewater service provided to customers under special agreements at the option of the Company.

## RATE:

\$118.61439433 per 1,000 gallons.

An additional fee of \$15.81 per month for each unit connected to the Township's collection system, that has a garbage disposal installed within it.

## TERMS OF PAYMENT:

Fifteen (15) days after sending the bill.

Bills will be rendered monthly.

SPECIAL PROVISIONS:

As provided under special agreements.

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Iselin, New Jersey 08830	
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1500 Rensselaer Road	
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PINELANDS WASTEWATER COMPANY

~~Seventh~~<sup>Sixth</sup> Revised Sheet No. 11

Canceling

B.P.U. No. 2 - SEWER

~~Sixth~~<sup>Fifth</sup> Revised Sheet No. 11RATE SCHEDULE NO. 3GENERAL SERVICE - OTHERAPPLICABILITY:

Applicable to the use of service for buildings other than private dwellings occupied by a single-family unit.

RATE:

\$~~118.61439433~~ per 1,000 gallons, but not less than \$~~16527.5851~~ per equivalent unit per quarter.

Usage shall be based on water meter readings of non-irrigation water usage, wastewater meter readings, if available, or estimate based on usage of similar buildings.

TERMS:

- (a) Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.
- (b) In the event of non-payment of the Service Charge within thirty (30) days after same is due, in addition to other remedies provided in this Tariff, the Company may cause a notice to be served upon the occupant of the premises of the Company's intention to disconnect the Sewer Connection to such premises. In the event the Service Charges then due are not paid within ten (10) days from the service of said notice, the Company may cause the Sewer Connection of such premises to be disconnected and such premises may not again use the facilities of the system until full payment has been made of all arrears on account of the Service Charges and all charges incurred in disconnecting and reconnecting the occupant's connection.
- (c) Service shall be terminated on the request of any customer on notice of at least ten (10) days to the Company.

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1500 Ronson Road  
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PINELANDS WASTEWATER COMPANY  
No. 12

First Revised ~~Original~~ Sheet

B.P.U. No. 2 — SEWER

Canceling

Original Sheet No. 12

RATE SCHEDULE NO. 3 (Continued)

GENERAL SERVICE - OTHER

TERMS (continued):

- (d) No industrial customers shall be permitted to connect to the Company's system under this Rate Schedule except pursuant to the following paragraph (e).
- (e) If the Company considers it possible that any commercial or other high strength effluent, including high-strength restaurant effluent, is to be discharged to the Company's system, the Company shall be permitted to sample and test the strength of the effluent. If a composite 24 hour sample shows either suspended solids (SS) or BOD exceeding 300, then the Company shall, at the customer's expense, install a separate flow meter (or use water consumption as a flow measure) and the customer shall pay to the Company a surcharge as follows:

$$\text{Surcharge} = \text{Rate}/1,000 \text{ gallons} \times \frac{\text{actual BOD}}{300} \times \frac{\text{actual SS}}{300}$$

If the actual BOD is less than 300, 300 shall be used as the actual BOD for the purposes of this surcharge formula. If the actual SS is less than 300, 300 shall be used as the actual SS for the purposes of this surcharge formula.

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1500 Renson Road

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PINELANDS WASTEWATER COMPANY  
No. 13

First RevisedOriginal Sheet

B.P.U. No. 2 -- SEWER

Canceling  
Original Sheet No. 13

RATE SCHEDULE NO. 4

MISCELLANEOUS SERVICE

APPLICABILITY:

Applicable to the following types of miscellaneous service throughout the entire territory.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions".

BAD CHECK CHARGE:

Should the Company receive a negotiable instrument from a customer in payment of a bill, charge, or deposit due and such instrument is subsequently dishonored or uncollectible for any reason, the Company shall charge the customer a handling charge of \$25.00 per instrument.

TERMS OF PAYMENT:

A customer has at least 15 days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

TERM:

As required to meet the class of service rendered.

SPECIAL PROVISIONS:

See "Standard Terms and Conditions".

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PINELANDS WASTEWATER COMPANY  
No. 14

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B.P.U. No. 2 — SEWER

Original Sheet No. 14

## EXHIBIT A

### LIMITATIONS ON WASTEWATER DISCHARGES

No person shall discharge directly or indirectly into the system, any wastewater the characteristics of which do not conform to the concentration limits prescribed herein, or to other objectionable material or substances as specified in this schedule, except upon written approval by the Company and upon such terms and conditions as may be established by the Company in the acceptance of the wastewater.

#### SECTION 1.0

No person shall discharge or permit the discharge or infiltration into the system any of the following:

Any liquid having a temperature higher than 150 degrees (65 degrees C.) or heat in such amounts which will inhibit biological activity in the Publicly Owned Treatment Works ("POTW") resulting in Interference, but in no case heat in such quantities that the temperature at the POTW Treatment Plant exceeds 40 degrees C. (104 degrees F.) unless the State, upon request of the Company, approves an alternate limit.

Any liquid containing fats, wax, grease, or oils, whether emulsified or not, in excess of 100 mg/l or containing substances which may solidify or become viscous at temperatures between 32 degrees F. and 150 degrees F. (0 degrees C. and 65 degrees C.).

Any water or wastes that contain hydrogen sulfide in sufficient quantity to cause damage or excessive odor within the wastewater treatment system.

Any residue from petroleum storage, refining or processing fuel or lubrication oil, gasoline, Naptha, Benzene, or other explosive or inflammable liquids, solids, or gases in such concentrations which would cause or potentially cause an explosive, flammable, or other hazardous condition.

Any substances that may:

- A. Cause interference with the metering of wastewater;
- B. Pass through to the receiving waters without being effectively treated at the wastewater treatment processes.

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EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES

Constitute a rate of discharge sufficient to be classified as a "slug discharge", or containing such concentrations or quantities of pollutants that would cause an interference to the wastewater treatment system.

Any water or wastes containing toxins or pollutants in sufficient quantity and/or concentration to cause injury, damage or hazard to personnel, structures or equipment, or interfere with the wastewater treatment system or any portion of the liquid or solids treatment or handling processes, or that will pass through the wastewater treatment system in such condition that it will not achieve State, Federal or other existing requirements for the effluent or for the receiving waters.

Any material which exerts or causes:

- A. Unusual concentration of inert suspended solids (such as, but not limited to, Fuller's earth, lime slurries and lime residues) or of dissolved solids (such as, but not limited to, sodium chloride and sodium sulfate).
- B. Any water or wastes containing dyes, pigments or other colored substances that will not be removed in the wastewater treatment system and will interfere with effluent color or turbidity measurements.
- C. Unusual BOD, COD, or chlorine requirements in such quantities as to constitute an unacceptable load on the wastewater treatment works.

SECTION 1.1

No person shall dispose of wastes from septic tanks, cesspools, or other such sources of sanitary waste to the system without the prior written approval of the Company and in accordance with all conditions imposed by the Company on such disposal.

SECTION 1.2

No person shall uncover or make any unauthorized connection or alteration or otherwise disturb any element of the system without the prior written approval of the Company.

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EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES

SECTION 1.3

Connections to the system shall be designed and constructed to conform to the requirement of all applicable State and local building and plumbing codes. All such connections shall be made gas-tight and water-tight and shall be subject to the inspection and approval of the Company.

SECTION 1.4

No person shall discharge to the system any liquids containing toxic solids, liquids or gases in sufficient quantity, either single or by interaction with other wastes, to injure or interfere with any wastewater treatment process, constitute a hazard to humans or animals, create a public nuisance, prevent the attainment of effluent limitations as imposed by any State or Federal regulatory agency, or create any hazard in the effluent of the wastewater treatment plant or the receiving waters.

SECTION 1.5

The concentration in wastewater of any of the following substances shall be limited to the stated maximum concentrations in order to be acceptable for discharge to the system:

PARAMETERS	DISCHARGE LIMITATIONS	
	MONTHLY * AVERAGE (MG/L)	DAILY MAXIMUM (MG/L)
Arsenic (as AS)	2.0	2.0
Boron (as BO)	1.0	1.0
Cadmium (as Cd)	0.26	0.69
Chromium (Total)	0.23	0.23
Copper (as Cu)	0.36	1.0
Cyanide (Total)	1.0	1.0
Iron (as Fe)	5.0	5.0
Lead (as Pb)	0.4	0.6 *

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Rendered on and after:

November 4, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830



~~Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in~~

~~Docket No. WR19030418 Date of Issue: February 21, 1996~~

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~~January 23, 1997~~

~~Issued by: Richard A. Russo, President~~

~~Pinelands Wastewater Company~~

~~1500 Ronson Road~~

~~Iselin, New Jersey 08830-0452~~

~~Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated January 23, 1997, in~~

~~Docket No. WR96020126.~~

EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES

PARAMETERS	DISCHARGE LIMITATIONS	
	MONTHLY * AVERAGE (MG/L)	DAILY MAXIMUM (MG/L)
Mercury (as Hg)	0.01	0.04 *
Nickel (as Ni)	0.36	0.36
Silver (as Ag)	0.24	0.43 *
Zinc	2.2	2.2
MBAS	10	10
Phenol	0.04	0.04
Total Solids	1,300	1,300

\* ~~New (91) addition.~~

SECTION 1.6

No person shall discharge into the system any waters or wastes having the following characteristics without the prior review and approval of the Company:

- A. A five-day BOD concentration greater than three-hundred (300) parts per million, or
- B. A suspended solids concentration in excess of three-hundred (300) parts per million, by weight, or
- C. Incompatible pollutants, as defined in these Rules and Regulations, or
- D. Pollutants subject to the Federal categorical pretreatment standards, as defined by 40 CFR 403, or
- E. Any new source significant indirect user (SIU) as defined by N.J.S.A. 58:10A-6 and N.J.A.C. 7:14A-12.1.

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~~1500 Ronson Road~~

~~Iselin, New Jersey 08830-0452~~

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PINELANDS WATER COMPANY

~~Seventh~~<sup>Sixth</sup> Revised Title Page  
Canceling  
~~Sixth~~<sup>Fifth</sup> Revised Title Page

B.P.U. No. 2 - WATER

RECEIVED  
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BOARD OF PUBLIC UTILITIES  
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OCT 17 2019

BOARD OF PUBLIC UTILITIES  
TRENTON, NJ

PINELANDS WATER COMPANY

TARIFF

FOR

WATER SERVICE

APPLICABLE IN

SOUTHAMPTON TOWNSHIP

BURLINGTON COUNTY, NEW JERSEY

Date of Issue: March 29, 2019October 21, 2015

Effective for service

Rendered on and after:

November4, 2019May 7, 2018

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Richard M. Risoldi, President  
Pinelands Water Company

485C Route 1 South1500 Ronsen RoadSuite 400Iselin, New Jersey 08830-0452

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PINELANDS WATER COMPANY

Fourth~~Third~~ Revised Sheet A

Canceling

B.P.U. No. 2 – WATER  
A~~Third~~Second Revised SheetAN INTRODUCTION TO CUSTOMERS

The tariff located here in the Company's offices is available and open for your review. The Company is responsible to maintain its tariff on an absolutely current basis and must, by State law and regulations, maintain it in exactly the same format as its Company's tariff which is on file at the Board of Public Utilities, 44 South Clinton Avenue, 9th Floor, Trenton, NJ.

If, after your review of this tariff and discussion with appropriate utility employees, you still have questions regarding clarification or interpretations, please contact the Board of Public Utilities, Division of Water and Sewer, Bureau of Rates and Tariff Design at 1-609-633-9800~~292-2422~~ or the Board's Division of Customer Assistance at 1-609-341-9188 or 1-800-624-0241 or on their website at [www.nj.gov/bpu/](http://www.nj.gov/bpu/).

As a customer, you have the right to review this tariff at the Company's offices or at the Board's office in Trenton. Your inquiries will be handled by the Board's Staff in an expeditious manner in order to protect your rights as well as those of the water company. Please feel free to exercise this right by telephoning or by visiting the Board's offices at any time between the hours of 9:00 a.m. and 4:00 p.m., Monday through Friday, or by writing a letter. The letter should contain the writer's name, address and phone number. If the writer is a customer of record, the account number should be included.

The Company has available, here in its office, and will provide for your review, a handout entitled "Customer Rights, Responsibilities and Frequently Asked Questions.." This is a summary of the most frequent customer complaints and rights; it does not include all customer rights or utility obligations.

The Board of Public Utilities is responsible for the final interpretation and enforcement of a utility's tariff provisions and rates. The utility is bound by New Jersey's statutes and the Board's regulations. If a conflict should exist, the Board's regulations supersede the tariff provision absent approval to the contrary by the Board.

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485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

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Pinelands Water Company

1500 Ronson Road

Iselin, New Jersey 08830-0452

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### AN OVERVIEW OF COMMON CUSTOMER COMPLAINTS AND CUSTOMER RIGHTS

- (1) No public utility shall refuse to furnish or supply service to a qualified applicant.

#### DEPOSITS

- (2) If after notice of the methods of establishing credit and being afforded an opportunity, a customer has not established credit, the utility may require a reasonable deposit as a condition of supplying service.
- (3) The utility shall furnish a receipt to each customer that makes a deposit. If the deposit is provided by mail, internet or telephone, the utility may comply with this requirement by displaying the amount of the deposit on the customer's next bill. (N.J.A.C. 14:3-3.4(i)).

Each utility shall review a residential customer's account at least once every year and a nonresidential customer's account at least every two years. If this review indicates that the customer has met the utility's standard requirements for establishing credit, the utility shall refund the customer's deposit. (N.J.A.C. 14:3-3.5(a)).

Interest payments on the customer deposits held to secure residential accounts shall be made to the customer at least once during each 12-month period in which a deposit is held. (N.J.A.C. 14:3-3.5(g)).

When a utility refunds a deposit or pays a customer interest on a deposit, the utility shall offer the customer the option of a credit to the customer's account or a separate check. In either case, the utility shall provide the full refund or payment within one billing period after the review required under N.J.A.C. 14:3-3.5(a) is completed, or after the interest payment is due, as applicable, unless other reasonable arrangements are made between the customer and the utility. (N.J.A.C. 14:3-3.5(h)).

- (4) Where a water or sewer utility furnishes unmetered service, for which payment is received in advance, it may not request a deposit. (N.J.A.C. 14:3-3.4(j)).

#### DEFERRED PAYMENT ARRANGEMENTS

- (5) A customer is entitled to at least one deferred payment plan in one year. In the case of a residential customer who received more than one utility service from the same utility (ex: water and sewer; gas and electric) and the amount which is in arrears is a combination of those services, the utility shall offer a separate deferred payment agreement for each service based on the outstanding balance for that service. (N.J.A.C. 14:3-7.7(b).2) If the customer defaults on the terms of the agreement, the utility may discontinue service after providing the customer with a notice of discontinuance. In the case of a residential customer who receives more than one utility service from the same utility and has subsequently entered into an agreement for each separate service, default on one such agreement shall constitute grounds for discontinuance of only that service. (N.J.A.C. 14:3-7.7(f))

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485C Route 1 South

Suite 400

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1500 Ronsen Road  
Iselin, New Jersey 08830-0452  
Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated March 20, 2013, in-  
Docket No. WR12080734.

DISCONTINUANCE OF SERVICE

(6)

A utility shall not discontinue service because of nonpayment in cases where a charge is in dispute, provided the undisputed charges are paid and the customer has requested that the Board of Public Utilities investigate the disputed charge. (N.J.A.C. 14:3-3A.2(e)5)

In accordance with N.J.A.C. 14:3-7.6(b) the utility shall notify the customer that they may make a request to the Board of Public Utilities for an investigation of the disputed charge.

(7)

A notice of discontinuance sent to the customer shall be postmarked no earlier than (15) days after the postmark date of the outstanding bill. The notice of discontinuance for nonpayment shall provide the customer with at least 10 days written notice of the utility's intention to discontinue service. (N.J.A.C. 14:3-3A.3)

The utility shall make good faith efforts to determine which of their residential customers are over 65 years of age, and shall make good faith efforts to notify such customers of discontinuance of service by telephone in addition to notice by regular mail. This effort may consist of an appropriate inquiry set forth on the notice informing customers that they may designate a third party to receive notice of discontinuance. (N.J.A.C. 14:3-3A.4(c))

(8) Public utilities shall not discontinue residential service except between the hours of 8:00 AM and 4:00 PM Monday through Thursday, unless there is a safety related emergency. There shall be no involuntary termination of service on Fridays, Saturdays, and Sundays or on the day before a holiday or on a holiday absent such emergency. (N.J.A.C. 14:3-3A.1(c))

(9) The occupant of a multiple family dwelling has the right to be notified of a pending service discontinuance at least fifteen (15) days prior to the service being discontinued. (N.J.A.C. 14:3-3A.6)

(10) A customer has the right to have any complaint against the utility handled promptly by that utility. (Board Order, Docket No. CO8602155)

(11) Each utility shall, upon request, furnish its customers with such information as is reasonable in order that the customers may obtain safe, adequate and proper service. (N.J.A.C. 14:3-3.3(a)) Each utility shall inform its customers, where peculiar or unusual circumstances prevail, as to the conditions under which sufficient and satisfactory service may be secured from its system. (N.J.A.C. 14:3-3.3(c**b**)) Each utility shall supply its customers with information on the furnishing and performance of service in a manner that tends to conserve energy resources and preserve the quality of the environment. (N.J.A.C. 14:3-3.3(d))

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485C Route 1 South  
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\_\_\_\_\_ Pinelands Water Company  
\_\_\_\_\_ 1500 Ronsen Road  
\_\_\_\_\_ Iselin, New Jersey 08830-0452

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PINELANDS WATER COMPANY

~~Second~~First Revised Sheet D

Canceling

B.P.U. No. 2 – WATER  
DFirst RevisedOriginal SheetMETERS

(12) The utility must provide for one free water meter test within a year if the customer so requests it. The customer can request that the Company or the Board test the meter. A meter of a customer who has a complaint filed with the Board reflecting on the accuracy of the meter shall not be removed from service by the utility during the pendency of said complaint or during the following thirty (30) days unless otherwise authorized or directed by the Board. When a billing dispute is known to exist, the utility shall, prior to removing the meter, advise the customer that the meter may be tested by the utility or may have the Board of Public Utilities conduct the test of the meter or witness a testing of the meter by the utility, or the customer may have the test witnessed by a third party. (N.J.A.C. 14:3-4.5) Upon application to the Board, for a meter test, a \$5.00 fee, in accordance with N.J.S.A. 48:2-56, shall be paid by the customer at the time application is made. (N.J.A.C. 14:3-4.56) A meter test arising from a billing dispute may be appropriate in instances which include, but are not limited to, unexplained increased consumption, crossed meters, consumption while an account is vacant or any other instance where the meter's accuracy might be an issue in the bill dispute. (N.J.A.C. 14:3-4.5)

(13) Whenever a water meter is found to be registering fast by more than one and one-half percent, an adjustment of charges shall be made in accordance with the following: (1) If the date when the meter had first become inaccurate can be definitely ascertained then the adjustment shall be such percentage as the meter is found to be in error at the time of test adjusted on the amount of the bills covering the entire period that the meter has registered inaccurately; (2) In all other cases, the adjustment shall be such percentage as the meter is found to be in error at the time of the test on one-half of the total amount of the billing affected by the fast meter since the previous test. No adjustment shall be made for a period greater than the time during which the customer has received service through that meter.

No adjustment shall be made for a meter that is found to be registering less than 100 percent except in the case of meter tampering, non-registering meters or in circumstances in which the customer should reasonably have known that his bill did not reflect his usage. (N.J.A.C. 14:3-4.6)

(14) ~~A water and/or sewer~~ utility must maintain records of customers' accounts for each billing period occurring within a six (6)-year period. Such records shall contain all information necessary to permit computation of the bill. (N.J.A.C. 14:3-6.1(b))

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Pinelands Water Company

485C Route 1 South

Suite 400

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PINELANDS WATER COMPANY

Second~~First~~ Revised Sheet E

E

Canceling

B.P.U. No. 2 – WATER

First Revised~~Original~~ Sheet EFORM OF BILL FOR METERED SERVICE

- (15) Bills rendered must contain the following: (a) the meter readings at the beginning and end of the billing period; (b) the dates on which the meter is read; (c) the number and kind of units measured; (d) identification of applicable rate schedule or a statement that the applicable rate schedule will be furnished on request; (e) the amount of the bill; (f) a distinctive marking to indicate an estimated or average bill; (g) an explanation or statement of any conversion from meter reading to billing units or any other calculations or factors used in determining the bill; and (h) the gross receipts and franchise tax statement. (N.J.A.C. 14:3-7.2)

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PINELANDS WATER COMPANY

~~Second~~First Revised Sheet F~~Canceling~~

B.P.U. No. 2 – WATER

~~Canceling~~ First~~Revised~~Original Sheet F

## THE UTILITY CUSTOMER'S

## BILL OF RIGHTS

## ESTABLISHED BY THE BOARD OF PUBLIC UTILITIES (BPU)

The following utility Customer's Bill of Rights is a synopsis of the most frequently cited sections of the New Jersey Administrative Code Title 14, Chapter 3. The Utility Customer's Bill of Rights is not meant to replace the regulations contained in N.J.A.C. 14:3 but is intended to give the utility customer a concise plain language guide to the regulations. Any application of the Utility Customer's Bill of Rights must be consistent with the regulations as contained in N.J.A.C. 14:3.

1. You have the right to utility service if you are a qualified applicant.
2. You shall not be asked to pay unreasonably high deposits as a condition of service, nor to make unreasonable payments on past-due bills.
3. ~~You have the right to budget billing, or payment plans if you are an electric, or gas-water customer.~~
43. You are entitled to at least one deferred payment plan in one year.
54. You have the right to have any complaint against your utility handled promptly by that utility.
65. You have the right to call upon the New Jersey State Board of Public Utilities (BPU) to investigate your utility complaints and inquiries. Your service may not be terminated for nonpayment during a BPU investigation.
76. If you suspect it is not working properly, you have the right to have your meter tested, free of charge once a year by your utility. For a \$5 fee the meter test will be conducted under the supervision of the staff of the BPU.
87. You have the right to a written notice of termination, ten days prior to discontinuance of service.
8. ~~Residential service may be shut off, after proper notice, Monday through Thursday, 8:00 a.m. to 4:00 p.m. A utility may not shut off residential service on Friday, Saturday, Sunday or a holiday or the day before a holiday or if a valid medical emergency exists in your household.~~

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Pinelands Water Company

485C Route 1 South

Suite 400

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PINELANDS WATER COMPANY  
No. 1

First Revised Original Sheet

Canceling  
Original Sheet No. 1

B.P.U. No. 2 - WATER

THE UTILITY CUSTOMER'S

BILL OF RIGHTS  
(Continued)

9. Residential service may be shut-off, after proper notice, Monday through Thursday, 8:00 a.m. to 4:00 p.m. A utility may not shut-off residential service on Friday, Saturday, Sunday or a holiday or the day before a holiday or if a valid medical emergency exists in your household.
- ~~10. Winter Termination Program - If you are an elderly or low income customer having financial problems paying your bill you should request the company to enroll you in a budget plan in accordance with your ability to pay. You are required to make good faith payments of all reasonable bills for service and in return are assured of the right to have gas and electric water utilities service from November 15, to March 15 without fear of termination of such service.~~
- ~~1019.~~ If you live in a multi-family dwelling, you have the right to receive posted notice of any impending shutoff. This notice must be posted in a common area and/or sent individually to occupants.
- ~~1210.~~ You have the right to have a "diversion of service" investigation if you suspect that the level of consumption reflected in your utility bill is unexplainably high.
- ~~132.~~ Service shall not be shut-off for non-payment of repair charges, merchandise charges or yellow page charges nor shall notice threatening such discontinuance be given.
- ~~1434.~~ You have the option of having a deposit refund applied to your account as a credit or of having the deposit refunded by separate check.

**BPU - TELEPHONE NUMBER**

1-609-777-3300

[www.nj.gov/bpu/](http://www.nj.gov/bpu/)

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PINELANDS WATER COMPANY  
No. 1

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B.P.U. No. 2 — WATER

Canceling  
Original Sheet No. 1

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PINELANDS WATER COMPANY  
No. 2

First Revised Original Sheet

B.P.U. No. 2 - WATER

Canceling  
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Pinelands Water Company  
485C Route 1 South  
Suite 400  
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PINELANDS WATER COMPANY

First Revised Original Sheet

No. 3

Canceling

B.P.U. No. 2 — WATER

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PINELANDS WATER COMPANY  
No. 6

First Revised Original Sheet

B.P.U. No. 2 - WATER

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PINELANDS WATER COMPANY  
No. 7

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B.P.U. No. 2 - WATER

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Original Sheet No. 7

TERRITORY SERVED

This tariff shall apply to the service area of the Company which includes retail service to the communities known as Hampton Lakes and LeisureTowne in the Southampton Township in Burlington County.

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485C Route 1 South

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Pinelands Water Company

1500 Ronson Road

Iselin, New Jersey 08830-0452

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PINELANDS WATER COMPANY  
No. 8

~~Second~~First Revised Sheet

B.P.U. No. 2 - WATER  
No. 8

Canceling  
First Revised~~Original~~ Sheet

## STANDARD TERMS AND CONDITIONS

### 1. DEFINITIONS

- 1.1 TARIFF, as referred to herein, is this entire "Tariff for Water Service" as the same may be amended or revised from time to time. ~~A BACKFLOW PREVENTER is any effective device, method or construction used to prevent backflow into a public potable water system. The term APPROVED BACKFLOW PREVENTER is a device which has been approved by the licensed operator of the public community water system in accordance with NJAC 7:10-10.2(e) and the health agency having jurisdiction.~~
- 1.2 WATER SERVICE includes all service necessary to supply customers with water at their premises. ~~A CHECK VALVE is an automatically operated valve designed to permit the flow of water in one direction only.~~
- 1.3 A CUSTOMER is a person, partnership, firm, corporation, governmental subdivision or agency receiving water service to premises, as hereinafter defined. ~~COMPANY means Pinelands Water Company.~~
- 1.4 PREMISES include the following:
- (a) A building under one roof owned or leased by one customer, and occupied as one residence or one place of business.
  - (b) A combination of buildings owned or leased by one customer, in one common enclosure, occupied by one customer.
  - (c) The one side of a double house, having a solid vertical partition wall, or
  - (d) A building owned or leased by one customer having a number of apartments, offices, or lofts which are rented to tenants, using one or more halls and entrances in common.
  - (e) A combination of buildings owned or leased by one customer, in one common enclosure, none of the individual buildings of which is adapted to separate ownership.
  - (f) A cooperative apartment.
  - (g) A condominium unit.
  - (h) A public building.
  - (i) A single plot, such as a park, playground or cemetery.
  - (j) A water utility. ~~A CONNECTING PIPE is the supply pipe connected to the service pipe at the curb stop and leading therefrom to the meter on the customer's premises.~~

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Pinelands Water Company

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## STANDARD TERMS AND CONDITIONS

## 1. DEFINITIONS (Continued)

- 1.5 ~~A TRANSMISSION MAIN is a pipe of large diameter which delivers water from wells, pumping stations, and or distribution reservoirs to the distribution mains.~~
- ~~A CURB STOP is the fitting or valve attached to the service pipe at the premises served for turning on and shutting off water.~~
- 1.6 ~~A DISTRIBUTION MAIN is a pipe which delivers water to the service pipes attached thereto to serve the premises of customers.~~
- ~~A CUSTOMER is a person, partnership, firm, corporation, governmental subdivision or agency receiving water service to premises, as hereinafter defined. In a rental unit, customer may mean a landlord or a tenant as determined by the water service application.~~
- 1.7 ~~A TAP or CORPORATION STOP is the valve or fitting on the distribution main to which the service pipe is attached. It is used for shutting off water to the service pipe. A DISTRIBUTION MAIN is a pipe which delivers water to the service pipes attached thereto to serve the premises of customers.~~
- 1.8 ~~A SERVICE PIPE is a supply pipe leading from the valve or corporation stop at the main to the valve or curb stop at the premises served. A LOCK VALVE is a special valve that can be secured in the closed position by a padlock.~~
- 1.9 ~~A CURB STOP is the fitting or valve attached to the service pipe at the premises served for turning on and shutting off water. A METER is a device which measures and registers the quantity of water supplied to the customer.~~
- 1.10 ~~A CONNECTING PIPE is the supply pipe connected to the service pipe at the curb stop and leading therefrom to the meter on the customer's premises.~~

EXHIBIT B

A METER VAULT or METER HOUSING is a structure of approved design to contain, protect and provide accessibility for water meters installed outside of buildings.

Date of Issue: October 21, 2015

Effective for service

Rendered on and after:

Issued by: Richard M. Risoldi, President

May 07, 2016

Pinelands Water Company

1500 Ronson Road

Iselin, New Jersey 08830-0452

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated April 27, 2016, in Docket No. WR15101200.

STANDARD TERMS AND CONDITIONS1 DEFINITIONS (Continued)

1.5 A TRANSMISSION MAIN is a pipe of large diameter which delivers water from wells, pumping stations, and or distribution reservoirs to the distribution mains.

1.6 A DISTRIBUTION MAIN is a pipe which delivers water to the service pipes attached thereto to serve the premises of customers.

1.7 A TAP or CORPORATION STOP is the valve or fitting on the distribution main to which the service pipe is attached. It is used for shutting off water to the service pipe.

1.8 A SERVICE PIPE is a supply pipe leading from the valve or corporation stop at the main to the valve or curb stop at the premises served.

1.9 A CURB STOP is the fitting or valve attached to the service pipe at the premises served for turning on and shutting off water.

1.10 A CONNECTING PIPE is the supply pipe connected to the service pipe at the curb stop and leading therefrom to the meter on the customer's premises.

1.11 A METER is a device which measures and registers the quantity of water supplied to the customer.

PREMISES include the following:

(a) A building under one roof owned or leased by one customer, and occupied as one residence or one place of business.

(b) A combination of buildings owned or leased by one customer, in one common enclosure, occupied by one customer.

(c) One part of a multiple dwelling house, having one or more solid vertical partition walls, or

(d) A building owned or leased by one customer having a number of apartments, offices, or lofts which are rented to tenants, using one or more halls and entrances in common.

(e) A combination of buildings owned or leased by one customer, in one common enclosure, none of the individual buildings of which is adapted to separate ownership.

(f) A cooperative apartment.

(g) A condominium unit.

(h) A public building.

(i) A single plot, such as a park, playground or cemetery.

(j) A water utility.

1.12 A PRESSURE REGULATOR is a device which is placed in pipelines to maintain automatically a given working pressure on its outlet side regardless of the pressure on the inlet side.

1.13 A PRESSURE RELIEF VALVE is a device installed in pipelines and other pressure systems to relieve automatically excess house system pressure, above the predetermined setting of the relief valve.

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PINELANDS WATER COMPANY  
No. 10

B.P.U. No. 2 - WATER  
Canceling  
First Revised Original Sheet  
No. 10

## STANDARD TERMS AND CONDITIONS

## 1. DEFINITIONS (continued)

1.14 A CHECK VALVE is an automatically operated valve designed to permit the flow of water in one direction only.

A SERVICE PIPE is a supply pipe leading from the valve or corporation stop at the main to the valve or curb stop at the premises served.

1.15

A BACKFLOW PREVENTER is any effective device, method or construction used to prevent backflow into a public potable water system. The term APPROVED BACKFLOW PREVENTER is a device which has been approved by the licensed operator of the public community water system in accordance with NJAC 7:10-10.2(e) and the Company's Cross Connection Control Plan.

A TAP or CORPORATION STOP is the valve or fitting on the distribution main to which the service pipe is attached. It is used for shutting off water to the service pipe.

1.16 A WATER MAIN EXTENSION is an addition to the existing system of transmission and

distribution mains.

TARIFF, as referred to herein, is this entire "Tariff for Water Service" as the same may be amended or revised from time to time.

1.17

A METER ENCLOSURE, is a structure, approved by the Company, designed to contain, protect and provide accessibility for water meters and appurtenances installed outside of a premise. A TRANSMISSION MAIN is a pipe of large diameter which delivers water from wells, pumping stations, and or distribution reservoirs to the distribution mains.

1.18

A LOCK VALVE is a special valve that can be secured in the closed position by a padlock. A WATER MAIN EXTENSION is an addition to the existing system of transmission and distribution mains.

1.19 WATER SERVICE includes all service necessary to supply customers with water at their

premises.

1.1920 A FIRE HYDRANT is a vertical pipe connection to the water system with valves and nozzels for the use of providing fire public fire protection and water system maintenance, and used by fire fighting officials and Company personnel.

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Pinelands Water Company

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Suite 400

Iselin, New Jersey 08830

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May 07, 2016

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STANDARD TERMS AND CONDITIONS  
APPLICATION FOR ESTABLISHMENT OF SERVICE

2.

- 2.1 Application for water service may be made by telephone, by mail or in person. Such application shall be made, and accepted, and any applicable deposits and fees shall be paid before any service is provided. Application forms, where required, will be provided by the Company upon request made in person, by mail, or by telephone. Within two business days of receipt of the customer's application for utility service, or on a mutually agreed upon date, the Company shall initiate service except in those cases where the utility or customer must install or contract to install an extension to the structure where said service shall be received. N.J.A.C. 14:3-3.2(g).
- 2.2 Written application is required only for establishment of service to a location not previously served. Application forms, where required, will be provided by the Company upon request. Such application shall be submitted to the Company together with any applicable deposits and fees before service is provided.
- 2.3 All applications shall be signed made by the prospective customer or that customer's duly authorized agent.

- 2.4 A separate application for water service must be made for each water connection, including fire and irrigation service. An application shall not be accepted from a present or former customer in arrears on the payment for water service on any other premises for which the customer had made application for water service unless arrangements have been made for payment or the customer has entered into a reasonable deferred payment arrangement. In negotiating a deferred payment arrangement, more than 25 percent of the total outstanding bill is due at the time the agreement is made or executed. N.J.A.C. 14:3-7.7(b).

- 2.5 Applications for water service are not transferable. Each new owner or occupant of the premises to be supplied is required to make a new application. Each customer shall notify the Company promptly of any change of ownership of the premises.
- 2.6 Application shall not be accepted from a present or former customer in arrears on a valid bill for water service on any other premises for which the customer had made application for water service except in cases where a mutually agreed payment plan has been established between such customer and the Company for payment of a valid bill which is past due.
- Where more than one rate schedule is available to particular customers, the utility shall have at all times the duty to assist such customers in the selection of the rate schedule most favorable for their individual requirements and to make every reasonable effort to insure that such customers are served under the most advantageous schedule.

- 2.7 Each customer shall notify the Company promptly of any change of ownership of the premises supplied under his application.
- Application may be made for a new connection and service pipe through which water service is not immediately desired. A special form of agreement shall be entered into, which provides that the customer shall bear the entire expense of making the connection, subject to a standard form of refund of the cost of installing the service line from the main to the curb, including the curb-

stop, whenever regular service is commenced. No refunds will be made after ten years from the date of installation of the connection.

2.8

Where more than one rate schedule is available to particular customers, the utility shall have at all times the duty to assist such customers in the selection of the rate schedule most favorable for their individual requirements and to make every reasonable effort to insure that such customers are served under the most advantageous schedule. The Company will extend water service in accordance with all applicable laws of the State and Board of Public Utilities regulations and orders, including but not limited to those regulations contained in N.J.A.C. 14:3.

2.9 Application may be made for a new connection and service pipe through which water service is not immediately desired. A special form of agreement shall be entered into, which provides that the customer shall bear the entire expense of making the connection, subject to a refund of the cost of installing the service line from the main to the curb, including the curb stop, whenever regular service is commenced. No refunds will be made after ten years from the date of installation of the connection.

2.10 The Company may reject applications for water service where such service is not available, or where such service might affect the supply to other customers or for failure of the applicant to agree to comply with any of these standard terms and conditions.

2.11 Application for Water Service

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EXHIBIT B

~~Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated December 18, 2008, in  
Docket No. WR08040282.~~

STANDARD TERMS AND CONDITIONS

2. APPLICATION FOR ESTABLISHMENT OF SERVICE (Continued)

STANDARD TERMS AND CONDITIONS

2. APPLICATION FOR ESTABLISHMENT OF SERVICE (Continued)

2.8 The Company may reject applications for water service where such service is not available, or where such service might affect the supply to other customers or for failure of the applicant to agree to comply with any of these standard terms and conditions.

2.9 Application may be made for a new connection and service pipe through which water service is not immediately desired. A special form of agreement shall be entered into, which provides that the customer shall bear the entire expense of making the connection, subject to a refund of the cost of installing the service line from the main to the curb, including the curb stop, whenever regular service is commenced. No refunds will be made after ten years from the date of installation of the connection.

2.10 The Company may reject applications for water service where such service is not available, or where such service might affect the supply to other customers or for failure of the applicant to agree to comply with any of these standard terms and conditions.

2. APPLICATION FOR ESTABLISHMENT OF SERVICE (Continued)

2.12 Application for Private Fire Protection Service

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PINELANDS WATER COMPANY  
No. 13.

~~Third~~~~Second~~ Revised Sheet

B.P.U. No. 2 – WATER  
No. 13

Canceling  
~~Second~~~~First~~ Revised Sheet

### STANDARD TERMS AND CONDITIONS

#### 3. CUSTOMERS' DEPOSITS

- 3.1 Deposits may be required of any existing customer or any applicant for existing water service who has not established or maintained satisfactory credit. The amount of the deposit will not exceed the estimated average bill for the billing period and type of service under the applicable rate schedule plus one month where monthly billing periods apply or one third when quarterly billing periods apply.
- 3.2 A customer in default in the payment of bills may be required to furnish a deposit or increase the existing deposit in an amount sufficient to secure the payment of future bills. Service may be discontinued for failure to make such deposit, after proper notice. ~~The amount of the deposit shall be determined in accordance with the principle set forth in N.J.A.C. 14:3-3.4.~~
- 3.3 If a customer who has made a deposit fails to pay a bill, the Company may apply as much of such deposit as is necessary to pay the bill and may require that the deposit be restored to its original amount.
- 3.4 The Company will furnish a receipt to each customer who has made a deposit.
- 3.5 The Company shall review a residential customer's account at least once every year and a non-residential customer's account at least once every two years and if such review indicates that the customer has established credit satisfactory to the Company, then the outstanding deposit shall be refunded to the customer. The Company shall afford its customer the option of having the deposit refund applied to the customer's account in the form of a credit or of having the deposit refunded by separate check in a period not to exceed one billing cycle. ~~(N.J.A.C. 14:3-3.5(a))-(N.J.S.A. 14:3-3.5(g)).~~
- 3.6 Simple interest at a rate prescribed by the Board of Public Utilities shall be paid by the utility on all deposits held by it as required by N.J.A.C. 14:3-3.5(d). Interest payments shall be made at least once during each twelve-month period in which a deposit is held and shall take the form of credits on bills toward utility service rendered or to be rendered. The effect of this subsection shall be limited to those deposits, if any, held by electric, gas, telephone and water utilities to secure residential accounts (N.J.A.C. 14:3-3.5(g)).

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Rendered on and after:

November 4, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Water Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

EXHIBIT B

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1500 Ronson Road  
Iselin, New Jersey 08830-0452

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PINELANDS WATER COMPANY  
No. 14

Second~~First~~ Revised Sheet

B.P.U. No. 2 - WATER  
No. 14

Canceling  
First~~Original~~ Revised Sheet

### STANDARD TERMS AND CONDITIONS

#### 3. CUSTOMERS' DEPOSITS (Continued)

- 3.7 Following discontinuance of service, the customer will receive a refund of any deposit, together with outstanding interest, less any amount due for unpaid bills. Upon closing an account, the Company shall refund to the customer the balance of any deposit remaining after the closing bill for service has been settled, including any interest required in accordance with N.J.A.C. 14:3-~~N.J.A.C. 14:3-3.5.~~
- 3.8 Deposits will be required to guarantee the payment for metered water used for construction purposes where no advance payments have been made. These deposits will be based upon the cost of the meter, plus the estimated amount of water which may be used during construction. When the meter is returned to the Company in good condition, the deposit will be refunded together with outstanding interest, less any amount due for unpaid bills.

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485C Route 1 South

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~~Pinelands Water Company~~

~~1500 Ronsen Road~~

~~Iselin, New Jersey 08830-0452~~

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PINELANDS WATER COMPANY  
No. 15

Second First Revised Sheet

B.P.U. No. 2 - WATER  
No. 15

Canceling  
First Revised Original Sheet

### STANDARD TERMS AND CONDITIONS

#### 4. SERVICE PIPES

- 4.1 The service pipe from the distribution main to the curb line, including the curb stop, meter pit and meter or valve, will be furnished, installed and maintained by the Company at its expense, except as otherwise provided in this Tariff.
- 4.2 Only employees or other persons authorized by the Company will be permitted to make connections to the mains, access meter pits, operate curb stops and remove, service, or repair meters of the Company.
- 4.3 The Company will control the size of the opening to be made in the distribution main and the size of the service pipe to be installed.
- 4.4 No service pipe will be installed until the connecting pipe has been installed and staked by the Customer within 24" of the curb or edge of pavement; or where the connecting pipe is installed in the same trench with sewer pipe, gas pipe, electric conduit or any other facility.  
~~No service pipe will be installed where the connecting pipe is laid or to be laid in the same trench with sewer pipe, gas pipe, electric conduit or any other facility.~~
- 4.5 A curb stop and meter pit or valve will be installed by the Company at or near the premises, in such a manner as to permit the attachment of the customer's connecting pipe up to and including 2" diameter pipe. The curb stop or meter pit valve is available for turning on and shutting off the supply of water in emergencies or for purposes of repair. Only Company employees or persons duly authorized to do so by the Company are permitted to operate the curb stop or meter pit valve.
- 4.6 No premises shall be supplied by more than one service pipe, unless agreed upon by the Company and the customer.
- 4.7 Where two or more customers are supplied through a single service pipe, the piping of the premises or meter housing shall provide a separate lock valve ahead of the inlet to each customer's meter.
- 4.8 (Reserved for Future Use)

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PINELANDS WATER COMPANY  
No. 16

Second Revised~~First~~ Sheet

B.P.U. No. 2 - WATER  
No. 16

Canceling  
First Revised~~Original~~ Sheet

#### STANDARD TERMS AND CONDITIONS

#### 4. SERVICE PIPES (Continued)

- 4.9 Any change requested by the customer in the location or configuration of the existing service pipe, if approved by the Company, shall be made at the expense of the customer including the necessary modifications to comply with the Company's cross connection control and exterior meter enclosure requirements.
- 4.10 Where a service pipe is for temporary use, the customer shall bear the entire expense of making the connection, subject to a refund whenever service is established on a permanent basis.
- 4.11 Where a service pipe is available for a customer's premises, the customer may obtain a larger size service without charge, provided such service is established on a permanent basis. Any subsequent request for a reduction in the size of the meter shall be subject to Company approval and the payment by the customer of the cost of installing the larger size service.
- 4.12 Where a large size service pipe has been installed at the request of a customer, for premises not previously supplied, any subsequent request for a reduction in the size of the meter shall be subject to Company approval and the payment by the customer of the difference between the cost of installing the service pipe and the cost of installing a service line that is usually installed with the new sized meter.
- 4.13 Charges and costs, if any, associated with special road opening and restoration requirements imposed by the governing agency shall be reimbursed by the customer (or prospective customer) requesting said work resulting in the need to open a roadway under moratorium.. This includes fines or charges in excess of normal road opening permit fees, costs for restoration work required, and any other costs incurred by the Company for this work. The burden of obtaining the approval of the governing agency for this road opening, and any costs related to this approval shall be the responsibility of the customer (or prospective customer).
- 4.14 Charges for service pipe installation that are excessive shall be paid by the Customer. The cost of a service pipe installation shall be considered excessive if the cost of the installation exceeds two (2) times the average cost of the same diameter service of the previous 12 month calendar year. The Customer shall reimburse the Company for the difference between the actual installation costs and the amount used to determine if the costs is excessive.

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PINELANDS WATER COMPANY  
No. 17

Second Revised ~~First~~ Sheet

B.P.U. No. 2 - WATER  
No. 17

Canceling  
First Revised ~~Original~~ Sheet

### STANDARD TERMS AND CONDITIONS

#### 5. CONNECTING PIPES

- 5.1 A connecting pipe attached to the service pipe shall be installed at the expense of the customer to convey the water supply within the property of the customer.
- 5.2 The connecting pipe is the property of the customer and shall be maintained and kept in repair by the customer. The un-metered length of any connecting pipe shall not exceed 10' in length, as measured from the curb stop or curb line to the proposed point of metering.
- 5.3 The connecting pipe shall be of strength and quality approved by the local municipal construction code or other authority with jurisdiction. The connecting pipe shall be copper tubing or other pipe of strength and quality approved by the Company. The minimum diameter of the pipe shall be 3/4 inch or larger. Ductile iron, cast iron or other pipe permitted by governing plumbing codes and of a quality approved by the Company shall be used.
- 5.4 The connecting pipe shall be installed by a licensed plumber or other approved mechanic prior to the installation of the Company's service pipe. The Connecting pipe shall be installed to within 24" of the curb or edge of pavement, the termination point staked and the pipe shall be properly sealed by the plumber or mechanic to prevent the entry of ground water into the pipe. The pipe shall be installed without sharp bends, at right angles to the line of the street, in a trench not less than four feet in depth, to avoid damage and possible interruption to service caused by freezing. The pipe shall not be installed within three feet of any permanent excavation or vault or other subsurface structure. Other utility service pipes, such as sewer or gas, shall not be installed in the same trench.  
~~The connecting pipe shall be installed by a licensed plumber or other approved mechanic and to within 6" of the curb or edge of pavement. The pipe shall be installed without sharp bends, at right angles to the line of the street, in a trench not less than four feet in depth, to avoid damage and possible interruption to service caused by freezing. The pipe shall not be installed within three feet of any permanent excavation or vault or other subsurface structure. Other utility service pipes, such as sewer or gas, shall not be installed in the same trench.~~
- 5.5 The Company reserves the right to inspect the installation prior to backfilling the trench and to withhold the supply of water service whenever such installation or any part thereof is deemed by the Company to be leaking, unsafe, inadequate or unsuitable for receiving service, or to interfere with or impair the continuity or quality of service to the customer or to others.
- 5.6 No attachment shall be made to the service or connecting pipe, or any branch thereof, between the meter and the main.
- 5.7 The customer shall make all changes in the connecting pipe due to changes in grade, relocation of mains, or other causes, at the customer's expense, unless the change is instituted by the Company.

Where it is necessary to install a connecting pipe on the property of persons other than the applicant for service, written authority from such property owners, in a form approved by the Company, shall be obtained by the applicant.

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G. Christian Andreasen, Jr., President

Pinelands Water Company

485C Route 1 South

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Richard M. Risoldi, President

Pinelands Water Company

1500 Rensselaer Road

Iselin, New Jersey 08830-0452

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STANDARD TERMS AND CONDITIONS6. METERS

- 6.1 The Company will furnish, install, own, and maintain meters without charge, except as otherwise provided in this Tariff, and will determine the size, type and make of meter to be used, based on the service desired.
- 6.2 No unmetered connections are permitted.
- 6.3 (Reserved for Future Use.)
- 6.4 (Reserved for Future Use.)
- 6.5 The Company may require a remote meter reading device to be installed by the Company at the expense of the Company
- 6.6 (Reserved for Future Use.)
- 6.7 The location of the meter and the arrangement of the fittings and pipe shall be subject to inspection and approval by the Company. Valves are to be installed on the inlet and outlet side of the meter.
- 6.8 Meters shall be installed inside a permanent meter enclosure located no more than 10-feet from the curb stop unless otherwise required or agreed to by the Company. When meters are permitted by the Company to be installed inside the customer's commercial, multi-unit dwelling or industrial building, the meters shall be located in a clean, dry, heated, illuminated, safe place not subject to great variations in temperature, within 5-feet to the point of entrance of the connecting pipe. The location shall be separated from the remainder of the premise by a permanent wall with a single exterior entrance such as to be easily accessible, with a minimum of inconvenience to the Company, for reading, inspecting, testing, changing and making necessary adjustments or repairs. For meters larger than 4" located within the premise, the customer shall provide a paved concrete surface that is readily accessible to self-propelled, mechanical lifting equipment without the need to dismantle or remove any portions of the structure, landscape or features of the property to remove the meter. Meters shall be installed inside buildings unless otherwise required or agreed to by the Company. Meters installed indoors shall be located in a clean, dry, safe place not subject to great variations in temperature, as close as possible to the point of entrance of the connecting pipe. The location shall be such as to be easily accessible, with a minimum of inconvenience to the customer and to the Company, for reading, inspecting, testing, changing and making necessary adjustments or repairs.

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STANDARD TERMS AND CONDITIONS6. METERS (Continued)

- 6.9 For meters one and one-half inches (1-1/2") in size and larger, if requested by the Customer, or when service cannot readily be interrupted for testing or replacing the meter per BPU regulations, or upon the Company's discovery of open bypass, the installation for said meter shall be equipped with metered and cross connection controlled bypass piping of a type and arrangement approved by the Company which will permit the removal or testing of the meter without interruption of water service. For meters one and one-half inches (1-1/2") in size and larger, and when service cannot readily be interrupted for testing or replacing the meter, the installation for said meter shall be equipped with piping of a type and arrangement approved by the Company which will permit the removal or testing of the meter without interruption of water service.
- 6.10 (Reserved for Future Use.)
- 6.11 Where it is necessary to install a meter enclosure outside of the public right-of-way, or in a driveway, roadway, or any other location determined to be unacceptable by the Company the installation is subject to the approval of the Company and the cost of installing, operating and maintaining the meter enclosure shall be the responsibility of the customer.  
Where it is necessary to set a meter outside of a building, the meter shall be placed in a convenient meter box or vault, referred to as the meter housing. This installation is subject to the approval of the Company. The cost of installing and maintaining the meter housing is the responsibility of the customer. Housing for small meters can be purchased from the Company at cost.
- 6.12 Company installed and owned meter enclosure shall be located in an accessible place, protected from vehicular traffic, away from terraces, fences or other structures and shall be so located that they will not be a hazard to pedestrians.  
~~Meter vaults or housings shall be located in an accessible place, protected from vehicular traffic, away from terraces, fences or other structures and shall be so located that they will not be a hazard to pedestrians.~~
- 6.13 If the meter ~~enclosure~~housing is installed upon property which is not owned by the customer, the customer is required to furnish the Company written permission from the owner of the property which will be binding on the owner, and the owner's administrators, executors, heirs, successors and assigns.
- 6.14 The meter enclosure shall be frost-proof, heated when above-ground and either well drained or watertight and shall be provided with a secure cover or access door with a convenient locking device. Meter enclosures shall be kept clear of snow, ice, dirt, mulch, tress/shrubs, fences, landscaping, vehicles, equipment or any other objects which might prevent ready accessibility for reading, inspecting, testing, changing and making necessary adjustments or repairs of the meter.  
~~The meter housing shall be frostproof and either well drained or watertight and shall be provided with a strong cover fastened with a convenient locking device. The cover shall be kept clear of~~

EXHIBIT B

snow, ice, dirt or any other objects which might prevent easy accessibility for readings, inspecting, testing, changing and making necessary adjustments or repairs of the meter.

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485C Route 1 South

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Pinelands Water Company

1500 Rensselaer Road

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STANDARD TERMS AND CONDITIONS6. METERS (Continued)

6.15 The Company maintains and repairs meters except in case of misuse or damage by frost, hot water or external causes, in which event the cost of repairing and replacing the meter shall be charged to the customer, said charge to be based on the direct labor and equipment costs of removing, repairing, replacing and/or resetting the meter.

~~The Company maintains and repairs meters except in case of misuse or damage by frost, hot water or external causes, in which event the cost of repairing and replacing the meter shall be charged to the customer, said charge to be based on the direct labor and equipment costs of removing, repairing, replacing and/or resetting the meter. The Company shall not charge for replacing a meter where such replacement is requested by a customer, unless the meter has been in use for less than two years. If the meter has been in use for less than two years, the utility may assess a charge, which shall not exceed the cost of making the replacement. The Company shall not charge a customer for replacing a meter for any of the following reasons: testing purposes; replacement that is necessitated by a change in service characteristics; or replacement of a defective meter, unless the defect is due to the negligence of the customer, in which case the Company may charge the customer for the cost of making the replacement. N.J.A.C. 14:3-4.8.~~

6.16 All meters are carefully tested before being placed in service and are inspected periodically while in service. Therefore, the quantity of water recorded by the meter, as ascertained by periodic meter readings, shall be taken to be the amount delivered to the customer, except where the meter has been found to be registering fast or has ceased to register.

6.17 Where the meter has ceased to register or where access to the meter cannot be obtained, meter readings may be estimated by a fair and reasonable method based upon the best information available.

6.18 If a customer observes an unusual increase over the average quantity of water used, which cannot be accounted for, the customer is to inform the Company immediately.

6.19 When a billing dispute is known to exist, the utility shall, prior to removing the meter, advise the customer that the customer may have the meter tested by the utility or may have the Board either conduct a test of the meter or witness a testing of the meter by the utility, and that in any event the customer may have the test witnessed by a third party. (N.J.A.C. 14:3-4.57(c))

A meter test arising from a billing dispute may be appropriate in instances which include, but are not limited to, unexplained increased consumption, crossed meters, consumption while account is vacant or any other instance where the meter's accuracy might be an issue in a bill dispute.

A report giving results of such tests shall be made to the customer, and a complete record of such test shall be kept on file at the office of the utility in accordance with N.J.A.C. 14:3-4.79 Meter records.

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Pinelands Water Company

485C Route 1 South

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PINELANDS WATER COMPANY  
No. 21

~~Third~~Second Revised Sheet

B.P.U. No. 2 - WATER  
No. 21

Canceling  
~~Second Revised~~First Sheet

### STANDARD TERMS AND CONDITIONS

#### 6. METERS (Continued)

- 6.20 If a meter is found to be registering fast by more than 1 ½ percent, an adjustment of charges will be made, ~~in accordance with N.J.A.C. 14:3-4.6, Adjustment of Charges for Meter Error.~~
- 6.21 If a meter, upon test, is found to register within the prescribed limits of accuracy, the Company reserves the right to reset the same meter in the premises from which it was removed.
- 6.22 Only employees or persons authorized by the Company shall remove the meter under any circumstances.
- 6.23 ~~Tampering with the meter, meter pit, curb stops, valves, or its connections is prohibited.~~ Tampering with the meter, meter pit, curbstops, or its connections is prohibited.
- 6.24 Winterizing of Irrigation Meters – the Customer shall be responsible for protecting and insuring that meters in meter housings are properly protected when irrigation systems are winterized. Only personnel approved and registered by the Company may work on, remove, and reinstall irrigation meters in accordance with Company requirements. These registered personnel, or any other persons, CANNOT operate the Company's Curb Stop shutoff valve. Only Company personnel, or its agents, may operate the Curb Stop valve.

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Pinelands Water Company

1500 Ronson Road

Iselin, New Jersey 08830-0452

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STANDARD TERMS AND CONDITIONS7. CUSTOMERS' PREMISES

- 7.1 The Company may refuse to provide a water service connection with any customer's piping system or furnish water to any connecting pipe already installed, when the customer's piping system is not installed in accordance with the regulations of the Company (including but not limited to the Cross Connection- Control Plan) and of the municipality in which the premises are located; or when the piping system on the premises has not been protected from allowing groundwater/soil to enter the connecting pipe or when it is not at sufficient depth to prevent freezing.
- 7.2 The Company shall have the right of reasonable access to a customer's premises and to all property supplied by it, at reasonable times, for the purpose of inspection incident to the rendering of service, reading meters or inspecting, testing or repairing its facilities used in connection with supplying service, or for the removal of its property.
- 7.3 The customer shall obtain or cause to be obtained, all permits and other authorizations needed by the Company for access to its facilities. The Company, where necessary, will make application for any street opening permits for installing its service connections and shall not be required to furnish service until after such permits are granted. The municipal charge, if any, for permission to open the street shall be paid by the customer.
- 7.4 ~~Reserved. The Company, with the consent of the customer and in conformance with telephone company tariff, shall have the right to access the customer's telephone service for the purpose of reading the meter, or monitoring the use recorded on such meter. Such meter readings taken by phone transmission shall be considered an "electronic read".~~
- 7.5 The customer shall not permit access to the meter or other facilities of the Company except to authorized employees of the Company, ~~or~~ duly authorized state regulatory officials and the customer's certified backflow prevention device testers.
- 7.6 In case of defective service, the customer shall not interfere with the apparatus or appliances belonging to the Company but shall notify the Company immediately.
- 7.7 All piping within a customer's premises shall comply with State, municipal and other regulations in force with respect thereto.

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PINELANDS WATER COMPANY  
No. 23

Second~~First~~ Revised Sheet

B.P.U. No. 2 - WATER  
No. 23

Canceling  
First Revised~~Original~~ Sheet

### STANDARD TERMS AND CONDITIONS

#### 7. CUSTOMERS' PREMISES (Continued)

- 7.8 Physical connections, such as cross connections, either permanent or temporary, between pipes on a customer's premises supplied by the Company and any unapproved source of supply are prohibited.
- 7.9 In any premises where a NJ DEP Approved auxiliary water source is permitted, the pipes carrying water from the mains of the Company are required to be marked in some distinctive manner for ready identification.
- 7.10 No device or connection shall be permitted between pipes or fixtures carrying water from the mains of the Company and any portion of the plumbing system of the premises or any other piping system on the premises in cases where the system is not designed to prevent backflow or back-siphonage in accordance with the Company's Cross Connection Control Plan.  
~~and approved by the Company.~~
- 7.11 If a premise is to remain unoccupied for an indefinite period, customers are cautioned to have the interior plumbing drained, especially during cold weather, to avoid damage to pipes and fixtures. When requested, the Company will suspend service to unoccupied premises temporarily by shutting off the water at the curb and removing the meter.
- 7.12 Whenever leakage occurs from pipes or facilities owned by the customer, the customer, at the customer's expense, shall make the necessary repairs without delay. If the customer fails to make said repairs, the Company reserves the right to discontinue the supply until such time as the leak is repaired. A reconnection charge will apply should the Company take action to physically discontinue water service.
- 7.13 All costs associated with periodic testing of an approved backflow prevention device and reporting of said test results shall be the responsibility of the Customer. The reporting format and mechanism for reporting test results shall be determined by the Company.

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PINELANDS WATER COMPANY  
No. 24

SecondFirst Revised Sheet

B.P.U. No. 2 - WATER  
No. 24

Canceling  
First RevisedOriginal Sheet

### STANDARD TERMS AND CONDITIONS

#### 8. BILLS

- 8.1 All bills will be computed in accordance with the rates of the Company as shown in this Tariff, as the same may be amended or revised from time to time. Rates are subject to such changes as the State regulatory body having jurisdiction may require, authorize or allow.
- 8.2 Bills for metered water service will be rendered at least once in each calendar quarter. ~~Where meters are 1 1/2 inches in size or larger, and under special circumstances where smaller size meters are in service, bills will be rendered monthly.~~ Bills may be rendered monthly when the consumption charges for the last four quarters have exceeded \$1,200.00 or when mutually agreed upon by the customer and Company.
- 8.3 Bills will show the meter reading at the beginning and end of the billing period, the dates on which the meter is read, the number and kind of units measured, a statement of explanation of any conversion from meter reading to billing units or any other calculations or factors used in determining the bill, a distinctive marking to indicate estimated or actual bill and a statement that approximately 13 percent or \$ of your current period charges reflect the average gross receipts and franchise taxes which are paid to the State of New Jersey and largely distributed to New Jersey Municipalities. For purposes of bills, only those meters actually read by Company personnel are considered actual meter readings. The bill shall contain a statement indicating that an actual meter read may be an electronic read. The bill shall also indicate a statement that the rate schedule is available upon request. (N.J.A.C. 14:3-7.29)
- 8.4 ~~Where a bill has been estimated due to the fact that the Company has been unable to gain access to the meter, it will be so noted on the bill. An appropriate adjustment will be made for any difference between actual use and estimated use of water when the next regular meter reading is obtained.~~ Where a bill has been estimated due to the fact that the Company has been unable to gain access to the meter, it will be so noted on the bill. An appropriate adjustment will be made for any difference between actual use and estimated use of water when the next regular meter reading is obtained. If low estimates result in a customer receiving an actual bill that is at least 25 percent greater than the prior estimated bill, the Company shall allow the customer to amortize the excess amount. The amortization will be in equal installments over a period of time equal to the period when no actual reading was taken by the customer or the Company, in accordance with N.J.A.C. 14:3-7.2(e).
- 8.5 Except in cases where a meter that is fast by more than 1-1/2 percent, the amount of the bill, based on the reading of the meter is deemed conclusive and must be paid. No adjustment shall be made for a meter that is registering less than 100 percent except in the case of meter tampering, non registering meters or in circumstances in which the customer should reasonably have known that his bill did not reflect the customer's actual usage.
- 8.6 Facilities charges are based on the size of the meter.

Issued by: Richard M. Risoldi, President December 18, 2008  
Pinelands Water Company  
1500 Ronson Road  
Iselin, New Jersey 08830-0452

~~Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated December 18, 2008, in Docket No. WR08040282.~~

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November 4, 2019  
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Issued by: G. Christian Andreasen, Jr., President  
Pinelands Water Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in Docket No. WR19030417

PINELANDS WATER COMPANY  
 No. 25

SecondFirst Revised Sheet

Canceling

First RevisedOriginal Sheet

B.P.U. No. 2 - WATER  
 No. 25

### STANDARD TERMS AND CONDITIONS

#### 8. BILLS (Continued)

- 8.7 A customer having two or more meters (excluding meters for Private Fire Protection and irrigation under applicable Rate Schedules-PFS) on the same premises will be charged at the Facilities charge for each plus the consumption rate for the quantity of water equivalent to the sum registered on all of the meters on the premises. Each installation under applicable Rate Schedules No. 2 Private Fire Service (PFS) will be charged separately.
- 8.8 A customer wishing to discontinue service must give notice to that effect. Where such notice is not received by the Company the customer shall be liable for service until the final reading of the meter is taken. Notice to discontinue service will not relieve a customer from any minimum or guaranteed payment under any contract or rate. Within 48 hours of said notice, the Company shall discontinue service or obtain a meter reading for the purpose of calculating a final bill. Where such notice is not received by the Company, the customer shall be liable for service until the final reading of the meter is taken. Notice to discontinue service will not relieve a customer from any minimum or guaranteed payment under any contract or rate. N.J.A.C. 14:3-3A.1(b).
- 8.9 If requested in writing by the customer, the Company will send bills to, and will receive payments from agents or tenants. However, this accommodation shall in no way relieve the customer of the responsibility of paying such charge. In the case of a residential account, if such charges are not paid, and notice is issued with intent to discontinue service, notice shall be served on both the billing address and the service address. (N.J.A.C. 14:3-3A.67-14)
- 8.10 At least fifteen (15) days' time for payment shall be allowed after sending a bill. The Company may discontinue service for nonpayment of bills provided it gives the customer at least ten (10)

EXHIBIT B

days' written notice of its intention to discontinue. The notice of discontinuance shall not be served until the expiration of the said 15 day period. However, in case of fraud, illegal use, or when it is clearly indicated that the customer is preparing to leave, immediate payment of accounts may be required. The customer shall be given a period of at least 15 days for payment after the postmark date of the outstanding bill, except for a customer with five protection or multi-use service under N.J.A.C. 14:3-3A.4(f). In the absence of a postmark, the burden of proving the date of mailing shall be upon the Company. N.J.A.C. 14:3-3A.3(b).

The Company may discontinue service for non-payment of bills provided it gives the customer, except for a fire protection customer, at least 10 days written notice of its intention to discontinue service. The 10 days shall begin on the postmark date of the notice, in accordance with N.J.A.C. 14:3-3A.3(e).

8.11 Accounts that are not paid in a timely manner automatically receive a low credit rating. Should a bill remain unpaid after normal collection procedures have been applied, water service will be discontinued after proper written notice is issued, as provided in the regulation of the Board of Public Utilities. If service is discontinued, the Company reserves the right to issue a bill for a deposit, the amount of such deposit being determined as provided in paragraph 3.1 on Sheet No. 13.

Date of Issue: March 29, 2019

Effective for service

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Pinelands Water Company

485C Route 1 South

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Rendered on and after:

December 18, 2008

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Pinelands Water Company

1500 Rensselaer Road

Iselin, New Jersey 08830-0452

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STANDARD TERMS AND CONDITIONS8. BILLS (Continued)

- 8.12 Where water service is discontinued for nonpayment of bills, service will not be resumed until payment or satisfactory arrangements for payment have been made. Under such circumstances, the Company may require a deposit from the customer to insure prompt payment of future bills.
- 8.13 In case of fraud or where it is indicated that the customer is preparing to vacate the premises served, immediate payment of accounts may be required. In case of bankruptcy, fraud or where it is indicated that the customer is preparing to vacate the premises served, immediate payment of accounts may be required.
- 8.14 Sales to other utilities which are exempt from revenue-based taxes will be credited with an amount equivalent to the tax exemptions.
- 8.15 Late Payment Charge: A late payment charge at the rate of 0.75% per monthly period shall be applied to the accounts of non-residential customers taking service under Rate Schedules No. 1 and No. 2 contained herein. Service to state, county or municipal government entities will not be subject to a late payment charge. The charge will be applied to all amounts billed including accounts payable and unpaid finance charges applied to previous bills, and will not be applied sooner than 25 days after a bill is rendered, in accordance with N.J.A.C. 14:3-7.1(e). The amount of the finance charge to be added to the unpaid balance shall be calculated by multiplying the unpaid balance by the late payment charge rate. When payment is received by the Company from a customer who has an unpaid balance which includes charges for late payment, the payment shall be applied first to unpaid water service charges and then to the remainder of the unpaid balance.



Date of Issue: February 21, 1996

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Rendered on and after:

Richard A. Russo, President

January 23, 1997

Pinelands Water Company

1500 Renson Road

Iselin, New Jersey 08830-0452

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Pinelands Water Company

485C Route 1 South

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PINELANDS WATER COMPANY  
No. 27

~~Third~~Second Revised Sheet

B.P.U. No. 2 - WATER  
No. 27

Canceling  
Second Revised~~First~~ Sheet

## STANDARD TERMS AND CONDITIONS

### 9. DISCONTINUANCE OF SERVICE

9.1 The Company shall, upon reasonable notice, when it can be reasonably given, have the right to suspend or curtail or discontinue service for the following reasons:

9.1.1 For the purpose of making permanent or temporary repairs, changes or improvements in any part of its system;

9.1.2 For compliance in good faith with any governmental order or directive, including water diversion or other permit, notwithstanding such order or directive subsequently may be held to be invalid;

9.1.3 For any or the following acts or omissions on the part of the customer:

(a) Nonpayment of a valid bill due for service furnished at a present or previous location. However, nonpayment for business service shall not be a reason for discontinuance of residence service, except in cases of diversion of service pursuant to N.J.A.C. 14:3-7.8, and service shall not be discontinued for nonpayment of repairs charges, merchandise charges and non-tariff contracted service charges between the customer and the utility, nor shall notice threatening such discontinuance be given.

(b) Tampering with any facility of the Company; theft of service, failure to install, test and maintain adequate cross connection control as required under the Company's Cross Connection Control Plan.

(c) Fraudulent representation in relation to the use of service.

(d) Customer moving from the premises, unless the customer requests that service be discontinued;

(e) Providing the Company's service to another without approval of the Company.

(f) Failure to make or increase an advance payment or a deposit as provided for in these regulations-N.J.A.C. 14:3-3A.1(a)(4) or the Company's tariff;

(g) Refusal to contract for service where such contract is required;

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Pinelands Water Company

485C Route 1 South

Suite 400

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(h) ~~Connecting and operating in such manner as to produce disturbing effects on the service of the Company or other customers, includes but is not limited to failure to comply with the Company's Cross Connection Control Plan;~~

(i) ~~Failure of the customer to comply with any reasonable standard terms and conditions contained in the Company's tariff;~~

(j) ~~Where the condition of the customer's installation presents a hazard to life or property;~~

(k) ~~Failure of customer to repair any faulty facility of the customer;~~

(lb) ~~Nonpayment of a valid bill for wastewater service furnished at a present or previous location by Pinelands Wastewater Company; However, nonpayment for business service shall not be a reason for discontinuance of residence service, except in cases of diversion of service pursuant to N.J.A.C. 14:3-7.16, and service shall not be discontinued for nonpayment of repairs charges, merchandise charges and non-tariff contracted service charges between the customer and the utility, nor shall notice threatening such discontinuance be given.~~

(e) ~~Tampering with any facility of the Company;~~

(d) ~~Fraudulent representation in relation to the use of service.~~

(e) ~~Customer moving from the premises, unless the customer requests that service be discontinued;~~

Date of Issue: August 10, 2012

Effective for service

Rendered on and after:

March 29, 2013

Issued by: Richard M. Risoldi, President

Pinelands Water Company

1500 Rensselaer Road

Iselin, New Jersey 08830-0452

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated March 20, 2013, in Docket No. WR12080734.

STANDARD TERMS AND CONDITIONS

9. DISCONTINUANCE OF SERVICE (Continued)

9.1.3 (Continued)

- (g) Refusal to contract for service where such contract is required.
- (h) Connecting and operating in such manner as to produce disturbing effects on the service of the Company or other customers, includes but is not limited to failure to comply with the Company's Cross Connection Control Plan.
- (i) Failure of the customer to comply with any reasonable standard terms and conditions contained in the Company's tariff.
- (j) Where the condition of the customer's installation presents a hazard to life or property.
- (k) Failure of customer to repair any faulty facility of the customer.

- (l) Nonpayment of a valid bill for wastewater service furnished at a present or previous location by Pinelands Wastewater Company; However, nonpayment for business service shall not be a reason for discontinuance of residence service, except in cases of diversion of service pursuant to N.J.A.C. 14:3-7.8-16, and service shall not be discontinued for nonpayment of repairs charges, merchandise charges and non-tariff contracted service charges between the customer and the utility, nor shall notice threatening such discontinuance be given. 9.1.3 (Continued)

- (f) Providing the Company's service to another without approval of the Company.
- (g) Failure to make or increase an advance payment or deposit as provided for in these regulations or the Company's tariff.
- (h) Refusal to contract for service where such contract is required.
- (i) Connecting and operating in such manner as to produce disturbing effects on the service of the Company or other customers.
- (j) Failure of the customer to comply with any reasonable standard terms and conditions contained in the Company's tariff.
- (k) Failure of the customer to comply with any rules relating to water use restrictions established pursuant to Section 13.5.
- (l) Where the condition of the customer's installation presents a hazard to life or property.
- (m) Failure of customer to repair any faulty facility of the customer.

9.2

A customer wishing to discontinue service must give notice to that effect. Where such notice is not received by the Company, the customer shall be liable for service until the final reading of the meter is taken. Notice to discontinue service will not relieve a customer from any minimum or guaranteed payment under any contract or rate.

9.1.4

For refusal of reasonable access to customer's premises for necessary purposes in connection with rendering of service, including meter installation, reading or testing, or the maintenance or removal of the Company's property.

Date of Issue: July 7, 2000

Effective for service

Rendered on and after:

August 1, 2001

Issued by: Richard M. Risoldi, President

Pinelands Water Company

1500 Renson Road

Iselin, New Jersey 08830-0452

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Docket No. WR00070454.

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Pinelands Water Company

485C Route 1 South

Suite 400

Iselin, New Jersey 08830

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PINELANDS WATER COMPANY  
No. 29

Third~~Second~~ Revised Sheet

B.P.U. No. 2 – WATER  
No. 29

Canceling  
Second Revised~~First~~ Sheet

### STANDARD TERMS AND CONDITIONS

#### 9. DISCONTINUANCE OF SERVICE (Continued)

9.3 Public Utilities shall not discontinue residential service except between the hours of 8:00 A.M. and 4:00 P.M. Monday through Thursday, unless there is a safety related emergency. There shall be no involuntary termination of service on Fridays, Saturdays, and Sundays or on the day before a holiday or on a holiday, absent such emergency. The Company shall not discontinue service unless the customer's arrearage is more than \$100.00 or the account is more than three months in arrears. N.J.A.C. 14:3-3A.2(a).

9.4 Discontinuance of residential service for nonpayment is prohibited if a medical emergency exists within the premises which would be aggravated by discontinuance of service and the customer gives reasonable proof of inability to pay. Discontinuance shall be prohibited for a period of up to two months when a customer submits a physician's statement in writing to the Company as to the existence of the emergency, its nature and probable duration, and that termination of service will aggravate the medical emergency. Recertification by the physician as to continuance of the medical emergency shall be submitted to the Company after 30 days. However, at the end of such period of emergency, the customer shall still remain liable for payment of service(s) rendered, subject to the provisions of N.J.A.C. 14:3-3A.2(i)7.7.

- (a) The Board may extend the 60-day period for good cause. ~~Discontinuance of residential service for nonpayment is prohibited for up to 60 days if a medical emergency exists within the residential premises, which would be aggravated by a discontinuance in service, in accordance with N.J.A.C. 14:3-3A.2(i).~~
- (b) The Company may in its discretion delay discontinuance of residential service for nonpayment prior to submissions of the physician's statement required by this subsection when a medical emergency is known to exist.

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Pinelands Water Company  
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Iselin, New Jersey 08830

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Issued by: Richard M. Risoldi, President

Pinehills Water Company

1500 Rensselaer Road

Iselin, New Jersey 08830-0452

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated March 20, 2013, in Docket No. WR12080734.

STANDARD TERMS AND CONDITIONS10. PRIVATE FIRE PROTECTION SERVICE

- 10.1 Customers are required to make separate written application for private fire protection service and enter into an agreement pertaining to conditions for service.
- 10.2 Private fire service installations shall be made in accordance with the provisions of this Tariff regarding the installation of service and connecting pipes and other facilities. Private fire protection systems that include storage tanks, pumping equipment, fire hydrants and/or any combination of these will be required to comply with the Company's Cross Connection Control Plan.
- 10.3 Private fire service lines that do not include fire hydrants, storage tanks, pumping equipment and/or any combination of these shall be equipped with a rated fire service meter and double check valve assembly in accordance with the Company's Cross Connection Control Plan; private fire service lines without private hydrants shall be equipped with detector-check type meters and shall be used exclusively for fire protection purposes. The connecting pipe shall be the at least the same size as the meter. Private fire service lines are equipped with special meters and shall be used exclusively for fire protection purposes. The service pipe shall be the same size as the meter.
- 10.4 No water shall be used through private fire protection facilities except for purposes of testing or in case of fire.
- 10.5 The charge for private fire service is based on the size of the meter. Bills are rendered monthly. No charge is made for water used solely for fire extinguishing purposes or for reasonable testing purposes, provided the Company is notified in advance that tests are to be made.
- 10.6 Where a tank, standpipe or other storage facility is used, it shall be so constructed and arranged as to protect the water from pollution and shall conform with all applicable rules and regulations of the State Department of Environmental Protection and the Company's Cross Connection Control Plan. Where a tank, standpipe or other storage facility exists on the customer's system, it shall be so constructed, arranged and maintained as to protect the water from contamination and shall conform with all applicable rules and regulations of the State Department of Environmental Protection. Arrangements shall be reasonably provided to permit periodic inspection by the Company.
- 10.7 Authorized representatives of the Company shall have the right to inspect all fire protection facilities on a customer's premises at reasonable hours.
- 10.8 The customer shall be responsible for all costs associated with a fire watch program is required by local officials in response to emergency or planned work performed by the Company that interrupts or is anticipated to interrupt water supply to fire services



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G. Christian Andreassen, Jr., President

Pinelands Water Company

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Pinelands Water Company

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PINELANDS WATER COMPANY  
No. 31

First RevisedOriginal Sheet

B.P.U. No. 2 - WATER

Canceling  
Original Sheet No. 31

### STANDARD TERMS AND CONDITIONS

#### 11 MUNICIPAL SERVICE

- 11.1 Upon application of duly authorized representatives of municipalities or fire districts in the territory supplied, the Company will install fire hydrants for purposes of public fire protection, at locations agreed upon by the municipalities or fire districts and the Company.
- 11.2 Such hydrants are owned by the company and subject to regular inspection and maintenance by the Company.
- 11.3 Municipalities and fire districts shall pay a monthly charge for municipal service as provided in the applicable Rate Schedule set forth in this Tariff.
- 11.4 Hydrants are not to be used for any purpose, other than public fire protection, without the written permission of the Company.
- 11.5 Municipal fire departments or fire districts should inform the Company promptly of any hydrant which is leaking, or in need of attention so that such hydrant may be placed in readiness for instant operation.
- 11.6 Where it is necessary to use hydrants for any purpose other than public fire protection, a special permit is required, issued by the Company under restrictions imposed in the interest of the public.
- 11.7 Only special hydrant wrenches, approved by the Company shall be used for opening or closing a hydrant.
- 11.8 No attachment of any sort shall be left connected to a hydrant except when it is in actual use. No hydrant shall be left unattended while attachments are connected during the time it is in use. Before closing time each day, the hydrant shall be shut, attachments removed, caps replaced and the hydrant left in readiness for instant use.

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Pinelands Water Company

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Pinelands Water Company

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Iselin, New Jersey 08830 0452

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STANDARD TERMS AND CONDITIONS12. WATER MAIN EXTENSIONS

- 12.1 Applications for extensions may be made in person, by telephone or by mail, at any Commercial Office of the Company. Upon receipt of such application, the Company will advise the applicant as to the most suitable plan for installing the proposed extension and the probable cost to the customer.
- 12.2 Distribution mains will be extended only in public streets or highways or in new streets or highways, not yet accepted, but which have been laid out according to an accepted plan approved by the appropriate authority to be in public streets or highways. The Company will require an easement in cases where the streets or highways have not been accepted. In no case, however, will distribution mains be installed until streets or highways have been rough graded to an established and approved grade. In the alternative, and at the sole and absolute discretion of the Company, mains may be installed in properly configured and recorded easements with terms acceptable to the Company
- 12.3 Water main extensions will be installed pursuant to agreements which will be prepared in accordance with all applicable laws of the State and Board of Public Utilities regulations and orders including but not limited to those regulations contained in N.J.A.C. 14:3-1, N.J.A.C. 14:3-6, and N.J.A.C. 14:3-8 and N.J.A.C. 14:3-10.
- ~~Extensions will be installed pursuant to agreements which follow the suggested formulae for the extension of utility service of the Board of Public Utilities of New Jersey applicable thereto.~~
- 12.4 Each extension shall become a part of the distribution system of the Company and shall be owned, maintained and controlled by the Company.
- 12.5 The Company shall have the right to connect additional customers to an extension and to construct further extensions thereto.

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Pinelands Water Company

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PINELANDS WATER COMPANY  
No. 33

Second Revised ~~First~~ Sheet

B.P.U. No. 2 - WATER  
No. 33

Canceling  
First Revised ~~Original~~ Sheet

### STANDARD TERMS AND CONDITIONS

#### 13. GENERAL RULES

- 13.1 The Company reserves the right to install services and meters on the basis of the normal requirements for service. The Company does not undertake to provide service for unduly high rates of water demand prevailing only for short periods of time and reserves the right to refuse to install oversize services or meters to serve such high demands.
- 13.2 The Company will endeavor to provide a regular and uninterrupted supply of water through its facilities, but in case service is interrupted, irregular, defective or fails because of breakdown or emergency, or from causes beyond the control of the Company, the Company will not be liable for damage or inconvenience resulting therefrom.
- 13.3 The Company does not undertake to render any special service or maintain any fixed pressure. In the event of an accident or for other reasons, the Company may shut off the water in its mains and pipes and may restrict the use of water whenever the public welfare may require it. All customers requiring an uninterrupted supply or a uniform pressure of water for steam boilers, hot water or other apparatus, or for any other purpose, shall provide their own means of obtaining such service.
- 13.4 When the supply of water is to be shut off temporarily or curtailed, a notice stating the purpose and probable duration of the shutoff or curtailment will be given to customers affected whenever practicable.
- 13.5 The Company may make rules reasonably designed for compliance with its water diversion or other permits. Such rules may include outdoor water use restrictions such as alternate day or "odd-even" outdoor water use limitations.
- 13.6 The Company does not undertake to supply any uniform quality of water for special purposes, such as dialysis centers, medical/dental offices, adult/child care facilities, manufacturing or processing plants, laboratories, swimming pools, bleaching or dyeing plants or laundries. Customers requiring water of special quality, or water at all times free from discoloration or turbidity, shall provide their own means of treating the water or shall provide such other protection as may be deemed necessary for the purposes required.

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1500 Rensselaer Road  
Iselin, New Jersey 08830-0452

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated April 27, 2016, in Docket  
No. WR15101200.

STANDARD TERMS AND CONDITIONS13. GENERAL RULES (Continued)

- 13.7 Neither by inspection approval nor nonrejection, nor in any other way, does the Company give any guarantee, or assume any responsibility, expressed or implied, as to the adequacy, safety or characteristics of any structures, equipment, pipes, appliances or devices owned, installed, or maintained by the customer or leased by the customer from third parties.
- 13.8 Except as to the liability, if any, imposed by law, the Company will not assume responsibility for any injury, casualty, or damage resulting from the supply, or use of water service, or from the presence or operation of the Company's structures, equipment, pipes, appliances or devices on the customer's premises.
- 13.9 No person, unless authorized by the Company, is permitted to turn the water on or off at any hydrant, street valve, corporation stop and curb stop, or other street connection, or tamper with, disconnect or remove, any meter without the consent of the Company. Penalties provided by law for any such action will be rigidly enforced.
- 13.10 No agent, representative or employee of the Company has authority to modify any provision contained in this Tariff or to bind the Company by any promise or representation contrary thereto.
- 13.11 ~~Reserved for future use. Water service supplied by the Company shall not be resold by a customer, except by a duly authorized water utility, and written permission has been provided by the Company.~~
- 13.12 This Tariff is made a part of all agreements for the supply of water service unless specifically modified in a particular Rate Schedule. A copy of the Company's Tariff with terms and conditions will be furnished to any customer upon request.
- 13.13 The Company reserves the right to terminate, change, revise or supplement this Tariff, to the extent permitted by law, or permitted by the applicable regulations of the State regulatory body having jurisdiction.
- 13.14 The Regulations of the New Jersey Board of Public Utilities applicable to water utilities are incorporated herein by reference to the extent that the subject matter of any Regulation has not been covered herein.
- 13.15 Use of public fire hydrants for the purposes of anything other than public fire protection and by persons other than Public Fire Protection and Company personnel is prohibited.

Date of Issue: October 21, 2015Effective for serviceRendered on and after:Issued by: Richard M. Risoldi, PresidentMay 07, 2016Pinelands Water Company1500 Ronson RoadIselin, New Jersey 08830-0452Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated April 27, 2016, in Docket No. WR15101200.Date of Issue: March 29, 2019Effective for serviceRendered on and after:



November 4, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Water Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in  
Docket No. WR19030417

STANDARD TERMS AND CONDITIONS14. EMERGENCY RESPONSES DUE TO EXTRAORDINARY DEMAND AND/OR DIMINISHED SUPPLY

## 14.1.1 Discontinuance of service for failure to comply with use restrictions.

For compliance by the utility in good faith with any governmental order or directive, notwithstanding that such order or directive subsequently may be held to be invalid, the Company may, upon reasonable notice, as set forth in sections 14.2.1 and 14.2.3 herein, suspend, curtail, or discontinue service pursuant to N.J.S.A. 48:2-23, N.J.S.A. 48:2-24, N.J.A.C. 14:3-3A.1 and N.J.A.C. 14:3-3A.2 for any of the following acts or omissions on the part of the customer: ~~For compliance by the utility in good faith with any governmental order or directive, notwithstanding that such order or directive subsequently may be held to be invalid, the Company may, upon reasonable notice, as set forth in sections 14.2.1 and 14.2.3 herein, suspend, curtail, or discontinue service pursuant to N.J.S.A. 48:2-23, N.J.S.A. 48:2-24, and N.J.A.C. 14:3-3.6 for any of the following acts or omissions on the part of the customer:~~

- (1) Connecting or operating any piping or other facility, including but not limited to, lawn sprinkling on the customer's premises in such a manner as to adversely affect the safety or adequacy of service provided to other customers present or prospective; or
- (2) Continuing waste of water by customers, after notice from the utility, through improper or imperfect pipes, fixtures, or failure to comply with restrictions; or
- (3) Failure to comply with the standard terms and conditions contained in this tariff or failure to comply with any state law, or the rules, regulations, orders or restrictions of any governmental authority having jurisdiction.

14.1.2 Water service shall be restored when the conditions under which such service was discontinued, as specified above, are corrected and upon the payment of the SPECIAL RESTORATION OF SERVICE CHARGE of \$100.00 for each restoration.

14.2.1 The Company will endeavor to provide a regular and uninterrupted supply of water through its facilities. However, if because of emergencies beyond the control of the Company, including governmental mandate, service is interrupted, irregular, defective or fails, the Company will not be liable for damage or inconvenience resulting therefrom. In the event of an extraordinary demand and/or diminished supply, the Company may restrict the use of water whenever the public

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January 23, 1997

1500 Renson Road

Iselin, New Jersey 08830-0452

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PINELANDS WATER COMPANY

Third Revised Sheet No. 36

Canceling

First Revised Sheet No. 36

Canceling

Original Sheet No. 36

B.P.U. No. 2 - WATER

Second Revised Sheet No. 36

STANDARD TERMS AND CONDITIONS14. EMERGENCY RESPONSES DUE TO EXTRAORDINARY DEMAND AND/OR DIMINISHED SUPPLY (Continued)

## 14.2.1 (Continued)

welfare may require it and, if necessary, may shut off the water in its mains and pipes. In such cases the Company shall advise its customers by placing a prominent advertisement detailing the conditions and restrictions in a newspaper of general circulation in the utility service area. The notice will state the purpose and probable duration of the restriction or discontinuance. Failure to provide regular and uninterrupted service due to breakdowns is covered under other sections of this tariff.

14.2.2 The Company may restrict water service during certain periods, where the Company advises the Board of Public Utilities, in order to protect the public water supply, or otherwise to comply with any regulations, orders or decrees issued by the Governor of New Jersey or the Department of Environmental Protection pursuant to the Water Supply Management Act. Such interruptions or restrictions shall be reported to the Department of Environmental Protection and the Board by each utility by the speediest means of communications available, followed by a detailed written report, pursuant to the provisions of N.J.A.C. 14: 3-3.7(g) 11-1.10, within one week. Thereafter the utility shall provide weekly reports for the duration of the emergency.

14.2.3 When the supply of water to individual customers is to be shut off or curtailed for failure to comply with emergency water restrictions imposed because of extraordinary demand or diminished supply, the Company shall advise its customers by placing a doortag on the front door of the home of the individual(s) in violation of the restrictions, at least twenty-four (24) hours prior to discontinuance or curtailment, or by giving another form of notice acceptable to the Board. The Company will advise business and commercial customers, in writing, by mailing a notice to the customers' billing address. In the case of doortags, they shall be sequentially numbered and include the date, time and nature of the violation and the procedure for restoration of service. All such notices shall be accounted for by the utility.

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PINELANDS WATER COMPANYOriginal Sheet No. 36AB.P.U. No. 2 - WATERSTANDARD TERMS AND CONDITIONS (Continued)15. MULTI-USE SERVICE REQUIREMENTS

By applying for multi-use service, the customer or builder certifies that:

- 15.1. The customer or builder has hydraulically calculated the demand for the customer's or builder's water system, based on the simultaneous domestic demand and fire sprinkler demand. The customer or builder shall make this calculation in accordance with the Uniform Construction Code.
- 15.2. The customer or builder will ensure that the system is installed in accordance with the Uniform Construction Code at N.J.A.C. 5:23.
- 15.3. The customer will, prior to installation of the meter, obtain a construction permit in accordance with the Uniform Construction Code from the enforcing agency having jurisdiction over the system.
- 15.4. By applying for multi-use service, the customer agrees to be responsible for all claims, costs and liability for personal injury, death and/or property damage, resulting from the customer's individual water system, unless caused by the negligence of the water utility.

By applying for multi-use service, and operating the same, the customer agrees:

- 15.5. To include cross connection control device(s) in accordance with the Company's Cross Connection Control Plan.
- 15.6. To be solely responsible for all costs and expenses relating to the installation, operation, maintenance, repair and replacement of the customer's water system, including the fire suppression system and compliance with the Company's Cross Connection Control Plan.
- 15.7. To ensure the customer's water system complies with the applicable requirements of the Uniform Construction Code in effect at the time of system installation, including any applicable building, plumbing and fire protection subcodes.
- 15.8. To ensure that the customer's water system is maintained in accordance with all applicable law so as to protect against backflow, back-siphonage and contamination of the potable water system in accordance with the Company's Cross Connection Control Plan.
- 15.9. A water utility may terminate a customer's multi-use service for non-payment of a valid water bill for multi-use service, in accordance with the Board's rules governing discontinuance of service at N.J.A.C. 14:3-3A.4(j)6.

EXHIBIT B

Issued by:	G. Christian Andreasen, Jr., President	Rendered on and after:
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	485C Route 1 South	
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Date of Issue:	August 10, 2012	Effective for service
		Rendered on and after:
		March 29, 2013

Issued by:	Richard M. Risoldi, President
	Pinelands Water Company
	1500 Ronson Road
	Iselin, New Jersey 08830-0452

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated March 20, 2013, in Docket No. WR12080734.

PINELANDS WATER COMPANY

~~Tenth~~<sup>Ninth</sup> Revised Sheet No. 37

Canceling

B.P.U. No. 2 - WATER

~~Ninth~~<sup>Eighth</sup> Revised Sheet No. 37RATE SCHEDULE NO. 1GENERAL WATER SERVICE - GSAPPLICABILITY:

Applicable to the use of water supplied through meters in the entire territory served by the Company.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions".

RATE:Consumption ChargesFor all water used - Rate per 1,000 gallons - \$32.25708044Quarterly Service ChargeSize of MeterPer Quarter

5/8"

\$ 39.3933.90

3/4"

59.0150.79

1"

98.3184.63

1 1/2"

196169.5620

2"

314.52270.72

A customer with a separate irrigation meter for a lawn sprinkler system shall be charged a single service charge for a 3/4" meter, unless either meter is larger than 3/4", in which case the larger meter size will be charged.

Billing shall be based on the facilities charge plus consumption charges (shown above) for each period.

Date of Issue: March 29, 2019Effective for serviceRendered on and after:Issued by: G. Christian Andreasen, Jr., PresidentNovember 4, 2019Pinelands Water Company485C Route 1 SouthSuite 400Iselin, New Jersey 08830Date of Issue: October 21, 2015Effective for ServiceRendered on and after:Issued by: Richard M. Risoldi, PresidentMay 7, 2018Pinelands Water Company1500 Ronson RoadIselin, New Jersey 08830-0452

EXHIBIT B

The State of New Jersey enacted Ch. 443 of the Laws of New Jersey 1983 concerning the periodic testing of public water supplies which establishes a water tax of \$0.01 per 1,000 gallons of water. This tax is reflected and included in the above rates.

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~~Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated April 27, 2016, in Docket No. WR15101200.~~



PINELANDS WATER COMPANY

~~Second~~First Revised Sheet No. 38~~Canceling Original Sheet No. 38~~

First Revised Sheet No. 38

B.P.U. No. 2 - WATER

RATE SCHEDULE No. 1 (Continued)GENERAL WATER SERVICE - GSTERMS OF PAYMENT:

A customer has at least 15 days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

Bills for metered water are rendered at least once in each calendar quarter. Bills may be rendered monthly when the consumption charges for the last four quarters have exceeded \$1,200.00 or when mutually agreed upon by the customer and Company.

SPECIAL PROVISIONS:

Whenever service to a customer is established or discontinued during a billing period, the facilities charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.

Date of Issue: July 7, 2000

Effective for service

Rendered on and after:

Issued by: Richard M. Risoldi, President

August 1, 2001

Pinelands Water Company

1500 Ronson Road

Iselin, New Jersey 08830-0452

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Rendered on and after:

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Pinelands Water Company

EXHIBIT B

485C Route 1 South

Suite 400

Iselin, New Jersey 08830

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Docket No. WR19030417

~~Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated August 1, 2001, in-~~  
~~Docket No. WR00070454.~~

PINELANDS WATER COMPANY

~~Tenth~~<sup>Ninth</sup> Revised Sheet No. 39

B.P.U. No. 2 - WATER

Canceling

~~Ninth~~<sup>Eighth</sup> Revised Sheet No. 39RATE SCHEDULE NO. 2PRIVATE FIRE SERVICE - PFSAPPLICABILITY:

Applicable to customers throughout entire territory for private fire protection service. Excludes residential customers with a service line of 2" or less, any residential health care facility and any rooming or boarding house (NJSA 48:19-18).

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions".

RATE:

Sprinkler connections without hose or hydrants connected to them on private property where such sprinkler connections are independently metered and used for fire service only.

<u>Service Charge</u> <u>Size of Meter</u>	<u>Per Quarter</u>	<u>Per Month</u>
5/8"	\$ 39.3933.90	\$ 131.1330
3/4"	59.0150.79	1916.6793
1"	- 9884.3163	3228.7721
1 1/2"	196.56169.20	6556.5240
2"	314270.5272	- 10490.8424

Consumption Charges

In accordance with Paragraph 10.4 of the "Standard Terms and Conditions", water for any use other than fire protection shall be charged at the General Water Service Rate for Consumption Charges (as shown on Sheet No. 37).

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Effective for service

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November 25, 2019

Pinelands Water Company

485C Route 1 South

Suite 400

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Pinelands Water Company

1500 Ronsen Road

Iselin, New Jersey 08830-0452

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PINELANDS WATER COMPANY

~~Second~~First Revised Sheet No. 40Canceling ~~Original Sheet No. 40~~

B.P.U. No. 2 — WATER

First Revised Sheet No. 40

RATE SCHEDULE NO. 2 (Continued)PRIVATE FIRE SERVICE - PFSTERMS OF PAYMENT:

A customer has at least 15 days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

Bills are rendered quarterly unless monthly as agreed by the customer and the Company.

SPECIAL PROVISIONS:

See "Standard Terms and Conditions", Paragraphs 10.1 through 10.7 inclusive, Sheet No. 30.

Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.

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Pinelands Water Company

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Date of Issue: July 7, 2000

Effective for service

EXHIBIT B

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August 1, 2001

Issued by: Richard M. Risoldi, President

Pinelands Water Company

1500 Rensen Road

Iselin, New Jersey 08830-0452

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Docket No. WR00070454.

EXHIBIT B

Tenth Ninth Revised Sheet No. 41

Canceled

Ninth Eighth Revised Sheet No. 41

RATE SCHEDULE NO. 3

PUBLIC FIRE PROTECTION SERVICE

APPLICABLE TO USE OF SERVICE FOR:

Municipal Fire Hydrants in Southampton Township.

CHARACTER OF SERVICE:

The service to fire hydrants shall be subject to the rules and regulations of Pinelands Water Company. Such service shall be only such as the Pinelands Water Company can deliver at the time of the demand.

RATES:

\$46904.7234 per hydrant, per year.

TERMS:

Service shall be rendered on an annual basis from the first day of January to the next succeeding first day of January.

Service may be terminated by Southampton Township by giving notice of at least thirty (30) days that

service is to be terminated.

TERMS OF PAYMENT:

A customer has at least 15 days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

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Pinelands Water Company

1500 Rensselaer Road

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PINELANDS WATER COMPANY  
No. 42

First Revised ~~Original~~ Sheet

B.P.U. No. 2 — WATER

Canceling  
Original Sheet No. 42

RATE SCHEDULE NO. 4

MISCELLANEOUS SERVICE

APPLICABILITY:

Applicable to the following types of miscellaneous service throughout the entire territory.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions".

RATE:

WATER FOR BUILDING OR OTHER TEMPORARY PURPOSE

Metered

Water for building or other temporary purpose will be supplied through meters when feasible and charged for at General Water Service Rate.

See rates for General Water Service, Rate Schedule No. 1, Sheet No. 37 and Sheet No. 38.

Unmetered:

The rates shall be the same as set forth under the General Water Service, Rate Schedule No. 1, on the basis of the Company's estimate of the volume of water to be used. Charges shall be payable in advance.

Special Provisions

Where metered service is provided, a deposit equal to the cost of the meter shall be made with the Company. The meter shall be kept safe and accessible during its use. The deposit, less the cost of repairs to the meter, if any, will be returned to the applicant by the Company after surrender of the meter and payment of all charges for water supplied through it.

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~~1500 Ronson Road~~

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PINELANDS WATER COMPANY  
No. 43

First Revised ~~Original~~ Sheet

B.P.U. No. 2 — WATER

Canceling  
Original Sheet No. 43

RATE SCHEDULE NO. 4 (Continued)

MISCELLANEOUS SERVICE

CHARGES NOT INVOLVING USE OF WATER

Resumption of service after discontinuance due to nonpayment of bills or violation of the Company's Tariff.

During regular business hours	\$ <del>420</del> 50.00
During nonbusiness hours	\$ <del>506</del> 25.00

A utility shall not make any charge for replacing a meter where such replacement is requested by a customer, unless the meter first referred to has been in use less than two years in which case a charge, which shall not exceed the cost of making the replacement, may be made. No charge shall be made for replacing a meter for test purposes, or for replacing a meter necessitated by a change in service characteristics which conform to the provisions of these regulations, or for replacing a defective meter, unless the defect is due to the negligence of the customer in which case a charge which shall not exceed the cost of making the replacement may be made.

Replacing meters within a period of one year at the request of the customer.

5/8 and 3/4 inch meters \$~~527~~526.00

1 inch and over - At cost, including labor, materials and transportation.

Meter repair is not to exceed the costs that the Company would incur for its purchase of a new meter.

Multiple meters at same location - at cost, including labor, materials ~~and transportation~~.

Removing, repairing and replacing meters damaged due to negligence of customer including frozen and broken meters.

Meter size - 5/8 inch \$~~6030~~145.00

3/4 inch \$~~721~~5536.00

1 inch \$~~8418~~542.00

Over 1 inch - At cost, including labor, materials and transportation. Meter repair is not to exceed the costs that the Company would incur for its purchase of a new meter.

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~~January 23, 1997~~

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PINELANDS WATER COMPANY  
No. 44

First Revised ~~Original~~ Sheet

B.P.U. No. 2 — WATER

Canceling  
Original Sheet No. 44

RATE SCHEDULE NO. 4 (Continued)

MISCELLANEOUS SERVICE

CHARGES NOT INVOLVING USE OF WATER (Continued)

Turn off charge - when service is discontinued at the request of the customer, such as for seasonal reasons or termination of service.

Turn off charge \$~~45~~20.00

Multiple meters at same location - at cost including labor, materials and transportation.

Turn on charge - when service had been discontinued at the request of the customer for seasonal reasons when meter is not removed. During turn off period facilities charges, including minimum or consumption charges, will not be in effect.

Turn on charge \$~~45~~20.00

Multiple meters at same location - at cost, including labor, materials and transportation.

Bad check charge - Should the Company receive a negotiable instrument from a customer in payment of a bill, charge, or deposit due and such instrument is subsequently dishonored or uncollectible for any reason, the Company shall charge the customer a handling charge of \$25.00 per instrument.

Meter testing charge - Where the customer is to be charged for meter testing as provided for by this tariff, the charges shall be as follows:

For meters sized up to 2 inches - \$~~683~~475.00.

For meters sized over 2 inches - At cost including labor, meters and transportation.

TERM:

As required to meet the class of service rendered.

TERMS OF PAYMENT:

A customer has at least 15 days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

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PINELANDS WATER COMPANY  
No. 45

First Revised ~~Original~~ Sheet

B.P.U. No. 2 — WATER

Canceling  
Original Sheet No. 45

RATE SCHEDULE NO. 4 (Continued)

MISCELLANEOUS SERVICE

CHARGES NOT INVOLVING USE OF WATER (Continued)

SPECIAL PROVISIONS:

See "Standard Terms and Conditions".

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November 4, 2019

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