

**From:** [Frank Congleton](#)  
**To:** [Secretary, Board](#)  
**Subject:** [EXTERNAL] Internet concerns Docket #CM200302011  
**Date:** Monday, June 29, 2020 6:53:33 PM

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To whom this may concern,

I am a resident on Knowlton NJ in Warren County. We are without any viable options for internet and my children's education has really suffered during this Covid outbreak. We did not have the ability to have my children receive instruction remotely via the internet because of the lack of high speed internet service.

I have been advised that Altice is in the process of acquiring Service Electric but has refused to provide upgrades and expansion of service in this area.

In my area we cannot get more than 10mbps internet speed and this is not even considered a highspeed connection.

We pay excessive rates for inferior services and this is unacceptable.

My brother lives in rural PA in the middle of farmlands.. Even he has a high speed connection.

Please stipulate that Altice has to perform upgrades and expansion as part of the terms of this acquisition.

Thank you in advance for your anticipated cooperation in this matter.

Sincerely,

Frank Congleton  
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