

**From:** [Connor Siebens](#)  
**To:** [Secretary, Board](#)  
**Subject:** [EXTERNAL] Reference Docket No. CM20030211  
**Date:** Tuesday, June 30, 2020 9:07:49 PM  
**Attachments:** [51bd840131c2b2197e2a2d998b3d75b8.png](#)  
[image0.png](#)

---

Hello,

I am writing about the internet issue in our area. I live on Ivan Rd in Columbia NJ, and I am lucky if I can get more than 1 mbps. The provided router from CenturyLink is between 7-13 years old, even though we moved here about 2 years ago. I've attached some screenshots of various speed tests. We have DSL lines that are just as outdated as the router, and I can barely use the WiFi when I'm home alone. This is unacceptable and needs to be changed, it is 2020, almost EVERYTHING is associated with the internet.

We need to have better technology installed in our area, as this is a growing problem as more things transfer to being online.