

From: [K B](#)
To: [Secretary, Board](#)
Subject: [EXTERNAL] Docket No. CM20030211
Date: Tuesday, June 30, 2020 3:06:35 AM

To whom it may concern,

We live in Columbia NJ and the internet service there is prehistoric! Once the virus hit and college professors had to switch to online classes many of us were having meltdowns as the internet would drop right in the middle of our classes. How do we teach??? I also counsel online which of course is a problem when the internet goes out or the speed is slow slow things can't load. Add on top of this imagine having students of your own home who can't do their work without the speed creeping along or not at all and no downloads for school work are possible or they have to try to download things over night that should take no time to download!!! Since many of us have no idea if we'll even be back in the classrooms this Fall we need to know we can work from home and not lose our jobs because our internet keeps cutting out!!!!

So I'm asking that you consider a change and give us a break from Century link!!! These are trying times for all of us, but we need to be able to do our jobs, have our students do their work, and gain information via the internet to help us navigate the changes happening in the world today.

We moved to this area and had always had Infinity you can imagine our shock from going from their speeds and service to what we have now. In this day and age we should be able to have decent service for the high amounts of money that these companies are paid each month.

Thank you for your time.

K Bade