

From: [Laurie Williams](#)
To: [Secretary, Board](#)
Subject: [EXTERNAL] Docket No. CM20030211
Date: Monday, July 6, 2020 7:46:32 PM

Hello!

I know I am late with this comment, but I just saw today that feedback was needed on the matter of better internet. As someone that works from home and needs to be able to have reliable internet for video meetings it is of utmost importance that better internet options are available. We have had Xfinity come to our house multiple times because they say they are able to service our house since our address is in Great Meadows, but since our property is actually in Hope we are unable to have service extended here. They have cables that run down the street that is only 3 houses away from us and won't run the cables further. As more and more of us are working from home during the pandemic the need is greater for reliable internet. Also, with the possibility of online learning happening when the school year starts we will have multiple devices in need of internet and working off a hotspot (that we currently use) won't be able to handle the demand. I hope that we are able to obtain better service. Thanks so much!

-Laurie