

CenturyLink 100 CenturyLink Dr. Monroe, LA 71203

May 28, 2020

VIA ELECTRONIC FILING

Ms. Irene Kim Asbury Secretary New Jersey Board of Public Utilities 44 South Clinton Avenue, 9th Floor Trenton, New Jersey 08625

RE: Broadwing Communications, LLC

Revisions to N.J. B.P.U. Tariff No. 1, N.J. B.P.U. Tariff No. 2, and N.J. B.P.U. Tariff No. 3

Discontinuance of Some Voice and Data Services

Dear Ms. Asbury:

Broadwing Communications, LLC ("BRW") is discontinuing some voice and data services. The Company filed an application on January 24, 2020 with the Federal Communications Commission (FCC) and notified affected business and wholesale customers of the discontinued services by letter via U.S. mail on January 22, 2020. Broadwing Communications, LLC has no residential customers. Since January, Broadwing has continued to work with the impacted business customers to transition to other providers or to services offered by Broadwing affiliates.

Enclosed for filing please find revisions to Broadwing Communications, LLC Wholesale Interexchange Telecommunications Service N.J. B.P.U. Tariff No. 1, Broadwing Communications, LLC Retail Telecommunications New Jersey BPU Tariff No. 2, and Broadwing Communications, LLC Local Tariff B.P.U. N.J. No. 3.

For Broadwing Communications, LLC Wholesale Interexchange Telecommunications Service N.J. B.P.U. Tariff No. 1 the filing removes resold switched and dedicated long distance, toll free, calling card services, and dedicated access lines from Section 3, Section 4 – Reserved for Future Use, and directory assistance, operator assistance, prepaid calling, and casual calling from Section 6.

The Company will withdraw Broadwing Communications, LLC Retail Telecommunications New Jersey BPU Tariff No. 2 and no longer provide long distance operator services (dial "00").

For Broadwing Communications, LLC Local Tariff B.P.U. N.J. No. 3, the filing removes Basic Line Service, Basic Trunk Service, DID Trunk Service, Digital Trunk Service, ISDN PRI, Inbound Digital DID Service, Virtual Exchange Service, Integrated Voice and Data (IVAD) Service, Direct Inward Dial (DID) Service, Local Number Portability (LNP), Digital Data Service (DDS), Remote Call Forwarding (RCF), Resold Local Exchange Service, and the associated miscellaneous services that include but are not limited to Custom Calling Features, Operator Services, Directory Assistance, Local Calling Service, and IntraLATA Calling Service. Broadwing Communications, LLC will continue to provide Private Line and Access services.



The Company filed an application on January 24, 2020 with the Federal Communications Commission (FCC) and notified affected business customers of the discontinued service by letter via U.S. mail on January 22, 2020. CenturyLink has provided notification more than 30 days before the requested effective date for a withdrawal of service. A copy of the January 22, 2020 customer notice is attached.

The Company respectfully requests that the proposed changes become effective on June 30, 2020. Should you have any questions regarding this filing, please contact me at 913-884-1111 or chris.chushuk@centurylink.com.

Sincerely,

Christina L. Chushuk

Christina L Chushul

Enclosures
Wholesale Interexchange Telecommunications Tariff Revisions
Customer Notice

c: Pat Campbell, NJ BPU Stefanie A. Brand, Dept of the Public Advocate

NJ 2020-04

or ISDN PRI. Bandwidth for the data portion of this service is limited to 20Mbps per circuit. A minimum of nine DS1s is required for this service.

Upon receiving regulatory approvals, these services will no longer be available to new customers or for new orders from existing customers (except to the extent permitted by contract). As to existing services:

- Existing contracts for these services will not be renewed.
- Customers with a contract that expires *prior* to March 20, 2020 may retain their service(s) covered by that contract on a month-to-month basis until that date.
- Customers with a contract that expires *after* March 20, 2020 including option periods, may retain their service(s) covered by that contract until the expiration of the base contract and option periods.

In order to maintain continuous service at your location, CenturyLink would like to work with you to migrate your existing service to a similar service or, alternatively, a state-of-the-art platform that will provide your business with greater flexibility, simplicity, and efficiency.

You must initiate a migration order or submit a disconnect request with CenturyLink by March 20, 2020 to avoid possible disruption of your service based on the discontinuance schedule noted above, provided that CenturyLink obtains the necessary regulatory approvals for the planned discontinuance. Our Voice Advancement Team is here to help you through the migration or disconnect process. Contact them at 877-699-3201 or voiceadvancement@centurylink.com.

If you subscribe to other services from CenturyLink, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions. When the telecommunication services are discontinued, the Company will automatically apply any credits for the service to your CenturyLink invoice.

We value your business and appreciate your cooperation regarding this notice.

Thank you,

Broadwing Communications, LLC 877-699-3201

The following statement is required by the FCC:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Broadwing Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.



100 CenturyLink Drive Monroe, Louisiana 71203 www.CenturyLink.com

Date

Billing Account Number:

NAME ADDRESS ADDRESS ADDRESS

Important Notice Regarding the Planned Discontinuance of Certain Traditional Voice & Data Services Provided by Broadwing Communications, LLC, a CenturyLink Company

Dear < Customer Name>,

At CenturyLink, our goal is to provide you with great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

Occasionally our evaluation directs us to make changes to some products; therefore we are writing to inform you that Broadwing Communications, LLC, a CenturyLink Company, is discontinuing certain voice and data services, in California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Illinois, Kentucky, Louisiana, Maryland, Maine, Massachusetts, Michigan, Minnesota, Missouri, Nevada, New Hampshire, New Jersey, New York, Ohio, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, Virginia, and Washington as of March 20, 2020, or as soon after that date as authorized by the Federal Communications Commission and any other relevant state regulatory commissions.

You are receiving this notice because you currently subscribe to one or more of the following services provided by Broadwing Communications, LLC, which, subject to regulatory approval, will be discontinued as a result of this project.

- Local Trunking Business Line Service including POTS (Plain Old Telephone Service) voice-grade telephonic communications channels that are used to place or receive one call at a time.
- Local Trunking PRI (Primary Rate Interface) transmits and receives video, voice and data simultaneously.
- **Local Trunking Local Inbound** originates calls to CenturyLink provided telephone numbers, aggregate the traffic, and hands it off to single or multiple IP endpoints.
- Local Trunking SIP (Session Initiation Protocol) send and receive calls via the Internet.
- Local Trunking ELS (Enhanced Local Services) originates and terminates calls to and from CenturyLink provided telephone numbers, aggregates the traffic, and hands it off to single or multiple endpoints.
- **LD Outbound** traditional long distance 1+ or direct dialed domestic and international (U.S. origination) calling services provided over switched or dedicated facilities.
- **LD Toll Free and Contact Center** traditional long distance toll-free or 800 services, domestic and international (U.S. termination) calling services provided over switched or dedicated facilities.
- Integrated Voice and Data Service (IVAD) allows a customer to utilize a single high capacity facility to integrate both voice and data services. IVAD service is available in different groups of channels and at varying bandwidth speeds.
- Integrated Voice and Data Service DS3 Level (IVADs3) a channelized DS3 facility that will allow a customer to combine both voice and data DS1s onto a single DS3 circuit. Voice circuits can be either digital DS1

or ISDN PRI. Bandwidth for the data portion of this service is limited to 20Mbps per circuit. A minimum of nine DS1s is required for this service.

Upon receiving regulatory approvals, these services will no longer be available to new customers or for new orders from existing customers (except to the extent permitted by contract). As to existing services:

- Existing contracts for these services will not be renewed.
- Customers with a contract that expires *prior* to March 20, 2020 may retain their service(s) covered by that contract on a month-to-month basis until that date.
- Customers with a contract that expires *after* March 20, 2020 including option periods, may retain their service(s) covered by that contract until the expiration of the base contract and option periods.

In order to maintain continuous service at your location, CenturyLink would like to work with you to migrate your existing service to a similar service or, alternatively, a state-of-the-art platform that will provide your business with greater flexibility, simplicity, and efficiency.

You must initiate a migration order or submit a disconnect request with CenturyLink by March 20, 2020 to avoid possible disruption of your service based on the discontinuance schedule noted above, provided that CenturyLink obtains the necessary regulatory approvals for the planned discontinuance. Our Voice Advancement Team is here to help you through the migration or disconnect process. Contact them at 877-699-3201 or voiceadvancement@centurylink.com.

If you subscribe to other services from CenturyLink, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions. When the telecommunication services are discontinued, the Company will automatically apply any credits for the service to your CenturyLink invoice.

We value your business and appreciate your cooperation regarding this notice.

Thank you,

Broadwing Communications, LLC 877-699-3201

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Page	Revision	Page	Revision
1	Original	26	First *
2	Third *	27	First *
3	Second *	28	First *
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21	Original	46	Original
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^{* -} Indicates pages included with this filing

CHECK SHEET

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Issued: May 28, 2020 Effective: June 30, 2020

Chantel Bosworth, Director – Government Operations By:

Broadwing Communications, LLC

100 CenturyLink Dr. Monroe, LA 71203

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Issued: May 28, 2020 Effective: June 30, 2020

By: Chantel Bosworth, Director – Government Operations

Broadwing Communications, LLC 100 CenturyLink Dr.

Monroe, LA 71203

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SECTION 2: REGULATIONS

2.13 Reserved For Future Use

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SECTION 5: LOCAL EXCHANGE SERVICE

5.1 <u>General (cont'd.)</u>

Each Local Exchange Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises. Monthly access rates for network access lines are determined by class of service.

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5.2 <u>End User Common Line (EUCL) Charge</u>

End User Common Line Charges as filed for the State of New Jersey in CenturyLink Competitive Operating Companies #2 will be applicable to all end users.

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5.3 **Reserved for Future Use**

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SECTION 5: LOCAL EXCHANGE SERVICE

5.4 <u>Reserved For Future Use</u>

5.5 **Reserved for Future Use**

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SECTION 5: LOCAL EXCHANGE SERVICE

5.6 **Reserved for Future Use**

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SECTION 5: LOCAL EXCHANGE SERVICE

5.7 Reserved for Future Use

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SECTION 5: LOCAL EXCHANGE SERVICE

Reserved for Future Use 5.7 (C) (D) (D) 5.8 **Reserved for Future Use** (C) (D)

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SECTION 5: LOCAL EXCHANGE SERVICE

5.8 Reserved for Future Use (C)

SECTION 5: LOCAL EXCHANGE SERVICE

5.8 **Reserved for Future Use**

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SECTION 5: LOCAL EXCHANGE SERVICE

5.8 Reserved for Future Use (C)

SECTION 5: LOCAL EXCHANGE SERVICE

5.9 Reserved for Future Use

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SECTION 5: LOCAL EXCHANGE SERVICE

5.9 Reserved for Future Use

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SECTION 5: LOCAL EXCHANGE SERVICE

5.9 Reserved for Future Use

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SECTION 5: LOCAL EXCHANGE SERVICE

5.10 Reserved for Future Use

SECTION 5: LOCAL EXCHANGE SERVICE

5.12 Reserved for Future Use (C)

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SECTION 5: LOCAL EXCHANGE SERVICE

5.13 Reserved for Future Use (C)

SECTION 5: LOCAL EXCHANGE SERVICE

5.14 Reserved for Future Use (C)

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SECTION 5: LOCAL EXCHANGE SERVICE

5.15 <u>Integrated Voice and Data Service – Trunk Option</u>

Effective: June 30, 2020

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Issued: May 28, 2020

Chantel Bosworth, Director – Government Operations 100 CenturyLink Dr. Monroe, LA 71203

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SECTION 6: LOCAL EXCHANGE SERVICE OPTIONAL FEATURES

6.1 Reserved for Future Use

SECTION 6: LOCAL EXCHANGE SERVICE OPTIONAL FEATURES

6.2 **Reserved for Future Use**

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- 6.3 Reserved for Future Use
- 6.4 <u>Reserved for Future Use</u>
- 6.5 Reserved for Future Use

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SECTION 6: LOCAL EXCHANGE SERVICE OPTIONAL FEATURES

6.6 Reserved for Future Use (C)

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SECTION 6: LOCAL EXCHANGE SERVICE OPTIONAL FEATURES

6.7 Reserved for Future Use

Issued By:

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SECTION 6: LOCAL EXCHANGE SERVICE OPTIONAL FEATURES

6.8 Reserved for Future Use

SECTION 8: Reserved For Future Use

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SECTION 9: Reserved for Future Use

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SECTION 11: MISCELLANEOUS SERVICES

11.1 Reserved for Future Use (C)

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SECTION 11: MISCELLANEOUS SERVICES

11.2 Reserved For Future Use

SECTION 11: MISCELLANEOUS SERVICES

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11.3	Reserved for Future Use	(C) (D)

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SECTION 11: MISCELLANEOUS SERVICES

11.10 Reserved for Future Use

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SECTION 11: MISCELLANEOUS SERVICES

11.10 Reserved for Future Use

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11.11 <u>Labor Charges</u>

Issued By:

The following charges shall apply for labor performed by the Company per Customer request. Labor hours are billed in half-hour increments.

Normal business hours: \$150.00 first ½ hr, \$50.00 each additional ½ hr (Monday through Friday, 8:00 a.m. to 6:00 p.m., except holidays*)

Off-hour business hours: \$300.00 first ½ hr, \$75.00 each additional ½ hr (Monday through Friday, 6:00 p.m. to 8:00 a.m., except holidays*)

Saturdays, Sundays, & Holidays*: \$500.00 first ½ hr, \$125.00 each additional ½ hr

*Holidays include New Year's Day (January 1), Memorial Day (the last Monday in May), Independence Day (July 4) Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November) and Christmas Day (December 25).

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SECTION 13: INTRA-NETWORK CALLING

13.1 Reserved for Future Use (C)

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