

An Exelon Company

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January 22, 2021

VIA ELECTRONIC MAIL

aida.camacho@bpu.nj.gov board.secretary@bpu.nj.gov

Aida Camacho-Welch Secretary of the Board Board of Public Utilities 44 South Clinton Avenue, 9th Floor P.O. Box 350 Trenton, New Jersey 08625-0350

RE: In the Matter of the Petition of Atlantic City Electric Company Pursuant to N.J.A.C. 14:3-5.1(e) for Approval to Relocate Its Customer Service Center from 2430 Atlantic Avenue, in the City of Atlantic City, County of Atlantic, to 5100 Wellington Avenue, in the City of Ventnor, County of Atlantic, State of New Jersey

BPU Docket No. EO20100689

Dear Secretary Camacho-Welch:

With this correspondence, ¹ Atlantic City Electric Company ("ACE" or the "Company") acknowledges and consents to the comments of the New Jersey Division of Rate Counsel ("Rate Counsel") filed on December 1, 2020 with the Board.

On October 30, 2020, ACE filed a Petition with the Board seeking approval, pursuant to *N.J.A.C.* 14:3-5.1(e), to relocate its customer service center. On December 1, 2020, ACE provided a Certification demonstrating compliance with all publication and notice requirements, including proof of notice in both English and Spanish. As stated in the Petition, the Company respectfully requests action on the Petition no later than February 28, 2021.

¹ Consistent with the Order issued by the New Jersey Board of Public Utilities (the "Board" or "BPU") in connection with *In the Matter of the New Jersey Board of Public Utilities' Response to the COVID-19 Pandemic for a Temporary Waiver of Requirements for Certain Non-Essential Obligations*, BPU Docket No. EO20030254, Order dated March 19, 2020, this document is being electronically filed with the Secretary of the Board and the New Jersey Division of Rate Counsel. No paper copies will follow.

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In comments to the Board on the Petition, Rate Counsel stated that it does not object to the relocation of ACE's customer service center to the newly renovated location, subject to certain conditions. Rate Counsel reserved the right to review the rate implications and prudency of the costs incurred for the relocation and renovation in a rate case or other appropriate proceeding. Rate Counsel also asked that the Board require the Company to develop a contingency plan in the event the current location becomes unavailable prior to the completion of renovation of the new location; to maintain the same hours of operation, staffing levels, and level of service at the new location; and to maintain, at a minimum, the same level of accessibility for persons with disabilities at the new location. Rate Counsel requested notice to both the Board and Rate Counsel should hours, service, staffing levels or accessibility change. Rate Counsel requested that the Company post and publish notice of the relocation in both English and Spanish. Finally, Rate Counsel requested that the Board Order approving this relocation "not affect nor in anyway limit the exercise of the authority of the Board or of this State, in any future Petition or in any proceeding with respect to rates, franchises, service, financing, accounting, capitalization, depreciation, or any other matter" affecting the Company.

With this correspondence, the Company acknowledges Rate Counsel's non-opposition to its Petition and consents to the conditions stated in the comments.² At this time, the Company is unaware of any opposition to the Petition. Thus, the Company respectfully renews its request for action on the Petition no later than February 28, 2021.

Thank you for your cooperation and courtesies. Feel free to contact me with any questions or if I can be of further assistance.

Respectfully submitted,

Philip J. Rassanante An Attorzey at Law of the

State of New Jersey

Enclosure

cc: Service List

² The Company submits that the Certification filed on December 1, 2020 demonstrates compliance with Rate Counsel's condition that the Company provide notice in both Spanish and English.