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October 29, 2021

**VIA ELECTRONIC MAIL**

Ms. Aida Camacho-Welch, Secretary  
Board of Public Utilities  
44 South Clinton Ave., 9<sup>th</sup> Floor  
PO Box 350  
Trenton, NJ 08625-0350

**Re: In the Matter of the New Jersey Board of Public Utilities' Response to the COVID-19 Pandemic, Docket No. A020060471**

Dear Secretary Camacho-Welch,

On July 2, 2020, the New Jersey Board of Public Utilities (“BPU” or “Board”) issued an Order, requiring that each utility that establishes a COVID-19 regulatory asset account file quarterly reports with the Board of the COVID-19-related costs incurred and offsets together with a verification by an authorized representative.

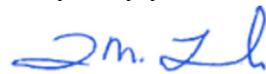
The information in the attached report reflects those COVID-19-related costs that have been identified and quantified, to date, and does not represent an exhaustive list for any or all deferral periods. As this event is continuing, the Company is working diligently to assess the financial and operational impacts to improve identification and quantification of appropriate impacts for future deferral and reporting.

In accordance with the July 2, 2020 Order, Jersey Central Power & Light Company (“JCP&L” or the “Board”) is filing its sixth quarterly report of the COVID-19-related costs incurred and offsets for the period ending September 30, 2021, along with a verification.

In accordance with the September 14, 2021 Order, JCP&L has included the number of Deferred Payment Arrangements created each month, Fresh Start recipients, funds received through existing state and federal programs, new hires related to addressing COVID-19 arrearages, number of field collection visits and the number of disconnections and reconnections by zip code or city. This information, included in our 3<sup>rd</sup> Quarter filing, will not be included in future quarterly filings pursuant to Staff direction. Rather, the information will be provided on a monthly basis with our monthly arrearage data filings starting with the November filing.

Please contact me if you have any further questions.

Very truly yours,

  
Lauren M. Lepkoski

**AFFIDAVIT**  
**OF**  
**VERIFICATION**

**Mark A. Mader**, being duly sworn upon his oath, deposes and says:

1. I am Director of Rates and Regulatory Affairs – New Jersey for Jersey Central Power & Light Company (“JCP&L”), and I am duly authorized to make this Affidavit of Verification on its behalf.

2. The foregoing JCP&L Quarterly Report was prepared by me or under my supervision, and I hereby verify that the information contained therein is true and correct to the best of my knowledge, information, and belief.



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Mark A. Mader

Sworn to and subscribed before me  
this 29 day of October 2021.



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Lauren M. Lepkoski  
An Attorney-at-Law licensed to practice in the State of New Jersey  
Attorney ID: 002322005

## JCP&L COVID-19 Deferral as of September 30, 2021

<u>Line</u>	<u>Incremental COVID-19 Costs</u>	<u>3rd Qtr 2021</u> <u>Cumulative</u>
1	Communications	\$590,385 <b>A</b>
2	COVID-19 Pandemic Employee Recognition	\$3,007,212 <b>B</b>
3	COVID-19 Preparation and Response	\$3,453,145 <b>C</b>
4	Facility Cleaning & Guard Service	\$297,850
5	Forgone Distribution Fee Revenues	\$183,317
6	General Business & Travel	\$535,918
7	Incremental A/R Carrying Charge	\$102,939 <b>D</b>
8	Lost Productivity	TBD
9	Medical Services	\$482,384 <b>E</b>
10	Personal Protection Equipment (PPE)	\$1,005,053 <b>F</b>
11	Recruited Contingent Labor/Direct COVID-19 OT Labor	\$939,315 <b>G</b>
12	Storm Prep and Response - Tropical Storm Isaias	\$7,540,725 <b>H</b>
13	Vehicle Rentals	\$1,662,344
14	Total Incremental Costs	<u>\$19,800,587</u>
	<b><u>Incremental COVID-19 Savings &amp; Cost Offsets</u></b>	
15	Travel	(\$554,987) <b>I</b>
16	Health Benefits	<b>J</b>
17	Total Savings/Cost Offsets	<u>(\$554,987)</u>
18	Total Net COVID-19 Costs/Savings	<u>\$19,245,600</u>

### **INCREMENTAL COVID-19 COSTS**

- A Communications**  
Customer education on obtaining bill assistance.
- B COVID-19 Pandemic Employee Recognition**  
One-time discretionary payment for employees, who were required to continue working in the field or FE location, whose jobs did not allow flexibility to work from home or another location.
- C COVID-19 Preparation and Response**  
Costs associated with establishing remote reporting sites in order to ensure proper social distancing. These costs include: office space and storage trailers, port-a-johns, washing stations, water, electrician services and cleaning and sanitizing. All costs listed in this category were a direct result of COVID-19 and would not have been incurred if not for the pandemic.
- D Incremental A/R Carrying Charge**  
Carrying cost on incremental non-current A/R.

**E Medical Services**

Includes FMLA Deferrals - Family Medical Leave Absence related to COVID.

**F Personal Protection Equipment (PPE)**

Incremental costs of items required for the protection of customers and employees such as gloves, goggles, hazmat bags, face shields/masks, protectors, hoods and liners and sanitation kits.

JCP&L uses Personal Protective Equipment during many activities, additional PPE required to perform activities during the pandemic have been purchased.

**G Direct COVID-19 OT Labor**

The amount included above is for incremental COVID-19 overtime to establish remote work sites.

**H Storm Prep and Response - Tropical Storm Isaias**

Expenses related to: additional lodging for mutual assistance support to support social distancing, incremental vehicles for mutual assistance support travelling to NJ to support social distancing and increased staging site costs to support COVID testing of mutual assistance contractors before returning home.

**Incremental COVID-19 Savings & Cost Offsets**

**I Travel**

This relates to travel related savings excluding increases in Meter Reading travel expenses which are included in Line 6.

**J Health Benefits**

Temporary reduction in group health claims due to deferral of elective surgeries and doctor/dentist visits. However, as reopening has occurred the company has observed increases to medical expenses as employees resume routine healthcare and treatments. The company is monitoring medical service expenses to confirm changes are temporary.

Number of Deferred Payment Arrangements Created each Month				
Number of Payment Arrangements Created				
	July 2021	August 2021	September 2021	Q3 2021 Total
Residential	4,367	4,396	4,647	13,410
Non-Residential	149	158	147	454
Totals	4,516	4,554	4,794	13,864

Fresh Start Recipients			
Fresh Start Recipients			
	July 2021	August 2021	September 2021
Totals	865	880	824

\*Figures provided include active Fresh Start customers at month end.

Funds Received Through Existing State & Federal Programs			
Funds Received			
	July 2021	August 2021	September 2021
State and Federal Funds Received	\$ 1,375,965	\$ 2,946,766	\$ 1,202,541
			\$ 5,525,272
			<b>Q3 2021 Total</b>

State and Federal Funds received figure includes HEAP, Cooling HEAP, Emergency HEAP, Supplemental HEAP, Lifeline, NJ Shares, PAGE and USF credits received in the month. USF credits applied include any monthly bill credits applied to reduce the bill amount and forgiveness credits received. NJ Shares is not funded through a state or federal program; however, such funds are available to offset arrearages.

New Hires				
New Hires				
Totals	July 2021	August 2021	September 2021	Q3 2021 Total
0	0	0	0	0

\*Figures reflect new hires to address COVID 19 arrearages.



Number of Field Collection Visits each Month				
Number of Field Collection Visits				
	July 2021	August 2021	September 2021	Q3 2021 Total
Residential	111	151	139	401
Non-Residential	638	618	713	1,969
<b>Totals</b>	<b>749</b>	<b>769</b>	<b>852</b>	<b>2,370</b>

Number of Disconnections by Zipcode

Number of Disconnections by Zipcode

Zipcode	July 2021		August 2021		September 2021		Q3 2021 Total	
	Residential	Non-Residential	Residential	Non-Residential	Residential	Non-Residential	Residential	Non-Residential
07034	0	0	0	1	0	0	0	1
07054	0	0	0	1	0	0	0	1
07416	0	0	0	0	0	2	0	2
07419	0	0	0	1	0	2	0	3
07438	0	0	0	0	0	0	0	0
07461	0	1	0	0	0	0	0	1
07701	0	0	0	0	0	3	0	3
07712	0	0	0	0	0	2	0	2
07719	0	1	0	2	0	0	0	3
07724	0	0	0	3	0	0	0	3
07728	0	0	0	0	0	1	0	1
07740	0	2	0	2	0	1	0	5
07747	0	0	0	0	0	1	0	1
07753	0	0	0	1	0	0	0	1
07755	0	0	0	0	0	1	0	1
07821	0	0	0	0	0	1	0	1
07848	0	0	0	0	0	1	0	1
07857	0	0	0	1	0	0	0	1
07860	0	0	0	1	0	0	0	1
07876	0	0	0	0	0	1	0	1
07882	0	0	0	1	0	0	0	1
07930	0	2	0	0	0	0	0	2
07950	0	0	0	0	0	1	0	1
07960	0	0	0	1	0	0	0	1
08005	0	2	0	1	0	0	0	3
08015	0	4	0	0	0	0	0	4
08514	0	0	0	1	0	0	0	1
08520	0	1	0	0	0	0	0	1
08525	0	0	0	1	0	0	0	1
08527	0	5	0	1	0	1	0	7
08701	0	1	0	0	0	0	0	1
08721	0	1	0	1	0	0	0	2
08723	0	0	0	4	0	0	0	4
08724	0	0	0	0	0	1	0	1
08730	0	0	0	1	0	0	0	1
08731	0	0	0	1	0	0	0	1
08739	0	1	0	0	0	0	0	1
08742	0	2	0	2	0	0	0	4
08751	0	2	0	0	0	2	0	4
08753	0	5	0	0	0	2	0	7
08755	0	1	0	0	0	4	0	5
08758	0	2	0	0	0	0	0	2
08759	0	0	0	2	0	0	0	2
08822	0	1	0	0	0	0	0	1
08865	0	1	0	0	0	1	0	2
08872	0	2	0	0	0	0	0	2
08879	0	1	0	1	0	0	0	2
08884	0	0	0	2	0	0	0	2
08889	0	0	0	2	0	0	0	2
Unidentified	0	0	0	0	0	0	0	0
Totals	0	38	0	35	0	26	0	99

Number of Reconnections by Zipcode

Number of Reconnections by Zipcode

Zipcode	July 2021		August 2021		September 2021		Q3 2021 Total	
	Residential	Non-Residential	Residential	Non-Residential	Residential	Non-Residential	Residential	Non-Residential
07034	0	0	0	0	0	0	0	0
07045	0	1	0	0	0	0	0	1
07054	0	0	0	0	0	0	0	0
07416	0	0	0	0	0	2	0	2
07419	0	0	0	0	0	0	0	0
07438	0	0	0	0	0	1	0	1
07461	0	0	0	2	0	0	0	2
07701	0	0	0	0	0	2	0	2
07719	0	1	0	2	0	0	0	3
07724	0	0	0	1	0	0	0	1
07728	0	0	0	0	0	1	0	1
07740	0	0	0	1	0	0	0	1
07753	0	0	0	1	0	0	0	1
07755	0	0	0	0	0	1	0	1
07857	0	0	0	1	0	0	0	1
07860	0	0	0	1	0	0	0	1
07876	0	0	0	0	0	1	0	1
07882	0	0	0	0	0	0	0	0
07930	0	1	0	0	0	0	0	1
07950	0	0	0	0	0	0	0	0
07960	0	0	0	0	0	0	0	0
08005	0	1	0	1	0	0	0	2
08015	0	0	0	1	0	0	0	1
08514	0	0	0	0	0	0	0	0
08520	0	0	0	0	0	0	0	0
08525	0	0	0	1	0	0	0	1
08527	0	1	0	0	0	1	0	2
08701	0	1	0	0	0	0	0	1
08721	0	0	0	1	0	1	0	2
08723	0	0	0	3	0	0	0	3
08730	0	0	0	1	0	0	0	1
08731	0	0	0	0	0	0	0	0
08739	0	1	0	0	0	0	0	1
08742	0	3	0	2	0	0	0	5
08751	0	2	0	0	0	0	0	2
08753	0	3	0	1	0	0	0	4
08755	0	0	0	0	0	3	0	3
08758	0	3	0	0	0	0	0	3
08759	0	0	0	1	0	0	0	1
08822	0	0	0	0	0	0	0	0
08865	0	0	0	0	0	1	0	1
08872	0	0	0	0	0	0	0	0
08879	0	0	0	0	0	0	0	0
08884	0	0	0	2	0	0	0	2
08889	0	0	0	0	0	0	0	0
Unidentified	0	0	0	0	0	0	0	0
Totals	0	18	0	23	0	14	0	55