STATE OF NEW JERSEY **BOARD OF PUBLIC UTILITIES** OFFICE OF CABLE TELEVISION AND TELECOMMUNICATIONS

IN THE MATTER OF THE VERIFIED PETITION: OF CSC TKR, LLC d/b/a CABLEVISION OF

RARITAN VALLEY PURSUANT TO

N.J.A.C. 14:18-5.1 (c) FOR APPROVAL TO

RELOCATE ITS CUSTOMER SERVICE OFFICE:

FROM 2909 WASHINGTON ROAD IN THE

CITY OF PARLIN, COUNTY OF MIDDLESEX, : TO 1028 US-9, SUITE 1028, OLD BRIDGE,

COUNTY OF MIDDLESEX, STATE OF

NEW JERSEY

DOCKET NO.

VERIFIED PETITION

CSC TKR, LLC, d/b/a Cablevision of Raritan Valley, a limited liability company existing under the laws of the State of Delaware (hereinafter "Altice" or "Petitioner") and a subsidiary of Altice USA, Inc., with its place of business at 1 Court Square West, Long Island City, NY 11101. hereby states in support of the within Petition:

Altice is a cable company as defined under the provisions of the New Jersey Cable 1. Television Act., N.J.S.A. 48:5A-3(g), and through a series of transfers with the required Board approvals, CSC TKR, LLC d/b/a Cablevision of Raritan Valley is the current holder of a Certificate of Approval issued by this Honorable Board on August 22, 2007 for the construction, operation and maintenance of a cable system in the Borough of Sayreville, County of Middlesex, State of New Jersey (hereinafter "Borough"). Although by its terms the Certificate of Approval expired on November 6, 2016, Petitioner is authorized to continue to provide cable television service to

¹ See In The Matter of the Petition of CSC TKR, LLC d/b/a Cablevision of Raritan Valley for Renewal of a Certificate of Approval to Continue to Operate and Maintain a Cable Television System in the Borough of Sayreville, County of Middlesex, State of New Jersey, Automatic Renewal Certificate of Approval. Docket No. CE06110787, August 22, 2007.

the Borough pursuant to the Board's procedures governing automatic renewals at N.J.A.C. 14:18-13.6.²

- 2. The Borough's Ordinance requires that Petitioner "shall maintain a local business office in Sayreville for the purpose of receiving customer payments, receiving customer complaints, and the return or exchange of converters, remote control units and other customer equipment."
- 3. The Petitioner respectfully requests the Board's authorization to relocate its existing Customer Service Office located at 2909 Washington Road, City of Parlin, County of Middlesex (the "Existing Office") to 1028 US-9, Suite 1028, Old Bridge (the "New CSO Location"), pursuant to N.J.A.C. 14:18-5.1(c).⁴
- 4. The relocation to the New CSO Location, which is less than 2 road miles away from the Existing Office, will provide an improved customer experience because of the New CSO Location's larger, state-of-the art retail space for customers to comfortably explore Optimum's products and services, interactive product demonstrations, events in partnership with programmers and local organizations, extended hours of operation, free parking, and a more convenient and visible location. It will also be located in a new shopping center, Old Bridge Gateway, anchored by a variety of stores, including Marshalls, Petco, Pep Boys, RWJ Fitness/Wellness Center, and Panera Bread, and conveniently located near local highway Route 9. In short, the New CSO Location will better accommodate the needs and convenience of Altice's customers.

² On December 11, 2013, Altice provided the Borough notice invoking franchise renewal procedures pursuant to Section 626 of the Cable Communications Policy Act of 1984 and the Cable Television Consumer Protection Act of 1992 (47 USC Sec 546); and, subsequently, Altice filed an application for renewal of a municipal consent with the Borough on or about March 9, 2016.

³ See Sayreville Borough, NJ Ordinance #466-96, §II.

⁴ The City of Parlin is an unincorporated community located within the Borough of Sayreville and Old Bridge Township. The Existing Office is in a part of Parlin situated in the Borough of Sayreville, while the New CSO is located in Old Bridge Township, outside of the boundaries of Parlin.

- 5. There will be no staffing reductions as a result of the relocation.
- 6. Pursuant to the requirements of N.J.A.C. 14:18-5.1 (c), simultaneously with this filing, the Petitioner has posted a copy of the relocation notice attached as **Exhibit A** (the "Door Notice") on the front door and/or in the front reception area of the Existing Office. The Door Notice will also be translated into Spanish.
- Additionally, the Petitioner will publish a copy of the relocation notice attached hereto as **Exhibit B** in the Home News Tribune and the Star Ledger newspapers in general circulation serving the affected area(s). The clerks of each affected municipality have been copied on the instant filing and the Petitioner will send a copy of the published relocation notice to the clerks, pursuant to N.J.A.C. 14:18-5.1 (c). The Petitioner will also update its public Optimum Store Locator webpage to indicate the relocation, and issue dedicated bill messaging to customers located within a 10 mile radius of the store announcing the relocation and the closing of the Existing Office.
- 8. Altice commits to maintain the level of accessibility for persons with disabilities at the New CSO Location as required by the Americans with Disabilities Act.
- 9. For the reasons set forth above, Petitioner submits that the above-described relocation is reasonable and will not unduly prejudice the public interest.
- 10. The Petitioner has informed representatives of the Borough of Sayreville of the planned relocation, and Petitioner understands that they do not object to the relocation.
- 11. Petitioner respectfully requests that the Board take action on this Petition by no later than April 20, 2023.

WHEREFORE, CSC TKR, LLC respectfully requests that the Board of Public Utilities authorize the relocation of its existing Customer Service Office located at 2909 Washington Road, City of Parlin, County of Middlesex (the "Existing Office") to 1028 US-9, Suite 1028, Old Bridge (the "New CSO Location"), pursuant to N.J.A.C. 14:18-5.1(c)

Respectfully submitted,

Vaughn Parchment, Esq.

NORRIS McLAUGHLIN P.A.

Dated: February 17, 2023

ALL COMMUNICATIONS REGARDING THIS VERIFIED PETITION SHOULD BE ADDRESSED TO NORRIS MCLAUGHLIN, PA., ATTORNEYS FOR PETITIONER CSC TKR, LLC, AT 400 CROSSING BOULEVARD, 8TH FLOOR, BRIDGEWATER, NEW JERSEY 07920, ATTENTION: VAUGHN PARCHMENT, ESQ., (908-722-0700), WITH A COPY TO JAMES H. LASKEY, ESQ. (908-722-0700).

Exhibit A Door Notice

[DOOR POSTING]

PUBLIC NOTICE

IN THE MATTER OF THE VERIFIED PETITION OF CSC TKR, LLC d/b/a
CABLEVISION OF RARITAN VALLEY PURSUANT TO N.J.A.C. 14:18-5.1 (c)
FOR APPROVAL TO RELOCATE ITS CUSTOMER SERVICE OFFICE FROM
2909 WASHINGTON ROAD IN THE CITY OF PARLIN, COUNTY OF
MIDDLESEX, TO 1028 US-9, SUITE 1028, OLD BRIDGE,
COUNTY OF MIDDLESEX,
STATE OF NEW JERSEY

BPU Docket No	
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Please be advised CSC TKR, LLC d/b/a CABLEVISION a/k/a Altice USA ("Altice" or "Company"), has filed an application with the New Jersey Board of Public Utilities (the "Board") for authorization to relocate its existing Customer Service Office located at 2909 Washington Road in Parlin, NJ to 1028 US-9, Suite 1028, in Old Bridge, NJ. You have the right to submit any comments on this application to the Board, in writing, on or before March 27, 2023. This new location is less than two miles away from the existing office and is expected to improve the customer service experience while increasing staffing levels and business office hours.

A copy of a Notice of Filing of Altice's application will be served upon the clerk of each affected municipality. The Board is accepting written and/or e-mailed comments regarding this application. Although both will be given equal consideration, the preferred method of transmittal is via e-mail. Written comments may be submitted to Carmen Diaz, Acting Board Secretary, at the New Jersey Board of Public Utilities, 44 South Clinton Avenue, 1st Floor, P.O. Box 350, Trenton, NJ 08625- 0350. E-mail comments should be submitted to: board.secretary@bpu.nj.gov. Please include the name of the petition when submitting comments.

Dated:	Altice USA

Exhibit B Public Notice

[FOR PUBLICATION]

NOTICE OF FILING TO CUSTOMERS OF CSC TKR, LLC D/B/A CABLEVISION A/K/A ALTICE USA IN THE BOROUGH OF SAYREVILLE AND THE TOWNSHIP OF OLD BRIDGE

IN THE MATTER OF THE VERIFIED PETITION OF CSC TKR, LLC d/b/a
CABLEVISION OF RARITAN VALLEY PURSUANT TO N.J.A.C. 14:18-5.1 (c)
FOR APPROVAL TO RELOCATE ITS CUSTOMER SERVICE OFFICE FROM
2909 WASHINGTON ROAD IN THE CITY OF PARLIN, COUNTY OF
MIDDLESEX, TO 1028 US-9, SUITE 1028, OLD BRIDGE,
COUNTY OF MIDDLESEX,
STATE OF NEW JERSEY

BPU Docket No.	
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PLEASE TAKE NOTICE that, by petition filed February 17, 2023, CSC TKR, LLC d/b/a CABLEVISION a/k/a Altice USA ("Altice" or "Company"), applied to the New Jersey Board of Public Utilities (the "Board") for approval to relocate its existing Customer Service Office located at 2909 Washington Road in Parlin, NJ to 1028 US-9, Suite 1028, in Old Bridge, NJ. This new location is less than 2 road miles from the existing office. It is anticipated that the relocation will improve the customer service experience while increasing staffing levels and business office hours.

Customers may submit written comments regarding the Company's proposed office relocation. The Board is accepting written and/or e-mailed comments. Although both will be given equal consideration, the preferred method of transmittal is by e-mail to ensure timely receipt. Written comments may be submitted to Carmen Diaz, Acting Board Secretary, at the New Jersey Board of Public Utilities, 44 South Clinton Avenue, 1st Floor, P.O. Box 350, Trenton, NJ 08625-0350. E-mail comments should be submitted to board.secretary@bpu.nj.gov. Please include the name of the petition and the docket number when submitting comments.

Any written comments or objections must be submitted by no later than close of business on March 27, 2023. A copy of this Notice of Filing is being served upon the clerk of each affected municipality.

Dated:	Altice USA
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VERIFICATION

STATE OF NEW YORK:

SS.:

COUNTY OF QUEENS:

I, CHRISTOPHER ORTIZ, of full age, being duly sworn according to law, deposes and

says:

1. I am Senior Counsel, Government Affairs for CSC TKR, LLC. I have

read the attached Petition, including the exhibits attached thereto, and state that the statements

contained therein are true and correct to the best of my knowledge and belief, upon information

and records presented to me.

Christopher Ortiz

Sworn and subscribed to before me This 17th day of February, 2023

Notary Public

NOTARY PUBLIC, STATE OF NEW YORK NO. 02H06002764 GUALIFIED IN WESTCHESTER CO.