



February 14, 2025

Via Email

Sherri L. Lewis, Secretary
New Jersey Board of Public Utilities
44 South Clinton Avenue, 1st Floor
P.O. Box 350
Trenton, NJ 08625-0350

RE: In the Matter of the New Jersey Board of Public Utilities Response to the
Covid-19 Pandemic
BPU Docket No. AO20060471

Dear Secretary Lewis:

Enclosed for filing, pursuant to the Board's Order dated June 29, 2023 in the above captioned docket, is New Jersey Natural Gas Company's Report on its Fresh Start program. This report covers the time period from October 1, 2023 to December 31, 2024.

In accordance with the Order issued by the Board in connection with I/M/O the New Jersey Board of Public Utilities' Response to the COVID-19 Pandemic for a Temporary Waiver of Requirements for Certain Non-Essential Obligations, BPU Docket No. EO20030254, Order dated March 19, 2020, this document is being electronically filed. No paper copies will follow.

Please feel free to contact me via email at adembia@njng.com if you have any questions.

Respectfully submitted,

A handwritten signature in blue ink that reads 'Andrew K. Dembia'.

Andrew K. Dembia
Regulatory Affairs Counsel

Enclosures

CC: Maureen Clerc, BPU Staff
Stacy Peterson, BPU Staff
Nick Gorglione, BPU Staff
Brian Lipman, Rate Counsel
Maura Caroselli, Rate Counsel

NEW JERSEY NATURAL GAS COMPANY
FRESH START ANNUAL REPORT
OCTOBER 1, 2023 to DECEMBER 31, 2024

Fresh Start Program	
Total FRESHSTART Balances held ¹	\$3,923,971.17
Total FRESHSTART Dollars Forgiven	\$1,682,701.69
Total Number of Customers that Completed FRESHSTART	3,174
Total Number of Customers that Completed FRESHSTART and as of December 2024 have arrears	799
Dollars in Arrears for Customers that completed the program as of December 2024	\$225,245.32

1. These dollars include any dollars that were transferred to FRESHSTART between October 1, 2023 and December 31, 2024. Hence, if a customer received FRESHSTART twice during this time, the dollars would be included for both occurrences.